

Solano County Health & Social Services Department



Mental Health Services
Public Health Services
Substance Abuse Services
Older & Disabled Adult Services

Eligibility Services
Employment Services
Children's Services
Administrative Services

Patrick O. Duterte, Director

Michael Oprendek, Mental Health Director
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Fairfield, CA 94533-0677

Mental Health Administration
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January 12, 2010

Mental Health Services Oversight and Accountability Commission
1300 17th Street, Suite 1000
Sacramento, CA 95811
Attn: Sheri Whitt

RE: DMH Information Notice #09-02

In accordance with the DMH Information Notice #09-02 and the Proposed Guidelines for the Innovation Component of the County's Three-Year Program and Expenditure Plan, Solano County is enclosing a hardcopy of our revised Innovation Plan for your review.

Per the letter from the Mental Health Services Oversight and Accountability Commission (MHSEOAC) dated December 23, 2009 and a conversation with the MHSEOAC on January 6, 2010, Solano County has revised its Innovation Plan to provide additional information and clarification to supplement the review process.

If you have any questions regarding this request please contact Jayleen Richards at (707) 784-8320.

Sincerely,

A handwritten signature in black ink, appearing to read "Michael Oprendek", written over a horizontal line.

Michael Oprendek, LCSW
Mental Health Director

cc: Glenda Lingenfelter
Jayleen Richards
Megan Richards
Robert Sullens
Karl Cook

**SOLANO COUNTY
INNOVATION WORK PLAN**

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EXHIBIT A

**INNOVATION WORK PLAN
COUNTY CERTIFICATION**

County Name: Solano County

County Mental Health Director	Project Lead
Name: Michael Oprendek	Name: Jayleen Richards
Telephone Number: 707-784-8320	Telephone Number: 707-784-8320
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I hereby certify that I am the official responsible for the administration of public community mental health services in and for said County and that the County has complied with all pertinent regulations, laws and statutes for this Innovation Work Plan. Mental Health Services Act funds are and will be used in compliance with Welfare and Institutions Code Section 5891 and Title 9, California Code of Regulations (CCR), Section 3410, Non-Supplant.

This Work Plan has been developed with the participation of stakeholders, in accordance with Title 9, CCR Sections 3300, 3310(d) and 3315(a). The draft Work Plan was circulated for 30 days to stakeholders for review and comment and a public hearing was held by the local mental health board or commission. All input has been considered with adjustments made, as appropriate. Any Work Plan requiring participation from individuals has been designed for voluntary participation therefore all participation by individuals in the proposed Work Plan is voluntary, pursuant to Title 9, CCR, Section 3400 (b)(2).

All documents in the attached Work Plan are true and correct.



Signature (Local Mental Health Director/Designee)

1/12/10
Date

Hess Deputy Dir; Htt
Title

EXHIBIT B

INNOVATION WORK PLAN

Description of Community Program Planning and Local Review Processes

County Name: Solano County
Work Plan Name: Community Access to Resources and Education (CARE)

Instructions: Utilizing the following format please provide a brief description of the Community Program Planning and Local Review Processes that were conducted as part of this Annual Update.

1. Briefly describe the Community Program Planning Process for development of the Innovation Work Plan.

Solano County's community planning process for Innovation began by reviewing previous community planning processes, including the planning process for Community Services and Support (CSS), Prevention and Early Intervention (PEI), and Capital Facilities and Information Technology (CapIT), to identify community needs and program ideas that were supported by the community, but not implemented in current Mental Health Services Act (MHSA) program plans. From these plans, Solano identified priority populations and gaps in current services, including increased access to mental health services through community clinics and increased access to psychiatry.

Community planning meetings were held from May through August 2009 to gather consumer and stakeholder input into Solano's Innovation plan. Community planning meetings were advertised in a wide range of venues, including e-mail announcements to several hundred contacts, community calendar listings and articles in local newspapers in Solano's major cities, flyers in public locations such as libraries, posting on the County website, and announcements at public meetings, including the Consumer Family Advisory Committee (CFAC), National Alliance on Mental Illness (NAMI), the Local Mental Health Board, MHSA Stakeholders, Early Childhood Developmental Health Collaborative, and Clinic Alliance. A special effort to engage consumers in the planning process was made by providing community planning meetings at two wellness and recovery sites, one crisis residential facility, and through a Spanish speaking support group held by county mental health. Eighty-five stakeholders, over half of which were consumers or family members of consumers, participated in community planning meetings.

