

Proposition 63: The Mental Health Services Act (MHSA) Mental Health Services Oversight and Accountability Commission (MHSOAC) Data Quality Improvement Efforts

Data Strengthening Collaboration with Department of Health Care Services (DHCS)

The MHSOAC is collaborating with DHCS to explore the feasibility of developing and eventually adopting a new comprehensive statewide data collection and reporting system for mental health, including services provided via the Community Services and Supports and Prevention and Early Intervention components of Prop 63 (MHSA) and Substance Use Disorder Services. The ultimate goal is to replace currently used, old technology that cannot meet the State's data and quality improvement needs.

Prop 63 (MHSA) was established to ensure that Californians living with mental illness and those that are at risk of mental illness have access to services that meet their needs and promote wellness and recovery. Investing in a system that is based on regular collection of meaningful data will drastically improve our ability to achieve this goal.

Community Services and Supports (CSS) Tracking, Monitoring, and Evaluation

Contractor: University of California, San Diego

Purpose: Development and implementation of a tracking, monitoring, and evaluation system for adults receiving services via CSS that allows for evaluation of client outcomes and services. The ultimate goal of this project is to understand and improve upon the quality of services offered via the CSS component and the statewide systems that support these services.

Products

- Identify what areas of CSS should be measured and how they should be evaluated for efficiency and effectiveness
- Pilot tracking, monitoring, and evaluation system in partnership with counties
- Inform policy and practices regarding a data collection system that could potentially expand to all MHSA components

Client Service Information (CSI) Data Quality Improvements

Contractor: Mental Health Data Alliance

Purpose: Provide counties with increased access to accurate and timely data through strengthening of the CSI system, which collects data on clients served via a county's mental health plan. This is accomplished through providing training to counties on how to use an electronic tool to pre-check their data for errors before submitting to the State, as well as producing utilization of service reports.

Products

- Identify barriers to accurately submit data
- County and Statewide data quality reports including best collection and reporting practices
- Electronic tool for counties to analyze CSI data
- Create link between CSI and Data Collection and Reporting (DCR) records

Data Collection and Reporting (DCR) Data Quality Improvements

Contractor: California State University, Sacramento

Purpose: To assess the quality of Full Service Partnership (FSP) data available and make recommendations for overcoming issues and limitations. This is accomplished via interviews with State, county, provider, vendor, and stakeholder groups. Recommendations cover potential solutions and best practices. Implement solutions.

Products

- DCR Data Dictionary and User Manuals
- Data Quality Improvement Webinars
- Data Quality Correction Plans
- Data Analysis Training
- Tool to Analyze Data From the DCR
- County and Statewide Data Quality Reports
- County and Statewide Outcomes Reports