

**MENTAL HEALTH SERVICES
OVERSIGHT AND ACCOUNTABILITY COMMISSION (MHSOAC)
Cultural and Linguistic Competence Committee**

June 13, 2012
1500 Capitol Mall
Hearing Room 72.167
Sacramento, CA 95811
(916) 445-8696
8:00 a.m. to 11:00 a.m.

Committee Members Present:

Dr. Victor Carrion, Chair
Mertice "Gitane" Williams
Stacie Hiramoto
Raja Mitry
Will Rhett-Mariscal
C. Rocco Cheng
Gwen Slattery
Delphine Brody*
Viviana Criado
Delphine Brody
Monica Nepomuceno

Staff:

Jose Oseguera
Peter Best
Kevin Hoffman
Filomena Yeroshek

Others Attendees:

Merlena Bowles
Tamu Nolfo
Ruth Tiscareno
Carmen Diaz
Ralph Nelson
Vickie Mendoza

***Participated via phone**

Meeting called to order at 8:22 AM

Welcome/Introductions

The Chair welcomed all in attendance and provided an overview of the day's agenda and members were introduced.

Tab 1 Review and Approve March 7, 2012 and April 24, 2012 Meeting Minutes

The March 7, 2012 minutes were presented to the committee for approval and were approved by consensus.

The April 24, 2012 minutes were presented to the committee for approval. The following is an overview of the discussion which includes public comments::

- A comment was made that the offsite was a great experience and was a valuable cultural awareness and teambuilding exercise.
- Question: What are we going to do with these minutes from the offsite?

- The Chair stated that April 24, 2012 minutes include a synopsis of the workgroup discussions and will be referenced throughout the year as a guide in completing charter deliverables.
- The Chair stated that April 24, 2012 minutes include a synopsis of the workgroup discussions and will be referenced throughout the year as a guide in completing charter deliverables.
- Question: Will the CLCC have an opportunity to provide input into the development of next year's charter?
- MHSOAC Counsel stated that the MHSOAC will be starting the process to complete the 2013 Workplan and the Committee Charters earlier than in past years. At the July 2012, Commission meeting the Rules of Procedure will be proposed to be amended so that the Commission Chair is elected in September. The newly elected Chair will then work on the MHSOAC 2013 Workplan. After the Workplan has been finalized, the committee charters will be drafted.
- Question: How much input will the committee chairs have regarding the development of the MHSOAC 2013 Workplan and can committee members provide input?
- MHSOAC Counsel stated that committee members should provide input to the chair of their committee and that the chair can forward any comments or suggestions to the Commission Chair, Vice-Chair and the MHSOAC Executive Director.
- Chair requested that a discussion regarding the 2013 CLCC Charter activities be placed on the CLCC meeting agenda after the MHSOAC 2013 Workplan has been developed.

The April 24, 2012 minutes were approved with the following modification:

- Page 1, under the second bullet should read "Committee would like to raise the cultural awareness of the Commission."

Tab 2 CLCC/CFLC Community Forum Workgroup on San Diego Community Forum and discuss planning efforts for Orange County Community Forum

The following is an overview of the discussion which includes public comments:

- The Community Forum was well organized and had good participation from providers. It was a great opportunity to hear from more than one group. However, the location was a barrier and ethnic communities were not well represented.
- Staff explained that holding the forum at the Hilton was not the preferred location. Due to scheduling difficulties with San Diego County, the date of the forum was changed a number of times. Since the forum format has been changed to

- incorporate breakout sessions, the forums have been held at a local community site.
- The upcoming forum in Orange County will be held at a community location with free parking and access to public transportation.
- It was identified that many people did not know about, or did not know how to access, many of the services that may be available in San Diego County.
- The Older Adult population's access to services was adequate, but access for other age groups was lacking.
- It seems that Prevention and Early Intervention services are not reaching diverse communities.
- Maybe the marketing approach that San Diego County uses with providers needs to be reviewed.
- Mental Health providers are not experts in prevention. Mental Health should work with Public Health providers to learn prevention strategies from them.
- Lack of access to services seemed to be a common theme heard from participants. People stated that the mental health system was not user friendly.
- The California Reducing Disparities Projects (CRDP) has completed a lot of work to identify obstacles regarding access to care. This information should be used as a resource.
- Vickie Mendoza, United Advocates for Children (UACF), stated that lack of childcare may be the reason that some clients and family members did not attend the forum. UACF has stipends available to reimburse childcare expenses to persons wanting to attend. Staff will contact Ms. Mendoza to get more details regarding the procedure for people to obtain stipends.
- Having Commissioners Poat and Wooten in attendance at the San Diego Community Forum was a good enhancement. San Diego County Mental Director, Alfredo Aguirre, was also in attendance.
- It would have been nice if the San Diego County staff did not leave the forum after the introductions and could hear the feedback from stakeholders.
- Commissioner Wooten did a good job with the PowerPoint presentation.
- There was a lack of representation from the Asian and Veteran communities.
- An Arabic translator was requested, but was not utilized.
- The Transitional Aged Youth Group (TAY) was very articulate and networking occurred between the TAY Workgroup participants. The TAY participants exchanged business cards and were very interested in the NAMI representative that was in their breakout group.