Following the community planning meetings, Solano County released a survey online and in hardcopy to stakeholders, consumers, and family members asking them to rate the ideas generated during the community planning meetings. One hundred and nineteen surveys were received identifying the community's priority for Solano's Innovation project. The survey results were presented to the MHSA Steering Committee for review, comment, and input.

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Additional efforts were made to secure community participation during the public hearing and public comment period by reaching out to community and consumer organizations to encourage input into the plan. Consumers, family members, providers, and community organizations will continue to be involved in the implementation and evaluation process by bringing updates and evaluation reports to relevant groups, such as the MHSA Stakeholders, MHSA Steering Committee, the Local Mental Health Board, Consumer and Family Advisory Committee (CFAC), and the National Alliance for Mental Illness (NAMI).

Project ideas identified during the Innovation community planning process, but not included in this Innovation Plan, including several ideas involving outreach and peer mentoring, will be incorporated into other MHSA work plans or will be reviewed as options for future Innovation projects.

2. Identify the stakeholder entities involved in the Community Program Planning Process.

The table below summarizes participation in the community planning process:

	Community Planning Meetings & Focus Groups	Survey	MHSA Steering Committee
Consumers and family members	48	35	6
Community service/ healthcare providers	26	40	5
Mental health providers	8	37	3
Other Stakeholders	4	25	1
Total	85	119*	15
Grand Total	219		

*Total adds up to more than 119 due to some survey participants who identified themselves in more than one category.

Solano County Mental Health was pleased that over half of the participants in community planning meetings were mental health consumers and family members of consumers. Planning meetings were held with consumers in partnership with the Crestwood Behavioral Health's Neighborhood of Dreams wellness and recovery centers in Fairfield and Vallejo, with the Consumer and Family Advisory Committee, and with a Solano County Mental Health Spanish speaking support group.

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In addition, several collaborative groups representing stakeholders and consumers were involved in the community planning process, including:

- Clinic Alliance
- The Consumer Family Advisory Committee (CFAC)
- The Early Childhood Developmental Health Collaborative
- The Local Mental Health Board
- MHSA Stakeholders
- MHSA Steering Committee
- National Alliance on Mental Illness (NAMI)

Furthermore, public and private organizations who attended a community planning meeting included:

- Caminar
- Children's Nurturing Project
- Circle of Friends
- Community Clinic Consortium
- Crestwood Behavioral Health, Inc./Neighborhood of Dreams
- Dreamcatchers Empowerment Network
- Fairfield Police Department
- First 5 Solano Children's and Families Commission
- Hugs 2 A Fresh Start
- Mission Solano
- Philippine Nurses Association of Northern CA
- Rio Vista Care
- Rio Vista Library
- Solano County Health & Social Services Public Health
- Solano County Health & Social Services Mental Health
- Solano Parent Network
- Solano STRIDES
- Youth & Family Services

Efforts were made to outreach to specific underserved populations, including cultural groups representing the diverse racial and ethnic makeup of Solano County. For example, a community planning meeting was held at a Filipino Cultural Center in Vallejo and a focus group was conducted with monolingual Spanish speaking women.

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3. List the dates of the 30-day stakeholder review and public hearing. Attach substantive comments received during the stakeholder review and public hearing and responses to those comments. Indicate if none received.

The draft plan was posted on the county website for public comment on September 18, 2009-October 19, 2009. Subsequently a public hearing was conducted by the Local Mental Health Board on October 20, 2009.

No comments were received during the public comment period.

During the public hearing, comments were received in support of the concepts of the project, including a one stop shop and decreasing stigma, but asking for more information regarding long term funding and feasibility of community partnering. Staff responded by providing information on Innovation Funding Guidelines regarding short terms projects and, if successful, transfer of the project to a long term funding stream or incorporating successful principles into current practice. In addition, staff discussed process for identifying and partnering with community locations through Memorandums of Understanding (MOU) to create agreements for providing in kind support, such as space, based on individual need. The comments by the public were echoed by the Local Mental Health Board after the close of the public hearing with overall support of the project.

