

# Summary of Currently Underway Evaluation Efforts and Data Projects



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## Summary of Current Evaluation Projects

- ▣ Data Quality and Corrections Plan
- ▣ FSP Costs/Cost Offsets
- ▣ Trends in Priority Indicators
- ▣ Impact of Services on Client Outcomes
- ▣ Reducing Disparities in Access to Care
- ▣ Prevention and Early Intervention



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## Data Quality & Corrections Plan

- ▣ Objective: Assess the quality of FSP data available via the Data Collections and Reporting (DCR) system and make recommendations for how to overcome problems and limitations
- ▣ Information regarding the DCR obtained via interviews with State, county, provider, vendor, and stakeholder groups
- ▣ Summarize issues and recommend potential solutions and best practices

## Data Quality & Corrections Plan (cont.)

- ▣ Sample issues and potential solutions include:
  - Limited training for staff
    - ▣ *Solution:* All staff to receive FSP and DCR training
  - Data collection forms (provided by state) are long and difficult to use under some conditions
    - ▣ *Solution:* Create an instruction manual to accompany forms
  - No defined process for collecting Key Event Information
    - ▣ *Solution:* Create and define a standard process
  - Difficulties submitting DCR data electronically
    - ▣ *Solution:* Meetings between State and counties that are trying to become certified to share information about the process

## FSP Costs/Cost Offsets

- ▣ **Objective:** Summarize expenditures of MHSA funds for Full Service Partnerships (FSP)
  - Per person annual cost average and range for program services and housing costs
  - Offsets based on savings incurred for incarceration and mental/physical health services
    - ▣ By year (2008-2010)
    - ▣ By age group (CYF, TAY, Adults, Older Adults)
    - ▣ Statewide and by County

## Priority Indicators Reports

- ▣ **Objective:** Establish trends in system- and individual-level priority indicators for FSPs and all consumers for FY 08-09 and 09-10
  - By age group (CYF, TAY, Adults, Older Adults)
  - Statewide and by County
- ▣ **Underlying Goals:**
  - Understand ability to achieve this goal with available data
  - Create reporting template
  - Start documenting trends on a regular basis

## Priority Indicators—Consumers

- ▣ **Consumer Indicators and Outcomes**
  - Rates of suspension/expulsion
    - Increase educational progress
  - Rates of employment in paid/unpaid employment
    - Increase employment
  - Homelessness; days spent in family/foster homes; independent residential status
    - Improve housing situation
  - Arrest rates
    - Reduce justice involvement

## Priority Indicators—System

- ▣ **System Indicators and Outcomes**
  - Demographic profile of consumers served and new consumers
    - Reduce disparities in access
  - Penetration of mental health services
    - Increase individuals receiving public mental health services
  - Access to primary care; perceptions of access to services; perceptions of well-being
    - Improve health and mental health
  - Rates of involuntary status (3 and 14 day involuntary commitments)
    - Implement Recovery Vision
  - Satisfaction with services

## Impact of Services on Client Outcomes

- ▣ **Objective:** Evaluate the Impact of Peer Support, Employment Support, and Crisis Intervention Services (CSS) on individual outcomes
  - Employment, Housing, Wellbeing
- ▣ Facilitated statewide survey and 40 in-depth interviews
- ▣ Used participatory research process
  - “PEPs” (Participatory Evaluation Partners)

## Impact of Services on Client Outcomes (cont.)

- ▣ Sample research questions include:
  - By whom/why/when are services needed?
  - Timeframe of receipt of services?
  - What did services entail?
  - Was level of care appropriate?
  - Did services exemplify a recovery orientation/approach?
  - What are consumer perceptions for access to services?
  - Any changes in employment after services?
  - Any changes in housing after services?
  - Any changes in wellness after services?

## Reducing Disparities in Access to Care

- ▣ **Objective:** Obtain trends in new admissions to county mental health systems broken down by age, race/ethnicity, gender
- ▣ **Objective:** Assess consumer/family member perspective regarding MHSA impact on reducing disparities
  - Will be done via participatory research methods

## Prevention & Early Intervention

- ▣ **Objective:** Assessment of Prevention and Early Intervention Programs
  - Program costs
  - Numbers served
  - Spectrum of clients served
  - Program components/focus
- ▣ **Objective:** Evaluate the Impact of Early Intervention Programs
  - Outcomes associated with untreated mental illness (e.g., suicide, incarceration, unemployment, prolonged suffering)

## Thank you!

- ▣ Questions? Comments?

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