

July 16, 2012



Hello Everyone--

We wanted to inform you that the discussion at tomorrow's CFLC meeting will primarily focus on the SAMHSA toolkit document on consumer-operated service programs. This document was sent to you previously and is also attached to this e-mail.

Having read the SAMHSA toolkit document, our thought is that SAMHSA has done an excellent job in defining the various aspects of consumer-operated service programs. We do not think it makes sense to create another document from scratch when this type of guidance already exists on the national level.

Instead – the current plan is that tomorrow's discussion focus on the SAMHSA toolkit as a starting place, and determine whether the panel and/or committee agrees with the toolkit and/or has suggestions for additional concepts or issues to be addressed in a CFLC guidance document.

We wanted to point out the particular portions of the SAMHSA toolkit that will be discussed tomorrow.

1. **What does consumer-operated mean?** (Toolkit, Page 2)
2. **What are functions of consumer-operated programs?** (Toolkit, Pages 2 & 3)
3. **What are typical services provided by consumer-operated programs?** (Toolkit, Page 3)
4. **Program Structure, Values and Operational Process for Consumer-Run Programs** (Toolkit, Page 4)
5. **What is a consumer? Can anyone who has received counseling, be considered a consumer and operate a consumer-operated service program?** (Toolkit, Page 5)
6. **Are there roles for non-consumers and outside supporters?** (Toolkit, Page 6)
7. **The difference between an agency hiring peer specialists and a consumer-operated program.** (TK, Page 6)
8. **Pros and cons for consumer-operated programs billing Medi-cal.**
9. **Consumer/Family-run programs that serve children. How are they different?**

It will be very helpful if you are able to familiarize yourself with these sections of the SAMHSA toolkit for tomorrow. We have included the meeting logistics below and look forward to tomorrow's conversation. Thank you all for your participation.

**Event: CFLC Panel Discussion on Consumer-Operated Programs**

**Date: Tuesday, July 17, 2012**

**Time: 2:00 pm to 4:00 pm**

**Location: MHSOAC Offices and Call-In**

**Call-In Number: 866-817-6533; participant code: 1189021**

Best regards,

Dee Lemonds, MHSOAC Staff