EXHIBIT C

Innovation Work Plan Narrative

Date: 9/14/09

County: Solano County

Work Plan #: 1

Work Plan Name: Community Access to Resources and Education (CARE)

Purpose of Proposed Innovation Project (check all that apply)

- INCREASE ACCESS TO UNDERSERVED GROUPS
- INCREASE THE QUALITY OF SERVICES, INCLUDING BETTER OUTCOMES
- PROMOTE INTERAGENCY COLLABORATION
- INCREASE ACCESS TO SERVICES

Briefly explain the reason for selecting the above purpose(s).

The primary purpose of Community Access to Resources and Education (CARE) is to increase access to mental health services for underserved groups.

Access to mental health services for underserved populations is a key issue in Solano County, which has been identified through several MHSA planning processes, including Community Services and Supports, Prevention and Early Intervention, and the Innovation Community Planning.

All Innovation community planning meetings identified one or more groups that are underserved in the mental health system and planning participants were interested in increasing the services available to those groups. Underserved groups that were identified during community planning included:

- Geographically distant populations (residents of Rio Vista, Dixon, Vacaville, and Benicia)
- Certain ethnic populations, including non-English speaking Latino and Filipino populations
- Uninsured and underinsured populations
- People facing stigma and discrimination in accessing mental health services
- Lesbian, gay, bisexual, transgendered, or questioning (LGBTQ) people
- Homeless and transitioning populations
- Transition age youth and adults.

In addition, it was recognized that recent changes in availability of mental health services due to budget constraints have led to an increase in who could be considered underserved in Solano County.

Community planning identified taking mental health services out of the traditional mental health clinic setting and bringing them into the community as a key strategy to reach

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underserved groups. Possible approaches that were identified included linking mental health with primary care, homeless shelters, and community based organizations. CARE will encompass all of these approaches by providing a flexible model of support for community locations throughout the county to consult about or provide mental health services. By taking mental health services out of the traditional mental health clinic and into the community, CARE aims to eliminate the barriers that many underserved groups have in accessing services, including transportation to distant cities for services and the stigma associated with visiting a mental health clinic.

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Innovation Work Plan Narrative

Project Description

Describe the Innovation, the issue it addresses and the expected outcome, i.e. how the Innovation project may create positive change. Include a statement of how the Innovation project supports and is consistent with the General Standards identified in the MHSa and Title 9, CCR, section 3320. (suggested length - one page)

Community Access to Resources and Education (CARE) provides a new framework for building the capacity of community partners by providing a flexible, wellness focused model to support their needs in addressing the mental health of their target population(s). CARE makes a change to Solano's existing mental health practice by adapting it to a variety of new community settings, which, if successful, could lead to a fundamental change in the way mental health services are delivered in Solano County.

CARE will bring mental health services, including assessment, medication support, case management, and brief treatment, to locations throughout Solano County where people are already accessing other health and social services, such as family resource centers, homeless shelters, and primary care sites. CARE will accomplish this by providing flexible, individual levels of support to selected locations based on their needs and the needs of their target populations.

As described in the purpose of Solano's Innovation Project, there are many challenges for Solano's underserved populations in accessing services. Bringing mental health services where people are already accessing other services accomplishes several goals:

- Coordinates mental health services with other health and social services to create a "one stop shop" and increase efficiency
- Decreases barriers to accessing mental health services, such as transportation to other cities for services
- Reduces the stigma some people feel visiting a mental health clinic
- Provides culturally sensitive services by linking with community sites that are geared to providing services to specific cultural and ethnic populations.

Key components of CARE include: outreach to community locations throughout the county where underserved populations access any type of health or social service; education and consultation to providers, including primary care doctors, on mental health treatment options; and linkage of mental health consumers to appropriate community resources for ongoing support.

