



CLIENT AND FAMILY LEADERSHIP COMMITTEE

Minutes

January 17, 2012

2:00 pm to 4:00 pm

1500 Capitol Avenue

Room 72.167 (Hearing Room)

Sacramento, CA 95811

Committee Members:

Staff:

Other Attendees:

Eduardo Vega, Chair Ralph Nelson, Jr., M.D., Vice-Chair Donna Barry* Kathleen Casela Carmen Diaz Shannon Jaccard* Jennifer Jones Richard Krzyzanowski Steve Leoni* Abby Lubowe Darlene Prettyman Ruth Tiscareno* Gregory Wright* Sally Zinman*	Matt Lieberman Dee Lemonds Jose Oseguera	
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*Participated via telephone

Committee members absent: Khatera Aslami and Jorge Wong.

Welcome/Introductions

Eduardo Vega, Committee Chair, convened the meeting at 2:20 pm.

- All meeting participants introduced themselves.

Review/Approve October 18, 2011 Minutes

- Approval of minutes deferred until February 29, 2012 CFLC meeting.
 [Note: February 29th meeting moved to March 7, 2012.]

**Review and Comment on Draft 2012 Client and Family Leadership
Committee Charter**

The following are the highlights of the CFLC discussion of the CFLC Charter:

- Chair Vega commented that the CFLC Charter is based on the MHSOAC Work Plan and he noted the CFLC Chair and Vice-Chair create the charter. The charter will be approved at the MHSOAC meeting on January 26, 2012.
- Chair Vega reviewed the charter purpose, objectives, and principles.
- The Committee then reviewed the draft charter activities.
- Activity 1. “Distribute the Commission’s paper entitled: “Client-driven, Family-focused Transformation of the Mental Health System Through the California Mental Health Services Act.” Staff commented the Transformation Paper is posted on the website. Commissioner Vega asked to discuss the committee’s role in advancing the distribution of the Transformation Paper at future CFLC meetings.
- Activity 2. “Take lead, working with CLCC, to schedule and conduct quarterly Community Outreach Forums. (April 4, June 27, September 13, and early November or December)
 - a. Develop summary reports on each community forum for posting on MHSOAC website and provide final report to the Commission on the Forums conducted at the end of the calendar year.”

Chair Vega reviewed the Community Forum dates. Chair Vega commented that the Community Forum final report would primarily be reviewed by the CFLC members on the Community Forum Workgroup. Comment that summary reports do not need to be part of charter activity; only the final report needs to be mentioned. Part “a” of Activity 2 revised to “a. Provide final report to the Commission on the Forums conducted at the end of the calendar year and place on website.”

- Activity 3. “Develop guidance document for clarifying consumer-run, consumer-directed programs, peer support and peer specialization for purposes of MHSA programs.” Chair Vega commented that the focus in this activity will be on distinguishing consumer-run programs and other listed programs. Activity 3 revised to “Develop guidance document for clarifying consumer-run, consumer-directed programs, peer support and peer specialization for purposes of MHSA programs and to identify models that are being developed.”
- Activity 4. “Develop strategies for promotion of client and family employment in the mental health system.” Chair Vega commented that the Working Well Together Collaborative will be consulted on this activity. Comment that the forums could serve to contribute to information for this activity.
- Activity 5. “Develop survey for counties on status of Crisis Intervention Team (CIT) training in individual counties.” Comment that NAMI and

- Sharon Roth could contribute to this activity. Staff commented that this issue of the need for more law enforcement Crisis Intervention Team (CIT) training was raised by participants at the community forums. Activity 5 revised to read: "Gather information about the status of Crisis Intervention Team (CIT) training or equivalent activities in individual counties."
- Activity 6. "Continue deliberation and provide recommendations regarding accessibility of MHSOAC meetings for clients, family members and the public." Discussion of meaning of accessibility. Chair Vega discussed accessibility in terms of access to meetings for the public. Chair Vega noted that the purpose of the charter is to create general direction for committee work and not to specify everything. Comment that accessibility should be considered in terms of the disability justice movement and disability theory and broad social access. Comment that meetings should be held in places that are accessible for people to get to. Comment that Commission orientation activity should be placed under this accessibility item. Chair Vega reminded committee that committee member Donna Barry asked that accessibility for people with disabilities be put on the committee agenda last year. Activity 6 revised to read:
 - "6. Continue deliberation and provide recommendations regarding accessibility of MHSOAC meetings for clients, family members and the public and promote their effective participation.
 - a. Conduct Commission orientation with stakeholders."
 - Request for input by committee member into purpose and objectives of the CFLC charter. Chair Vega responded that it was not part of the purview of the CFLC to alter the purpose and objectives today but changes could be made for the 2013 Charter. Chair Vega stated that he would put the review of the purpose and objectives of the 2013 Charter on this year's charter.
 - Activity 7. "Research and promote current best practice services that utilize a recovery-scale model and show successful outcomes with persons on the lower end of the recovery scale." Comments on recovery for people at different levels. Comment that the Milestone's of Recovery Scale (MORS) model is not intended in the language of the activity. Comment that there is nothing to do for clients for whom services have not worked. Chair Vega suggested, for example, that "meaningful employment" is a worthwhile goal and this is not always stated. Vice-Chair Nelson concerned about people who are not able to be employed. Activity 7 revised to read, "Research and promote current best practice services that utilize a recovery-scale model and show successful outcomes with persons for whom services have not worked."
 - Activity 8. "Continue efforts to support public awareness/education by maximizing communication via MHSOAC website.
 - a. Connect with communities throughout the state by placing videos and success stories on the MHSOAC website.

- b. Provide information regarding community events for posting on website calendar. Staff commented that this is a carry-over activity from 2011.
- Activity 9. “Conduct Commission orientation with stakeholders.” This activity moved as a sub-part to activity 6.
- Activity 10. “Participate in workgroup developing reducing disparities project guidelines with Services Committee as the lead and CFLC and CLCC participating.” Activity 11. “Participate in a workgroup convened by the Services Committee to provide input to develop and implement the Integrated Plan.” Activities 10 and 11 for two workgroups on reducing disparities and the integrated plan kept as written.
- New activity 11 added to read, “Review purpose and objectives for 2013 Charter.”
- Several comments were made on the CLCC Charter and suggestions were made for: a) CFLC to have an annual presentation to the MHSOAC; b) CFLC to research utilization data like the CLCC; c) put consumers and family members at the end of the second CLCC objective and use for the CFLC.
- Commissioner Nelson noted that the CFLC will present to the MHSOAC as activities are completed.

Review and Adopt CFLC 2012 Meeting Schedule

- February 15th committee meeting date was moved to February 29th. [Note: February 29th meeting moved to March 7, 2012.]

Discussion of Possible Future Agenda Items

- Accessibility charter item will be on the February CFLC agenda.
- Action steps for distribution of the Transformation Paper will be on the February agenda.
- Richard Krzyzanowski was acknowledged for his long service to the CFLC and the Community Forum Workgroup. He is resigning from the Commission Committees due to his own separate work demands. Chair Vega would like to have two or more committee members conduct Commission orientation as replacements for Richard Krzyzanowski. Richard Krzyzanowski will provide training for the orientation. Richard Krzyzanowski commented that the orientation was envisioned as part of an overall public participation program.
- October committee meeting date selection postponed.

Adjournment

Meeting adjourned at 4:08 pm.