

Washington BHAS - Preliminary WISE services data

| <b>CRISIS Service Report July 1, 2014 - June 30, 2015</b>  |                      |                    |
|--|----------------------|--------------------|
|  | <b>non-WISE</b>      | <b>WISE</b>        |
| <b>Client Count</b>  | <b>5,454 clients</b> | <b>291 clients</b> |
| <b>Type of Crisis Service Received</b> (The % sum to more than 100% because a given client could receive multiple types of crisis services.) |                      |                    |
| Behavioral health hotline service  | 4.4%                 | 4.1%               |
| Crisis intervention service  | 99.0%                | 99.0%              |
| <b>Crisis Service Events (Unit of Analysis for Results Below)</b>  |                      |                    |
|  | <b>18681 events</b>  | <b>1328 events</b> |
| <b>Location of Crisis Service</b>  |                      |                    |
| Mental Health Outpatient Facility  | 59.4%                | 40.7%              |
| Home   | 4.2%                 | 26.6%              |
| Emergency Room - Hospital  | 13.6%                | 7.9%               |
| Residential Care Setting   | 6.4%                 | 1.9%               |
| School   | 2.9%                 | 3.3%               |
| Correctional Facility  | 4.2%                 | 1.7%               |
| Other (includes: Federally Qualified Health Centers, Other Unlisted Facility, Outpatient Hospital, Homeless Shelter)                         | 9.2%                 | 17.8%              |
| <b>Type of Crisis Service</b>  |                      |                    |
| Behavioral health hotline service  | 3.1%                 | 1.5%               |
| Crisis intervention service  | 96.9%                | 98.5%              |
| <b>Delay between Crisis Service and Receipt of 1st MH Service</b>  |                      |                    |
| Same day   | 26.8%                | 49.9%              |
| 1-3 days   | 21.6%                | 35.8%              |
| 4-7 days   | 12.1%                | 8.6%               |
| 8-14 days  | 7.1%                 | 2.7%               |
| 15-21 days   | 3.1%                 | 1.1%               |
| 22-30 days   | 2.3%                 | 0.2%               |
| No Service w/in 30 days  | 27.1%                | 1.5%               |

|  |              |               |
|--|--------------|---------------|
| <b>Type of MH Service (first service after crisis)</b>   |              |               |
| No Service within 30 days of crisis  | 27.1%        | 1.5%          |
| OP MH Service  | 68.1%        | 96.8%         |
| Residential Service  |              |               |
| Community Hospital   | 2.1%         | 0.7%          |
| ENT  | 1.2%         | 0.1%          |
| State Hospital   | 0.1%         | 0.0%          |
| OP and RES service on same day   | 1.3%         | 0.8%          |
|  |              |               |
| <b>Among Crisis Events with OP MH as first service after crisis</b>  |              |               |
| <i># of OP services received in the 30 days following the Crisis Service</i>   |              |               |
| mean   | 5.1 services | 11.8 services |
| median   | 4 services   | 12 services   |
|  |              |               |
| <i>Provider Type for 1st Service</i>   |              |               |
| Bachelor   | 18.1%        | 45.1%         |
| MA/PhD.  | 70.0%        | 37.0%         |
| Other (Includes: Certified and Non Certified Peer Counselors, MHP, MH Specialist, RN/LPN, Other)                     | 3.8%         | 3.9%          |
| Psychiatrist/MD  | 8.1%         | 14.0%         |
|  |              |               |
| <i>Service Location for 1st Service</i>  |              |               |
| Mental Health Outpatient Facility  | 69.0%        | 49.9%         |
| Home   | 5.0%         | 23.5%         |
| School   | 5.3%         | 3.8%          |
| Emergency Room - Hospital  | 4.1%         | 2.2%          |
| Residential Care Setting   | 7.7%         | 1.7%          |
| Correctional Facility  | 2.1%         | 0.8%          |
| Other (includes: Federally Qualified Health Centers, Other Unlisted Facility, Outpatient Hospital, Homeless Shelter) | 6.9%         | 18.0%         |
|  |              |               |