Components that may be included, depending on the need of the location and its target population, include: direct mental health services by team of mental health professionals, including a psychiatrist, a mental health nurse, a licensed clinician, and a mental health specialist; training in evidence based practices (which may be further supported by the Workforce, Education, and Training plan); facilitation of Continuous Quality Improvement (CQI) processes; assisting with primary care/behavioral health

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integration; streamlining referral processes; and identifying additional community resources and partnerships. It is anticipated that additional activities will be identified during implementation and throughout the course of the project.

During implementation, guidelines will be developed to identify appropriate community locations with whom to partner based on need of the underserved population served by that location. The necessary level and type of support by CARE to the community partner will be identified and implemented through an application process and needs assessment on an individual basis to provide appropriate mental health services to the specific underserved population at that location. The level of support and services will be continually evaluated throughout the project to ensure the services are increasing access and providing quality mental health services to underserved groups. This unique flexible model becomes the basis for learning.

CARE supports and is consistent with the General Standards identified in the MHSa and Title 9, CCR, section 3320, including:

- **Community collaboration:** The Innovation plan was developed in collaboration with more than 200 community participants. By providing mental health services in community locations, CARE will increase community and mental health collaboration around mental health consumer needs.
- **Cultural competence:** Recruitment for CARE staff will focus on providers who are bilingual in Spanish or Tagalog and bicultural. In addition, mental health services will be provided in collaboration with agencies that provide culturally competent services.
- **Client and family driven:** Over half of the Stakeholder's that attended Innovation community planning meetings were consumers or family members of consumers, and they overwhelmingly supported bringing services to locations in their community. In addition, consumers and family members will be involved in the implementation and evaluation of CARE by being invited to be part of the Request for Proposals (RFP) review panel, providing input into the implementation plan, and reviewing evaluation data.
- **Wellness, recovery, and resilience focused:** CARE aims to provide brief treatment and work in partnership with the local community services to link clients to available community resources, such as case management and support groups for ongoing recovery and wellness support.
- **Integrated services experience for clients and their families:** A central focus of CARE is providing mental health services at the same location as other community and health services. Providing a "one stop shop" will integrate the client mental health service experience with that of healthcare and basic needs, infusing MHSa principles across services systems.

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Innovation Work Plan Narrative

Contribution to Learning

Describe how the Innovation project is expected to contribute to learning, including whether it introduces new mental health practices/approaches, changes existing ones, or introduces new applications or practices/approaches that have been successful in non-mental health contexts. (suggested length - one page)

The contribution for learning for the CARE project is what can be learned about the process of implementing a flexible community provider support framework to assist local communities in supporting the mental health needs of their own population by providing mental health services at community locations throughout Solano County.

The CARE project will introduce a new delivery approach for providing mental health services to underserved groups based on the belief that there are a multitude of reasons why individuals do not seek diagnosis and treatment for mental illnesses.

Among these reasons are:

- Stigma associated with mental illness
- Language and cultural barriers such as the unavailability of services in ones language or cultural beliefs and practices that discourage seeking help from a mental health provider
- Physical barriers, such as lack of access to care where the consumer lives
- Financial barriers, such as lack of insurance or other means to pay for services
- Lack of recognition of the symptoms of mental illness by the consumer
- Lack of support for primary care physicians in recognizing and treating mental illness.

Based on the identified barriers for accessing services, the CARE project has formed the following hypothesis: with appropriate support, community providers can be effective at providing services to address their community's mental health needs. This includes primary care physicians, who can be effective at providing mental health medication services to unserved or underserved groups, if given appropriate support.

The contribution to learning for the CARE project is what we can learn during the course of confirming this hypothesis based on the proposed model for community partner support. Specifically, CARE will answer the following questions:

- What are effective communities and community locations for reaching different underserved populations?
- How is the approach of the community partner and mental health services different based on the target underserved population?
- What supports and services do different community partners need from the mental health system to support the mental health needs of their target population and their community?

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- What proportion of support is in the form of direct service provision versus consultation?
- Does this proportion change over time as community partners receive support?
- What is the change in effort for the consumer to receive mental health services where they are already receiving services? What is the change in effort for the provider?
- Is this a cost effective method of providing mental health services?
- Since we are unable to estimate the proportion of Solano's underserved population that is insured, is Medi-Cal a feasible funding stream to leverage resources?

