

**MENTAL HEALTH SERVICES
OVERSIGHT AND ACCOUNTABILITY COMMISSION (MHSOAC)
Cultural and Linguistic Competence Committee
January 17, 2012
1500 Capitol Mall
Hearing Room 72.167
Sacramento, CA 95814
9:00 a.m. to 11:00 a.m.**

Committee Members Present:

Jo Ann Johnson
Rocco Cheng
Stacie Hiramoto
Raja Mitry
Amber Burkan
Gwen Slattery
Delphine Brody
Kamila Baker
Viviana Criado
Monica Nepomuceno

Staff:

Jose Oseguera
Peter Best

Others Attendees:

Darlene Prettyman
Carmen Diaz
Marina Augusto
Cindy Gill
Abby Lubowe

Participated via phone

Will Rhett-Mariscal
Gwen Wilson
Gulshan Yusufzai
Perry Two Feathers Tripp

Meeting called to order at 9:20 AM

Welcome/Introductions

The new CLCC Chair Dr. Victor Carrion greeted all in attendance and introduced himself...Committee and public members also made introductions.

Tab 1 Review CLCC 2012 Meeting Schedule

The CLCC 2012 Meeting Schedule was presented for discussion and comment. The following are the highlights:

- A request was made to allow the CLCC membership to provide input on future schedule and modification changes
- Comments were made that the February 15th meeting date conflicts with a LGBTQ and Stigma Conferences that some members of the CLCC plan to attend
- Staff will research possible alternative meeting dates

- A question was raised asking why were the meetings being held on Wednesdays instead of Tuesdays.
- Staff stated that the dates of the CLCC meetings were selected in coordination with the Chairs of the CLCC, CFLC and Community Forum Workgroup to insure all three meetings were held on the same day
- A question was raised asking how the forums sites were selected
- Staff explained that the sites were selected by considering the following: the need to target various regions in California; the need to visit small and large counties; the need to work within the limits of state travel restrictions; and compliance with suggestions by the Community Forum Workgroup. The final decision was made to accommodate the forum schedule with approval by the MHSOAC Executive Director.
- Concerns were expressed regarding whether if the committees will be able to provide input on the MHSOAC 2012 Work Plan
- Staff replied that the MHSOAC 2012 Work Plan was developed by the Commission Chair and Vice-Chair in consultation with the MHSOAC Executive Director

Tab 2 Review of and Comment on Draft 2012 CLCC Charter

The MHSOAC leadership asked the CLCC to review and comment on the draft 2012 CLCC Charter in light of the goals articulated in the MHSOAC 2012 Work Plan. The membership agreed to comment on each area of the charter separately. The following are the comments and suggested changes:

Purpose:

- A suggestion was made to add “LGBTQ” to the purpose, since the LGBTQ Community are not readily recognized when the term “cultural communities” is used
- Multiple comments were made to also list additional communities such as: parents of children, caregivers and TAY; etc.
- A question was raised asking if these changes were made, would they be included across all committee charters?
- Staff stated that any changes would apply only to the CLCC Charter
- A suggestion was made to add “across the life span” to highlight that the CLCC’s purpose applies to all ages groups

Objectives:

- No changes were suggested

Guiding Principals:

- No changes were suggested

Activities:

1. Research, produce and conduct the annual cultural and linguistic competence presentation for the MHSOAC and staff.

- Multiple comments were made stating additional time and more frequency for the Cultural Competency Presentation (CCP) was needed. The current one hour, once a year presentation, is not sufficient.
- A question was raised asking if using a “presentation” was the best way to provide cultural competency information to the Commission and the MHSOAC staff?
- A suggestion was made to incorporate site visits to further enhance in the CCP’s
- A comment was made requesting the that CCP not be held near the end of the Commission meeting
- Committee members suggested a survey be developed asking the Commissioners what type of CCP would be most helpful to them
- A suggestion was made to invite the five California Reducing Disparities Projects (CDRP), to present to the Commission on their program and progress for CCP in 2012. The CDRP’s could present on what their group is finding related to reducing disparities in their communities.
- A suggestion was made to add an activity to advocate for Commissioners to visit the CDRP project sites

2. Obtain updated utilization data from the Department of Mental Health (DMH) for 2008-09 and 2009-10 to compare to baseline data for 2003-04. Additionally, there will be comparisons with data from 2007-08 to determine progress of reducing disparities in the Mental Health System. Share data with the Evaluation Committee.

- A comment was made suggesting that the CLCC look at what data is available to also include the collection of data on: LGBTQ; TAY; and Older Adults. Other questions that should be considered are what level of services people are receiving, if it is appropriate, and if they entered the mental health system voluntarily or by force.

- The CLCC Chair commented that we still do not know what capabilities we have at this point regarding data collection
- A suggestion was made to incorporate the SAMHSA - LGBTQ measures of data collection as a reference
- A statement was made that using the current retention and penetration rate data in relation to the Holzer Targets” and “percent difference” from those targets are obsolete and not meeting the needs of the CLCC

3. In partnership with the CFLC, develop, organize and conduct quarterly community outreach forums.

- A comment was made asking when was the idea of having community forums was first introduced? Are the Community Forums the most effective method to outreach and receive input from the un-served and underserved racial and ethnic communities in California? Can this issue be brought up again?
- Other comments asserted that stakeholders come to forums and do not receive any feedback. There needs to be a better system developed to remedy issues and provide feedback.
- Other committee members felt differently and noted that forums have value and attendance has been on the rise. Another benefit that stakeholders mentioned were that un-served and underserved communities have attended several forums.
- Staff explained that the community forums were originally an activity of the CFLC and they choose to use this format to garner input from stakeholders regarding how the MHS services and supports has made a difference for them, their families and their community. The CLCC has four representatives on the Community Forum Workgroup (CFW), who can bring any concerns regarding the forums to the full CFW. Additionally, the Commission in the 2012 Work Plan has supported the use of community forums as an effective tool to gather input from mental health stakeholders

4. Discuss feedback from the Culturally and Linguistically Appropriate Services (CLAS) presentation to the MHSOAC Commissioners and staff and establish lessons learned that will be used in the 2012 presentation to the Commission and staff.

No comments

5. Review and discuss CLAS Standards and determine applicability to MHSA activities.

- a. **Determine whether the CLAS Standards can serve as a model for implementation of Oversight and Accountability Strategies**
- b. **Discuss recommendations regarding inclusion in the Logic Model ("Relevant Statute" Column)**
- c. **Determine whether the CLAS Standards can serve as a model to augment existing standards**

No comments

6. Provide update to Commission about collaborative efforts focused on reducing disparities that are being pursued by various agencies including the California Mental Health Planning Council (CMHPC), the California Mental Health Directors Association's (CMHDA's) Ethnic Services and Social Justice Advisory Committees, CiMH's Center for Multicultural Development, DMH and the MHSOAC's CLCC. Provide recommendations related to collaboration as appropriate.

- A suggestion was made to include DMH's Office of Multicultural Services (OMS), the California Network of Mental Health Clients and REMHDCO to the list of agencies whose focus is on reducing disparities
- A comment was made that the CLCC needs to address where OMS will be housed after June 30, 2012

General Public Comment

- A CLCC member requested that we review last year's charter to compare to the 2012 Charter to identify ongoing and new activities
- A committee member stated that they would like to have someone from the Native American Community as a member of the CLCC
- A suggestion was made that the CLCC should collaborate with the Evaluation Committee and research "Community Defined Effectiveness" as a guide for input to the CFW regarding the community forums

The meeting was adjourned at 11:00 AM.

Respectfully submitted by

Peter W. Best, Staff Mental Health Specialist