Mental Health Services
Oversight & Accountability Commission

Client and Family Leadership Committee

2013 Charter

Purpose:

Ensure the perspective and participation of diverse community members reflective of California populations and who have lived experience of severe mental health issues, including their parents/caregivers and family members, is a significant factor in all MHSOAC decisions and recommendations.

Objectives:

1. Ensure that the perspective and participation of diverse community members reflective of California populations and others suffering from severe mental illness and their family members is a significant factor in all of its decisions and recommendations. (WIC Section 5846 (c)).
2. Ensure the MHSOAC's policies and activities are consistent with the philosophy, principles and practices of the Recovery Vision. (MHSA Sections 2(e); WIC Section 5813.5(d)).
3. Ensure the MHSOAC's policies and activities reflect client and family values and increase the effectiveness of client and parent/caregiver/family involvement in planning for California's mental health system.
4. Organize and participate in activities and tasks that will produce learning related to client and parent/caregiver/family issues.
5. Improve the knowledge base of the MHSOAC regarding client and parent/caregiver/family issues.

Guiding Principles

Committee policy and strategy recommendations to the MHSOAC will reflect and strive to address the following priorities:

1. Culturally and linguistically competent
2. Promotes a client/family/parent driven system
3. Reduces stigma and discrimination
4. Fully informed via a robust stakeholder process
5. Best practices and continuous improvement
6. Emphasize the inclusion of all ages across the life-span
7. Aimed to reduce mental health disparities

Activities:

1. Utilize the Community Forum Workgroup to continue quarterly Community Forums via the CFLC to do the following:
   a. Following each forum provide the Commission with a summary report of potential policy implications at next Commission meeting if possible.
   b. Assign four CFLC members and two alternates to serve on the Community Forum Workgroup
   c. Determine strategies to encourage stakeholder contractors to increase participation at the community forums.
   d. Place Community Forum summary reports on the website after each forum
   e. Produce an annual forum report to the Commission, including a summary of any policy implications.
   f. Develop and improve methods for synthesizing information collected from Community Forums.
2. Diversify the methods by which the MHSOAC receives input from people with lived experience of mental illness.
   a. Determine strategies to expand and diversify public participation in MHSOAC meetings to the fullest extent.
   b. Determine strategies to expand methods by which people with lived experience can provide input (in person, online, written, other).
3. Develop strategies for promotion of client and family employment in the mental health system.
4. Gather information about the status of the Crisis Intervention Team (CIT) training or equivalent activities in individual counties.
5. CFLC members will conduct orientation for stakeholders prior to Commission meetings.
6. Research and promote current best practice services that utilize a recovery-scale model and show successful outcomes with persons with serious mental illness for whom services have not been successful in the past.
7. Receive regular updates on MHSOAC evaluation efforts, consider implications of pertinent results, and make plans to act on those that are relevant to Committee purpose and objectives. Provide input on MHSOAC evaluation efforts as needed.
8. Communicate to the Commission and/or staff lessons learned and best practices from evaluations to improve programs and policy as part of quality improvement feedback.
9. Participate in a workgroup convened by the MHSOAC Services Committee to provide input for development and implementation of the Integrated Plan.

Date	January 2013
Leadership	Ralph E. Nelson, Jr., M.D., Chair Tina Wooton, Vice Chair
Staff	Sandy Lyon, Matt Lieberman, Dee Lemonds
Members	1. Ivan Anderson 2. Khatera Aslami 3. Carmen Diaz 4. Ignacio Ibarra 5. Shannon Jaccard 6. Richard Krzyzanowski 7. Abby Lubowe 8. Wendy Nguyen 9. Darlene Prettyman 10. Ruth Tiscareno 11. Sandra Villano 12. Margaret Walker 13. Loretta Winchester 14. Sandra Wortham 15. Gregory Wright