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Innovation Work Plan Narrative

Timeline

Outline the timeframe within which the Innovation project will operate, including communicating results and lessons learned. Explain how the proposed timeframe will allow sufficient time for learning and will provide the opportunity to assess the feasibility of replication. (suggested length – one page)

Implementation/Completion Dates: 01/10-06/13
MM/YY – MM/YY

The projected timeline for the CARE project is as follows:

1/10/10 - 2/15/10	Prepare Request for Proposals (RFP)
2/28/10 - 4/30/10	Issue RFP and select vendor
5/1/10 - 6/1/10	Award and finalize contract
6/1/10 - 8/31/10	Draft policies and procedures, including community partner application process, and plan for implementation
6/1/10 - 11/31/10	Draft evaluation plan and data collection tools
8/1/10 - 10/31/10	Outreach to and select community partners/locations
9/1/10 - 12/31/10	Conduct needs assessments with community partners and identify individual support needs
9/1/10 - 8/31/11	Medi-Cal feasibility study (see leveraged resources)
9/1/10 - 6/30/13	Service period
9/1/10 - 6/30/13	Collect and analyze data and outcome measures quarterly, reporting a minimum of annually to stakeholders
9/1/11 - 9/1/12	Re-evaluate supports to community partners annually (at a minimum) for effectiveness and necessary modifications
7/1/12 - 6/30/13	Final project evaluation, including sharing learning with stakeholders and the community

Data and outcome measures will be collected over the course of the project and shared with stakeholders at a minimum of an annual basis. This will allow for the project to make changes to improve implementation during the course of the project.

A full evaluation will take place in the final year of the project, which will answer the question for learning, assess the feasibility of replication, and, if the project is successful, identify possible long term funding streams or changes in practice across the mental health system. This final evaluation report will be shared with stakeholders,

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including consumers, and family members to gather input into continuation of the project within another funding stream.

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Innovation Work Plan Narrative

Project Measurement

Describe how the project will be reviewed and assessed and how the County will include the perspectives of stakeholders in the review and assessment.

The CARE program will define success by tracking the following performance indicator and its measurements:

Performance Indicator: An increase in capacity of community providers to provide behavioral health services to underserved groups.

The interaction between the CARE staff and community providers, including primary care physicians, should produce the following outcomes:

- Increased awareness of mental health symptoms that may present in a community or primary care setting
- Increased knowledge of intervention and treatment options in community or primary care setting
- An increase in the number of underserved individuals receiving mental health services in the community and the primary care setting.

Measurement 1: Physicians and community providers will report on their capacity to provide appropriate mental health services to their community.

Measurement 2: The number of clients receiving mental health services in the primary care or non-traditional settings.

Measurement 3: The number and type of underserved individuals receiving services at each location.

Measurement 4: The number of clients receiving direct services from the CARE staff versus services from partner agency staff who are supported by CARE.

Additional measurements will be identified as part of a comprehensive evaluation plan that will be developed during the initial 6 month of the project to answer the learning questions regarding the flexible support model and the effectiveness of the difference approaches and services provided (see questions under Contribution to Learning, Pages 10-11).

The evaluation plan will include a consumer and provider survey that will collect both quantitative and qualitative data. The services of an evaluation consultant will be used to develop survey instruments that capture data that will address the measurements described above.

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The data collected will be analyzed on an ongoing basis to evaluate and modify implementation, as needed. Data, outcomes, and what Solano is learning during the course of implementation will be shared on a minimum of an annual basis with a diverse group of stakeholders to gather their input and feedback and make changes to project implementation. Stakeholders will include the community partners involved in the project and Solano's MHSA Stakeholders and Steering Committees which include consumers, family members of consumers, system providers, and key representatives in Solano. In addition, the members of the Stakeholder and Steering Committees represent the cultural and geographic diversity of Solano County.

A full evaluation report will be completed during the final year of the CARE project using the measurements indicated along with answering the questions for learning. The results will be shared with stakeholders and throughout the community to share learning and gather input regarding efficacy of the project and long term funding strategies.

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Innovation Work Plan Narrative

Leveraging Resources (if applicable)

Provide a list of resources expected to be leveraged, if applicable.

