

Culturally and Linguistically Appropriate Services (CLAS) Standards Orientation

Recommendations:

- To develop and implement basic CLAS orientation for Commissioners
- To disseminate basic CLAS Standards among Commissioners
- To provide orientation to MHSOAC Commissioners and staff

Outcomes:

- 100% of participants (Commissioners and MHSOAC staff) will receive the orientation.

Evaluation:

- 85% of participants will agree that orientation met their expectations and achieved stated objectives.

Submitted by Viviana Criado

Revised by Pete 9-8-11