

Outline Regarding
Development of Potential MHSOAC Contract
for Evaluation Master Plan
March 6, 2012

Goal

Develop a comprehensive master plan for a complete evaluation of all the components the Mental Health Services Act and Systems of Care as a unified effort. The plan, with input by counties and stakeholders, will include, but not be limited to: a) core, uniform priority mental health services outcomes and indicators for statewide oversight, b) recommendations to strengthen statewide data infrastructure, c) assessment of the appropriate level of statewide evaluation investment. The plan will have recommendations for specific steps, timeframes, resolution of identified gaps and resources needed, both internal MHSOAC staffing and funding for contracts.

Potential Deliverables and Process

- Recommendations regarding MHSOAC resources needed for FY 2012/13 evaluation, both staffing and contract amounts.
- Draft outline of a master/strategic plan with revisions based on Evaluation Committee input.
- Draft of the master plan for Evaluation Committee input by Evaluation Committee.
- Revised draft of the master/strategic plan for county and stakeholder input
 - Plan would be posted on web for input for 1 month
 - Webinar provided to describe recommendations.
- Final master plan for state level evaluation of the MHSA and systems of care with consideration of input from counties and stakeholders for approval by the Commission

Approach

- Need to coordinate with other relevant efforts including MHSOAC Evaluation Committee, UCLA's evaluations, CiMH's work on evaluation, county evaluation efforts, other state level entities, etc.
- The plan should build on previous efforts by the CMHPC, MHSOAC, DMH, counties, etc.
- Work closely with MHSOAC staff. MHSOAC staff would coordinate with subject matter experts from the Evaluation Committee as needed.
- Ensure proposed contractor understands potential implications for future work on behalf of the MHSOAC that is contained in the master plan.
- Must be consistent/address the following Commission approved requirements for evaluation:
 - MHSA values need to be embedded through the evaluation
 - The evaluation should support and encourage continuous quality improvement efforts on the part of the state, counties and provides in data collection and analysis as well as programs and program outcomes

- All data used in analyses should be reviewed for quality and timeliness. Recommendations for data system improvements and needed system resources should be made
- Client/individual, system and community outcomes to be evaluated must be those specified in the MSHA or associated system of care statutes.
- Data must be handled in accordance with confidentiality, privacy, security and HIPAA requirements
- County specific data analyses shall be done in the context of
 - County characteristics (e.g. demographics, funding, etc.)
 - Mental health system characteristics (e.g. who is served and what services are provided) and
 - Economic changes since inception of MSHA—overall economy and public mental health funding.

Immediate Next Steps

- Request development of a proposal with specifics about strategy and approach, timeframes and amount of funding needed to achieve goals and deliverables for consideration by MHSOAC staff
- Staff provides all requested critical background material regarding MHSOAC Evaluation efforts—evaluation deliverables, MHSOAC approved papers, etc.
- MHSOAC staff to ensure that sufficient funding is available for this effort.
- MHSOAC staff review proposal to ensure it meets Commission needs.
- Draft contract—Commission approval may be needed.