To maximize funding provided by MHSA, CARE will leverage additional resources, including in kind contribution by community partners who are interested in hosting mental health services at their sites. In kind contributions include:

- A confidential location for client visits
- Pre-screening of clients for appropriateness of mental health services
- Referral and linkage to mental health services
- Coordination of mental health services, including scheduling and assisting clients in getting to the appointment
- Assistance with linkage to ongoing community support
- Data collection of client demographics and outcomes.

Due to the focus of this project on underserved groups, many of whom are uninsured or underinsured, we are unable to estimate potential Medi-Cal revenue at this time. During the first year of services, a feasibility study will be conducted to estimate the amount of Medi-Cal revenue that could be generated if Medi-Cal is billed for appropriate services and this is included as leveraged resources in future funding requests. This study is included in the project evaluation.

EXHIBIT D

Innovation Work Plan Description (For Posting on DMH Website)

County Name

Solano County

Annual Number of Clients to Be Served (If Applicable)

520 Total

Work Plan Name

Community Access to Resources and Education (CARE)

Population to Be Served (if applicable):

CARE will target underserved populations including: Geographically distant populations (residents of Rio Vista, Dixon, Vacaville), underserved ethnic populations, including non-English speaking Latino and Filipino populations, uninsured and underinsured, people facing stigma and discrimination in accessing mental health services, lesbian, gay, bisexual, transgendered, or questioning (LGBTQ) people, and homeless and transitioning populations. All ages will be served.

Project Description (suggested length - one-half page): Provide a concise overall description of the proposed Innovation.

Community Access to Resources and Education (CARE) brings mental health services, including assessment, medication support, case management, and brief treatment, to locations throughout Solano County where people are already accessing other health and social services, such as family resource centers, homeless shelters, and primary care sites. CARE will accomplish this by providing flexible, individual levels of support to selected locations based on their needs and the needs of their target populations. Key components of CARE include: outreach to locations throughout the county where underserved populations access any type of health or social service; education and consultation to providers, including primary care doctors, on mental health treatment options; visits to community locations to provide direct mental health services by team of mental health professionals, including a psychiatrist, a mental health nurse, a licensed clinician, and a mental health specialist; and linkage of mental health consumers to appropriate community resources for ongoing support. The expected outcome is that by providing services in a place where clients feel comfortable accessing services, clients will access services at a higher rate. In the process of implementing community based mental health services, the CARE project aims to learn about the best methods for partnering with community providers in building their capacity to provide mental health services.

EXHIBIT E

Mental Health Services Act Innovation Funding Request

County: Solano

Date: 9/14/2009

Innovation Work Plans		FY 09/10 Required MHS Funding	Estimated Funds by Age Group (if applicable)				
No.	Name		Children Youth Families	Transition Age Youth	Adult	Over Adult	
1	1	Community Access to Resources and Education (CARE)	869,372	217,343	217,343	217,343	217,343
2							
3							
4							
5							
6							
7							
8							
9							
10							
11							
12							
13							
14							
15							
16							
17							
18							
19							
20							
26	Subtotal: Work Plans		\$869,372	\$217,343	\$217,343	\$217,343	\$217,343
27	Plus County Administration		\$110,901				
28	Plus Optional 10% Operating Reserve		\$98,027				
29	Total MHS Funds Required for Innovation		\$1,078,300				

EXHIBIT F

Innovation Projected Revenues and Expenditures

County: SOLANO

Fiscal Year: 2009/10

Work Plan #: 1

Work Plan Name: Innovation

New Work Plan

Expansion

Months of Operation: 01/10-06/13
MM/YY - MM/YY

	County Mental Health Department	Other Governmental Agencies	Community Mental Health Contract Providers	Total
A. Expenditures				
1. Personnel Expenditures	132,483		543,821*	\$676,304
2. Operating Expenditures	65,758		108,496	\$174,254
3. Non-recurring expenditures	3,000		15,814	\$18,814
4. Training Consultant Contracts				\$0
5. Work Plan Management	110,901			\$110,901
6. Total Proposed Work Plan Expenditures	\$312,142	\$0	\$668,131	\$980,273
B. Revenues				
1. Existing Revenues				\$0
2. Additional Revenues				
a. (insert source of revenue)				\$0
b. (insert source of revenue)				\$0
c. (insert source of revenue)				\$0
3. Total New Revenue	\$0	\$0	\$0	\$0
4. Total Revenues	\$0	\$0	\$0	\$0
C. Total Funding Requirements	\$312,142	\$0	\$668,131	\$980,273

Prepared by: Karl Cook

Date: 9/14/09

Telephone Number: (707) 784-8394

*This includes funding for an evaluation consultant.

