

MHSOAC
Mental Health Services
Oversight and Accountability Commission

**Analysis and Recommendations Re:
Accessibility of MHSOAC Meetings for Clients and Family Members**

Submitted to MHSOAC by the Client and Family Leadership Committee (CFLC)
July 26, 2012

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Background:

- The CFLC presented its analysis and recommendations on the accessibility of Commission meetings for clients and family members to the Commission for a 1st read on May 24, 2012.
- As a result of feedback from the 1st read, the analysis and recommendations have been revised and reflect one additional recommendation.
- The initial analysis and recommendations dealt only with location and physical accessibility for Commission meetings.
- The revised analysis and recommendations presented today also address making client and family participation more effective by providing Commission meeting materials as early as possible prior to meetings.

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Changes to the Analysis and Recommendations:

Page 3, paragraph 1 - added:

“Another essential provision that supports the effective participation of clients and family members at Commission meetings, is the timely availability and accessibility of meeting materials produced for Commission meetings. This would require making meeting materials available as early as possible prior to meetings.”

Added Recommendation No. 4 as follows:

The Commission will endeavor to make Commission meeting materials available and accessible as early as possible.

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Proposed Motion:

The MHSOAC adopts the following CFLC recommendations on accessibility of the MHSOAC meetings for clients, family members, and the general public:

1. The Commission adopts the CFLC "Principles to be Considered When Choosing MHSOAC Locations."
2. The Commission will ensure that its contracts with stakeholder organizations include reimbursement provisions for both child care and dependent care.
3. The Commission will support efforts to better inform clients, family members, parents and caregivers about the availability of reimbursement for child care and dependent care when needed to attend a Commission meeting.
4. The Commission will endeavor to make Commission meeting materials available and accessible as early as possible.

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