

**MENTAL HEALTH SERVICES  
OVERSIGHT AND ACCOUNTABILITY COMMISSION (MHSOAC)  
Cultural and Linguistic Competence Committee  
October 20, 2011  
1300 17<sup>th</sup> Street, Suite 1000  
Sacramento, CA 95814  
9:00 a.m. to 12:00 p.m.**

**Committee Members Present:**

Jo Ann Johnson  
Rocco Cheng  
Stacie Hiramoto  
Gwen Wilson  
Will Rhett-Mariscal  
Gwen Slattery  
Delphine Brody  
Mertice Gitane Williams  
Viviana Criado  
Monica Nepomuceno

**Staff:**

Deborah Lee  
Filomena Yeroshek  
Kevin Hoffman  
Jose Oseguera  
Peter Best  
Jennifer Whitney

**Others Attendees:**

Corrina Rhett  
Kathleen Derby  
Gulshan Yusufzai  
Cecilia Badgel  
Perry Two Feathers Tripp  
Eva Nunez

**Participated via phone**

Richard Van Horn, Chair  
Raja Mityr

**Meeting called to order at 9:03 AM**

**Welcome/Introductions**

- Committee and public members introduced themselves

**Tab 1 Review and Approve Minutes of August 17, 2011**

The August 17, 2011 minutes were presented for committee and were approved by consensus with the following modifications:

- Correction of the spelling of Mr. Cantu's name on Page 4
- Second bullet, under general public comment on page five, should read: "When the CLCC is provided with the opportunity to comment on an item that will be presented to the Commission, could more notice be given to allow time to prepare and provide a response?"

### **Tab 2 Presentation of MHSOAC Logic Model and How Committee Activities Can Support MHSOAC Outcomes**

MHSOAC Consulting Psychologist Deborah Lee provided the membership with a comprehensive overview of the MHSOAC Logic Model and how it could be utilized in supporting Committee activities.

The following are highlights of her presentation:

- The logic model is a road map of what we are doing, could be doing and what to do to improve the work of the Commission
- The Committee can use the logic model in reverse order to identify goals
- Use the logic model to identify the proposed MHSOAC mental health/system outcome or goal you wish to achieve and which strategy to apply to reach that outcome
- Develop activities to achieve the stated outcome and decide who needs to be involved
- Decide which oversight and accountability focus area and relevant statutes or policy will apply to your Committee activities

The following are the discussion highlights:

- Committee members suggested that they use MHSOAC outcomes related to cultural competence as a vehicle to introduce the Culturally and Linguistically Appropriate Services (CLAS) Standards. The information will be used as a tool to ensure that these standards become common practice in the work of the MHSOAC.
- Data has been gathered which identifies disparities in MHSOAC practices and services. However, some of this data is not accurate.
- Concerns were expressed that we already know what disparities exist and that some of the data is inaccurate, but this should not prevent us from addressing disparities
- Multiple comments were made stating that although the data is not perfect, everyone knows that disparities exist. The CLCC should focus on reducing disparities by incorporating the CLAS Standards into the “Relevant Statutes and Policies” column of the MHSOAC Logic Model.
- A suggestion was made for the need to add the CLAS Standards to column one of the Logic Model

### **Public Comment**

- Several comments were made in appreciation of the logic model
- One individual voiced that although progress is being made, real integration is not happening

### **Tab 3 CLCC/CFLC Community Forum Workgroup – Report on San Francisco County Community Forum and Planning Efforts for Modesto Community Forum**

MHSOAC staff provided an overview of the San Francisco Community Forum.

- The forum was well attended and had approximately 150 attendees
- There was a contingent of stakeholders from the Pool of Consumer Champions from Alameda County
- Transition Aged Youth (TAY) were well represented
- The new format of breakout groups went well, but needs some adjustments to serve all the needs of the stakeholders
- Staff requested that input from committee members be guided with a strength-based approach
- An American Sign Language Interpreter was utilized for the first time at this forum
- The next forum will be held in Modesto on December 8, 2011

The following are the discussion highlights:

- Several comments were made that the forum planning seemed greatly improved and this was the most well attended forum to date
- Concern was expressed that the forum introduction, PowerPoint and the questionnaire distributed to the clients and family members was too long
- Several comments were made requesting that the forum summary report be distributed to underserved communities
- Concern was expressed that the Community Forums may not be the best way to gathering information on how the MHSA is working in various communities
- A comment was made that the community forums may not relate to persons who do not know what the MHSA or the MHSOAC do and the work that is done

- Several suggestions were made that county directors should not be invited to the forum. The information gathered can be sent to their attention once the forum occurs.
- Community Forums are a good vehicle for information sharing and gathering for stakeholders who are organized
- Concern was raised regarding whether some underserved voices are not being heard
- Comments were made that more outreach is needed at the local level