Solano County Mental Health
Mental Health Services Act
Innovation Community Planning Summary

The California Department of Mental Health (DMH) issued guidelines for Innovation, the final component of the Mental Health Services Act (MHSA), on January 30, 2009.

Solano County held a series of community planning meetings from May-July 2009 to gather consumer and stakeholder input into Solano's Innovation plan. Community planning meetings were advertised in a wide range of venues, including email distribution lists, newspapers, public locations, and public meetings, including the Consumer Family Advisory Committee (CFAC), National Alliance on Mental Illness (NAMI), the Local Mental Health Board, MHSA Stakeholders, Early Childhood Developmental Health Collaborative, and Clinic Alliance. Specific outreach was conducted to consumers. Eighty stakeholders, over half of which were consumers or family members of consumers, participated in community planning meetings.

Out of the 4 funding priorities, the one most often selected during community planning meetings was *Access to Services for Underserved Groups*. The identified underserved groups that were identified most often were adult residents of northern Solano County (Vacaville, Dixon, Rio Vista) and the homeless population.

The majority of activity and project ideas fell under two categories:

1. Information and outreach
2. Access to medication or clinical services in non-traditional places, including primary care, homeless shelters, and other community sites.

In Fiscal Year 2009-10, MHSA expanded Outreach & Engagement (O&E) efforts and is currently drafting an implementation plan. The information and outreach ideas submitted during the Innovation planning sessions will be incorporated into the O&E implementation plan that will unfold in the 2009-10 Fiscal Year and future years. The O&E plan will be shared with MHSA Stakeholders fall 2009.

Consequently, the focus of Solano County's Innovation plan will be on access to medication and clinical services in non-traditional places. A survey is being released to gather additional input for specific activities and non-traditional sites that should be included in Solano County's Innovation Plan. In addition, Solano County is gathering input on how this Innovation would contribute to learning, including what Solano County expects to learn and how the plan can be evaluated for effectiveness.

The tentative timeline for the submission of the Innovation Plan is as follows:

- Activities and evaluation criteria from planning meetings and the survey will be shared at the MHSA Steering Committee on August 26, 2009.
- In September 2009, the Innovation Plan will be posted for a 30 day public comment period and all Stakeholders, including mental health consumers and their family members, are strongly encouraged to review it and comment.
- Following the public comment period, the Innovation Plan will be presented at a Public Hearing at the Local Mental Health Board in October 2009.
- The Innovation Plan will be submitted to the Department of Mental Health (DMH) early November 2009.

Solano County Mental Health
Mental Health Services Act
Innovation Community Planning Survey

Please help Solano County draft our Mental Health Services Act Innovation Plan by answering the following questions:

1. What activities should be funded as part of Solano County's Innovation Plan under the funding priority of increasing access to services for underserved groups? (check up to 3)

- Psychiatrist at primary care site
- Therapist at homeless shelter
- Psychiatrist/medication support at homeless shelter
- Psychiatrist/medication support for community based organizations who do not have it
- Mobile Mental Health Clinic that could visit different sites in Solano
- Other: _____

2. How will Solano County know if the Innovation Plan is achieving the goal of increasing access to services for underserved groups? What should the evaluation criteria be? (check up to 3)

- The diversity of people served becomes closer to the diversity of Solano County overall
- There will an increase in service delivery to the identified underserved population(s)
- The staff at the site of the services report an increased ability to meet the mental health needs of the identified underserved population(s)
- Other: _____

3. Please let us know who you are:

- Mental health consumer
- Family member of a mental health consumer
- Mental health provider
- Healthcare provider
- Community service provider
- Other Stakeholder

