

**MENTAL HEALTH SERVICES  
OVERSIGHT AND ACCOUNTABILITY COMMISSION (MHSOAC)  
Cultural and Linguistic Competence Committee**

**March 7, 2012  
1500 Capitol Mall  
Hearing Room 72.167  
Sacramento, CA 95811  
(916) 445-8696  
8:00 a.m. to 11:00 a.m.**

**Committee Members Present:**

Dr. Victor Carrion, Chair \*  
Mertice "Gitane" Williams  
Stacie Hiramoto  
Raja Mitry \*  
Amber Burkan  
Will Rhett-Mariscal  
Jo Ann Johnson  
C. Rocco Cheng  
Gwen Slattery  
Delphine Brody  
Kamila Baker  
Viviana Criado  
Gwen Wilson \*

**Staff:**

Jose Oseguera  
Peter Best  
Deborah Lee  
Filomena Yeroshek

**Others Attendees:**

Corrina Rhett \*  
Eva Nuez  
Abby Lubowe  
Brian Keefer

**\*Participated via phone**

**Meeting called to order at 9:07 AM**

**Welcome/Introductions**

The Chair welcomed all in attendance and re-introduced himself in case anyone missed the last meeting. Then, the Committee and public members introduced themselves. The Chair stated that he was looking forward to discussing the possible offsite meeting and to identify workgroups to complete the charter activities.

**Tab 1 Review and Approve October 20, 2011 and January 17, 2012 Meeting Minutes**

The October 20, 2011 minutes were presented to the committee for approval and were approved by consensus.

The January 17, 2012 minutes were presented to the committee for approval and were approved with two abstentions and with the following modifications:

- Page 2, Tab 2, under the first bullet second line should read “since the LGBTQ Community are not ***always*** readily recognized.”
- Page 4, Item 3, first bullet, separate each sentence with its own bullet.
- Page 4, Item 3, third bullet, delete the words “***felt differently and.***”

### **Tab 2 Determine Completion Dates for 2012 Committee Charter Activities and Assign Workgroup Members**

- Staff stated that per a request from Committee members, the 2011 and 2012 CLCC Charters were included in the meeting packet.
- Chair suggested that staff review the 2011 Charter and indicate what was the status of each activity.
- Staff reviewed each charter activity and indicated if that activity was completed. The following is a overview of the discussion:
  - Activities #1, #2 and #3 were completed.
  - Activity #4 was completed; however the data that was received from the Department of Mental Health (DMH) was found not to be useful. Later in this meeting the committee will discuss strategies to obtain useful data.
  - Activity #5 was completed.
  - Activity #6 and #7, two CLCC members were selected by the CLCC Chair to participate on the workgroup lead by the Services Committee to develop and implement the MHSA Integrated Plan and begin to develop Prevention and Early Intervention (PEI) Statewide Reducing Disparities Project Guidelines. However, these activities were placed on hold by the Chair of the Services Committee.
- A comment was made that they were not aware of who the two appointees were from the CLCC for Charter activities #6 and #7.
- MHSOAC Legal Counsel responded that regarding activity #7 an email was sent to all committee members inviting them to volunteer to participate on a workgroup to develop the Prevention and Early Intervention (PEI) Statewide Reducing Disparities Projects Guidelines.
- Activity #8 is an ongoing activity and there are four CLCC members and one alternate that serve on this joint workgroup with the Client and Family Leadership Committee.

The 2012 CLCC Charter was reviewed.