#### **Tab 4 Update and discuss the CLAS Standards Presentation for MHSOAC Commissioners and Staff**

The following are the discussion highlights:

- Staff informed everyone that Jose Carneiro, EdD, Director, Office of Minority Health Resource Center, U.S. Department of Health and Human Services, will provide the CLAS Standards Presentation to the Commission and the MHSOAC Staff on November 17th and November 18<sup>th</sup> 2011. The presentation will last for one hour.
- Several positive comments were regarding how the Commission will benefit from the CLAS Standards Presentation
- The CLCC agreed that slides should be added to the beginning and end of the CLAS presentation to add context for the Commissioners and staff regarding how CLAS Standards applies to the their work
- Several comments were made that a draft be developed after the presentation to operationalize the next steps on adopting portions of the CLAS Standards
- The majority in attendance felt that additional time should be granted to provide a comprehensive CLAS presentation to the Commission and staff
- CLCC Chair Van Horn will raise this concern during the next Operations Call
- The Cultural Competency Presentation Workgroup will meet to discuss and finalize the additional slides

#### **Tab 5 Discuss Responses to “A Gardener’s Tale Video” and Possible Next Steps. This Video was Viewed at the August 17, 2011 CLCC**

MHSOAC staff and Committee member Gwen Wilson provided some context regarding the reasons for discussing this topic.

- At the August 17, 2011 CLCC meeting, the membership viewed a video titled: “A Gardeners Tale.” Due to time constraints, questions were not discussed.

- A short discussion period followed and many of the comments were positive

The following are the discussion highlights:

- Several comments were made indicating that some of the CLCC membership felt that there are mechanisms currently in place that keep institutional racism operating in the MHSA and Mental Health Service system
- A Committee member voiced concerns that some providers are not culturally competent and this is one reason that problems arise
- An observation was made that there are some agencies who receive sole source contracts year after year, and there are no clear guidelines on how the contracts are awarded. There needs to be an equitable, transparent process that adheres to established policies.
- A motion was made and seconded to establish a workgroup to review equity in the distribution of MHSA resources
- The workgroup volunteers are Gwen Wilson, Gwen Slattery, Will Rhett Mariscal and Viviana Criado
- Logistics regarding the workgroup's purpose and function will be discussed at the February 2012 CLCC meeting

**Tab 6 Status Update of the Deliverables for the California Reducing Disparity Projects Contracts**

Marina Augusto, Acting Chief, Department of Mental Health (DMH), Office of Multi-Cultural Services (OMS), provided a follow-up to the CDRP presentation she gave in September 22, 2011. Ms. Augusto discussed the CDRP timeline, detailing the CRDP activities to date and expected deliverable dates.

The following are the discussion highlights of her presentation:

- 2007 MHSOAC includes the CRDP as 1 of 5 PEI statewide projects
- In 2010, the DMH executed 5 contracts to form the Strategic Planning Workgroups (SPWs)
  - African American: The African American Health Institute of San Bernardino County
  - Asian/Pacific Islander: Pacific Clinics
  - Latino: The Regents of the University of California, Davis
  - LGBTQ: Equality California Institute and Mental Health American of Northern California
  - Native American: The Native American Health Center

- The CRDP Facilitator/Writer (California Pan-Ethnic Health Network), works collaboratively with the 5 Strategic Planning Workgroup (SPWs) Project Managers to ensure the final Strategic Plan is inclusive of the work completed by the five SPWs
- Mental Health Association of California has responsibility to organize and mobilize the CA MHSA Multicultural Coalition
- In 2012, the Strategic Planning Workgroups will complete population reports for the MHSOAC and mental health community stakeholders
- The African American Health Institute of San Bernardino County, African American SPW is under 30 day public review
- Ms. Augusto suggested that the CLCC may want to invite the five program managers of the SPW's to outline their projects specific efforts at a future meeting

#### **Future Agenda Items and Next Steps**

- Chair Van Horn will discuss the possibility of adding additional time for the CLAS Presentation at the Commission Meeting during the upcoming Operations Call
- Update Community Forum Workgroup regarding CLCC recommendations
- Contact CLAS Presentation Workgroup to discuss next meeting time
- Discussion regarding possible closure of DMH's Office of Multi-Cultural Services
- Next CLCC meeting will take place on January 17, 2012, to review and provide comments regarding the draft 2012 CLCC Charter

#### **General Public Comment**

None

**The meeting was adjourned at 12:00 PM.**

Respectfully submitted by

Peter W. Best, Staff Mental Health Specialist