

The University of California Undergraduate Experience Survey (UCUES)

Acronym	UCUES
Developer	The UCUES Work Group consists of the SERU principal researchers, representatives from each of the nine undergraduate campuses and UC Office of the President staff.
Description	<p>The University of California Undergraduate Experience Survey (UCUES) solicits student opinions on all aspects of the UC experience. The survey is broad and covers most aspects of students' academic and co-curricular experience, including instruction, advising and student services. UCUES also collects information about student behavior—their study habits and how they use their time. The survey is also a way of documenting student attitudes, self-perceptions and goals.</p> <p>Finally, UCUES presents demographic information not available through other data sources, and helps assess the impact UC has had on student academic skills, knowledge and behavior, as well as academic motivation and satisfaction. Here are the highlights on what UCUES tells us about UC undergraduates.</p>
Population	<p>University of California students at the following campuses:</p> <ul style="list-style-type: none"> • UC Berkeley • UC Davis • UC Irvine • UC Merced • UC Santa Barbara • UC Santa Cruz • UC Riverside • UC Los Angeles • UC San Diego
Instrument Type	Survey

Availability (Years)	2006,2008,2010
Latest Year	2010
Instrument Frequency	Biennially
Data Coverage	State, UC campus
Reliability/Validity	<p>http://cshe.berkeley.edu/publications/docs/Chatman.TechReport.10.29.09.pdf Chatman, S. P. (2009, October). Factor structure and reliability of the 2008 and 2009 SERU/UCUES questionnaire core. Research and Occasional Paper Series. CSHE 10.09. Center for Studies in Higher Education. Berkeley, CA.</p> <p>Also see: http://studentsurvey.universityofcalifornia.edu/about/method/validity.html http://studentsurvey.universityofcalifornia.edu/about/method/reliability.html</p>
PEI Goal(s)	Student development module, reviewing student goals, growth, and campus climate, and awareness of mental health and wellness resources. (25% of students)

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Example questions	<p>Mental Health and Wellness</p> <ul style="list-style-type: none"> • During this academic year, how often has feeling depressed, stressed, or upset been an obstacle to your school work or academic success? <ul style="list-style-type: none"> ○ Never ○ Rarely ○ Occasionally ○ Somewhat Often ○ Very Often • In this academic year, what was your experience with campus counseling and psychological services? <ul style="list-style-type: none"> ○ Didn't need ○ Needed but didn't use ○ Used the service at least once • If you might have needed this service but didn't use this service, why not? <ul style="list-style-type: none"> ○ I had never heard of it ○ I didn't know what it offered ○ I didn't know if I was eligible ○ I didn't know how to access it ○ I didn't think it would help ○ I had concerns about possible costs ○ I had concerns about possible lack of confidentiality ○ I was embarrassed to use it ○ I didn't have enough time ○ It has a poor reputation ○ The hours are inconvenient ○ The location is inconvenient ○ The wait for an appointment was too long ○ I got help from another university service or staff person ○ I got help off campus • Was the treatment that you received effective? <ul style="list-style-type: none"> ○ Very Effective ○ Effective ○ Not Effective ○ Not Applicable • Please rate the quality of service that you received. <ul style="list-style-type: none"> ○ Excellent ○ Good ○ Fair ○ Poor • How could the UCI counseling service better serve your needs? Please be specific. (open response)
Website	http://www.assessment.uci.edu/undergraduate/UCUES.asp http://studentsurvey.universityofcalifornia.edu/

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Source Reference	
Other References	
Availability and Cost	Submit proposal to the UCUES principal investigators and steering committee
Link to Instrument(s)	2010 instrument: http://www.assessment.uci.edu/UCUES/UCUES2010/documents/UCUES2010FinalSurveyInstrument.pdf 2008 instrument: http://www.assessment.uci.edu/undergraduate/UCUES2008.asp#SurveyInstrument 2006 instrument: http://www.assessment.uci.edu/undergraduate/documents/UCUES_2006_Survey_Instrument.pdf
Link to Data	2010 core results table: http://www.assessment.uci.edu/UCUES/UCUES2010/documents/UCUESCoreResultTables2010.pdf 2008 core results table: http://www.assessment.uci.edu/undergraduate/documents/UCI_UCUES_2008_Core_Results_000.pdf 2006 core results tables: http://www.assessment.uci.edu/undergraduate/documents/LowerDivisionCoreQuestions.pdf http://www.assessment.uci.edu/undergraduate/documents/UpperDivisionCoreQuestions.pdf
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Administration / Scoring	N/A
Notes	