

The Mental Health Services Act
Client Stakeholder Contract

MHSOAC Meeting
September 27, 2012



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Background



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In response to the FY 2012-13 state budget, contracts, services and budgetary authority were redistributed.

The MHSOAC received funding and authority for the client stakeholder contracts.

The client advocacy contract needs to be awarded.

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Background, (cont.)



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In order to utilize the funds for the client advocacy contract which is not currently awarded, and to meet the statutory requirements for stakeholder participation, the MHSOAC proposes developing a request for proposals.

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Statutory Requirements

Welfare and Institutions Code:

- 5846(c): that the MHSOAC shall ensure that the perspective and participation of diverse community members reflective of California populations and other suffering from severe mental illness . . . is a significant factor in all of its decisions and recommendations
- 5892(d) that the Mental Health Services administrative fund shall include funds to assist consumers and family members to ensure the appropriate state and county agencies give full consideration to concerns about quality, structure of service deliver, or access to services.
- 5848(a) that counties will "demonstrate a partnership with constituents and stakeholders throughout the process that includes meaningful stakeholder involvement. On mental health policy, program planning, and implementation, monitoring, quality improvement, evaluation and budget allocations.

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Client Stakeholder Contract: Overall Principles

- Deliverables tie to the MHSA and the values of the MHSOAC.
- Deliverables tie to the MHSOAC logic model.
- Deliverables predominantly make an impact on the mental health system instead of on the individual level.
- Deliverables provide for consumer outreach and support so that the perspective and participation of diverse community members reflective of California populations and others with lived experience may be a significant factor in all of the MHSOAC's decisions and recommendations.
- Provides for consumer outreach and support to assist with a robust local stakeholder process.

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Outline of Scope of Work Deliverable 1: Assessment

- Conduct an assessment related to local stakeholder processes and county partnerships as identified in Welfare and Institutions Code Section 5848(a).
- Are the counties working towards the type of process described in WIC 5848(a)?
- What would get a county better prepared for WIC 5848(a)?

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**Deliverable 2:
Report of Findings**



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- Report results of the assessment to the MHSOAC.
- Report includes a narrative and matrices regarding individual counties' practices, policies, and processes.
- Any similarities, best practices?

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**Deliverable 3
Training Development**



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- Based on the assessment results, develop curriculum for and provide training and technical assistance to consumers and family members to ensure a meaningful stakeholder involvement on local mental health policy, program planning and implementation, monitoring quality improvement, evaluation and budget allocations.
- Curriculum, training schedules, agendas, attendance sheets, participant evaluations are among the documents required for this deliverable.

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**Deliverable 4
Establishment of Expert Pool**



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- Assemble, train, and maintain an expert pool of consumers whose subject matter expertise and perspective can be utilized by the MHOSAC.

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Deliverable 5
Staffing Meetings



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- Provide at the state and local levels, as well as at MHSOAC-specific meetings, the perspective of clients and other individuals with lived experiences across the life span, including individuals from unserved, underserved and inappropriately served communities.

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Contractor
Minimum Qualifications



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The bidder must:

- Have evidence of capacity to provide statewide, county-level, and state-level participation.
- Be a non-profit organization.
- Have a governing board that is at least fifty-one percent (51%) mental health consumer.
- Have evidence of capacity to engage diverse communities reflective of the California population that have been unserved, underserved, or inappropriately served in the mental health system.

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Proposed Motion



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The MHSOAC adopts the following:

The MHSOAC approves the Draft Outline for Request for Proposals (RFP) for the Client Stakeholder Contract.

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