- In past conversations regarding the utility of the forums, committee members discussed how to make them better. Engagement strategies for engaging racial and ethnic communities have been identified in a report by Dr. Sergio Aquilar-Gaxiola.
- The purpose of the forums is to gather information from stakeholders and to inform MHSOAC policy.
- A comment was made that they have not seen any policy changes stemming from the forums.
- Themes have emerged from feedback received at the forums, such as the need for Crisis Intervention Team (CIT) training and this topic has been placed on the Client and Family Leadership Committee Charter.

Tab 3 Develop Next Steps regarding how to incorporate Culturally and Linguistically Appropriate Services (CLAS) Standards into CLCC Charter Activities

The following is an overview of the discussion which includes public comments:

- A PowerPoint Presentation was provided by Tamu Nolfo, PhD, OnTrack Program Resources. Dr. Nolfo, also described how OnTrack Program Resources could assist the CLCC in developing a comprehensive training for the MHSOAC Commission and staff.
- The Chair thanked Dr. Nolfo for providing a very interesting and informative presentation. Dr. Nolfo will be contacted to discuss her possible participation in cultural competence presentation to the Commission.
- The majority of the membership stated that they enjoyed her presentation and that with some guidance Dr. Nolfo could conduct the future training.
- Question: What was the purpose of the presentation? Many people on this Committee could have done this training. What is the connection to policy? In response staff stated that since this committee has had very little movement to date regarding completing its charter deliverable, the hope was that after hearing Dr. Nolfo's discussion, she could suggest some potential future speakers to train the Commission and/or staff.
- Staff stated that the Services Committee is charged with review of the CRDP and that the CLCC and CFLC had a charter deliverable to be part of a future workgroup.
- In response to a comment that the CLCC members have not been able to contribute to drafting the meeting agendas items, staff stated that the former Chair requested that Committee members wanting to submit agenda items should send an email to staff at least two weeks before the following meeting.

- Staff has never received any proposed agenda items to date. Additionally, this year's meeting agendas include a future agenda items section.
- A comment was made that everyone on this committee needs to have cultural humility and recognize that there are other experts in cultural competence other than the people on this committee.

Tab 4 Status Check Regarding Completion of Charter Activities

The following is an overview of the discussion which includes public comments:

- The Chair stated that he wanted to discuss the workgroup structure and articulate assignments. The workgroups are a subset of the Committee, and are charged with completing specific charter deliverable and report on progress.
- Question: Can the public be part of these workgroups?
- Staff stated that only CLCC members can officially be a workgroup member, but the meetings are open to the public and follow the Bagley-Keene Open Meeting Act rules.
- Committee goals are to:
 - Complete charter deliverables
 - Inform the Commission on its ability to address the needs of diverse communities.
 - Be a resource for the Commission
 - Provide recommendations on progress towards addressing disparities
 - Develop briefs or papers that address cultural or linguistic related issues as appropriate
- Question: Should the CLCC meeting times be extended, or could we work through lunch?
- Chair stated that we need to use the time we have more efficiently and that members who attend other committee meetings on the same day need the opportunity to have a break to enjoy their lunch.

Next steps:

- Staff will email to each workgroup the names of their members and the Charter activities that need to be completed.
- Membership should email any proposed future agenda items to staff by July 6, 2012.
- Upcoming CLCC meeting dates will be placed on future CLCC agendas.

General Public Comment

None received

The meeting was adjourned at 11:10 AM.

Respectfully submitted by

Peter W. Best, Staff Mental Health Specialist