- Under the Guiding Principles a suggestion was made to move number 6 after #3 and to move number #7 after number #3. The committee agreed and staff will make the changes.
- Due to time constraints the Chair suggested that the membership begin the discussion of the possible workgroups that should be formed to complete the Charter activities.
- The Chair proposed there be three main workgroups: 1) Policy and Data, 2) Reducing Disparities, and 3) Cultural Competence Presentation.
- The Policy and Data Workgroup (Charter activity # 2) goal would be to use statewide data to inform the mental health status of all the groups represented in our committee. Suggested members Raja, Viviana, Stacey (declined), Rocco and Monica
- Reducing Disparities Workgroup (Charter activity # 4) goal would be to enhance all communities and provide support and encourage community engagement. Also, to be the watchful eye to ensure inclusion of all groups in Commission activities. Suggested members, Delphine, Gwen Slattery and Gitane.
- The Cultural Competence Presentation Workgroup (Charter activity # 1) would organize the annual cultural competence presentation to the Commission and staff.
- A comment was made that regarding Charter activity #2, the indicators were not helpful. The data workgroup could identify what are the important indicators that the CLCC needs to track.
- A Committee member stated that the data workgroup should not be separate from the Evaluation Committee. Could the data workgroup function in partnership with the Evaluation Committee and be an advisory committee?
- The membership hoped that the CLCC Data and Reducing Disparities workgroups can work together and share information. Any data gathered should be informed by disparities workgroup.
- Comments were made that workgroups can be helpful, but sometimes they can be counterproductive. All issues can't be solved within a subgroup. Suggest limiting the number of sub-groups and state the scope and intention of each subgroup.
- The Chair will work with staff to develop a structure for each workgroup to report to each other and to the committee as a whole. There will be further discussion on this topic at the CLCC offsite meeting.
- Staff will develop and circulate a list of the possible workgroups and send this list to the Committee via email. Committee members should respond with which workgroup they would like to participate on.

- Question: Is appointment the best method?
- Volunteers will be requested, but the Chair retains the right to make appointments as necessary.

### **Public Comment**

- A comment was made that if there are too many workgroups they disagree too much and there is no input from the clients. Can clients join the workgroups? We need to discuss level of care at Sacramento County Mental Health Treatment Center and similar intuitions.
- A statement was made that the CLCC needs to consider issues surrounding homebound people.
- Does the Commission get information from External Quality Review Organizations (EQRO) from the counties? Clients are on the EQRO committees. The information gathered here could be helpful.

### **Tab 3 Review Revised CLCC Meeting Schedule and Select Date for Day Long CLCC Meeting**

- Chair explained that the goal of the offsite meeting was to discuss past and future CLCC procedures and to develop an implementation plan to complete 2012 CLCC Charter activities.
- Various meeting dates were discussed and April 24, 2012 was selected as the meeting date.
- A Committee member stated that she worked at the Sierra Health Foundation Building and she would be able to secure a meeting room and a couple of breakout rooms for the April 24<sup>th</sup> CLCC offsite meeting.
- Staff will follow-up with her to finalize the meeting location reservation.

### **Tab 4 CLCC/CFLC Community Forum Workgroup Update and Discuss Planning Efforts for Butte County Community Forum**

- Staff provided an overview of outreach and planning effort to date regarding the upcoming Chico Community Forum.
- A statement was made requesting that when interpreters are used, be sure they are familiar with mental health concepts.
- Various comments were made that alternatives or enhancement to using the community forums as an outreach and information sharing vehicle should be considered including:
  - Outreach and engagement strategy recommendations from the U.C. Davis Reducing Disparities Guide

- Attending existing meetings of various local community groups
- Establishing lasting relationships with community groups
- A comment was made that even if the forum members went to community meetings, they would still exclude certain underserved and unserved populations because not everyone attends these community meetings.
- A comment was made that if the purpose of the forums is not to solve problems what is the goal? The PowerPoint is very important and sets the stage to the forum. It needs to be more concise. Need to review what can be done better.
- Staff stated that the Committee should provide the representatives from the CLLC who are part of the Community Forum Workgroup (CFW) with specific recommendation to bring forward to the CFW

#### Public Comment

- A list of groups or agencies that may be visited should be developed.
- Recommendations to the CFW regarding outreach should include how to reach economically underserved people along with retention efforts on how to do this in public health. These recommendations can be aligned with recommendations from the Planning Council.
- In some communities using the words “Mental Health” could be a barrier in attendance.

#### **Tab 5 Develop Next Steps Regarding How to Incorporate Culturally and Linguistically Appropriate Services Standards into CLCC Charter Activities**

This item will be discussed at the April 24, 2012 CLCC offsite meeting.

#### **General Public Comment**

None noted

**The meeting was adjourned at 11:10 AM.**

Respectfully submitted by

Peter W. Best, Staff Mental Health Specialist