



**Client Linguistic Competence Committee  
Minutes  
Sierra Health Foundation  
March 6, 2013  
10:00 AM – 3:00 PM  
1331 Garden Highway  
Sacramento, CA 95833**

**Committee Members:**

**Staff:**

**Other Attendees:**

Gwen Slattery Marissa Lee Delphine Brody Kamila Baker Gwendolyn Wilson William Rhett-Mariscal Monica Nepomunceno Raja Mitry Delores Williams Sharon Jones Alexander Kagan Emma Oshagan* Dorothy Friberg* Amber Burkan* JoAnn Johnson*	Victor Carrion Kevin Hoffman Filomena Yeroshek Jose Oseguera Pete Best Keely Connelly	Vicki Mendoza
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\*Participation by phone

Committee members absent:

**Welcome/Introductions**

The Chair welcomed all in attendance and members were introduced. The Chair extended his thanks to the committee members for volunteering to serve on this committee and that they represent a wide spectrum of experience in the mental health field.

MHSOAC staff then provided an overview of the day’s agenda.

**Icebreaker to Foster Communication**

Chair Carrion asked members to tell where they were from and what their reason and motivation was for volunteering to serve on this committee.

Additionally, the committee membership participated in the icebreaker exercise which focused on communication and teamwork.

### **Review /Approve Minutes**

The January 9, 2013 minutes were presented to the committee for approval and were approved by consensus with minor changes. No-substantive modifications were also included for several charter activities.

### **Workgroup Member Appointment and Workgroup Selection**

#### **Community Engagement – Activities 1, 2 and 6**

##### **Flipchart Notes**

Activity 1- Completed

##### **CFW members:**

Kamila Baker, Monica Nepomuceno, Amber Burkan, JoAnn Johnson and Gwen Slattery

##### **Activities 6 and 2:**

Promote Community Forums:

- Twitter
- Facebook
- Promotion of free phone service (when you have phone service, you can connect to twitter)
- Survey Monkey to assess needs
- Survey on the actual Community Forum and not on the MHA services (this would give us a better picture on who is actually attending the forums)
- User friendly MHSOAC website for people to use
  - Current site is difficult to navigate
- Facebook page on Community Forum MHSOAC Facebook page
- Rolling background on page listing cultures

##### **Activity 2**

More outreach to promote the MHSOAC meetings and MHSA services:

- Webcast Commission meetings through Facebook, Twitter & online media
  - All of these can be linked so each account doesn't have to be managed separately

Youtube – stories to share experiences

- Do you need MHSA services?
- Did you receive MHSA services?
- Art with Impact - put an open call for short mental health films (already working with MHSOAC), contact Jennifer Whitney
- Ideas similar to directing change video contest

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- Ask MHSOAC for funding prizes or sponsoring participants
- Work with MHSOAC contractors to help promote their media campaigns

**How do we find unserved populations?**

Outreach to housing and funding sources- Targeted outreach with target messaging not blanket messaging. Strategies have to contain information that is relevant to the population we are trying to reach.

- Food banks, temporary shelter, Welfare/Social Service office, CPS, low income housing
- Churches, Medi-Cal providers, community organizations, jails/juvenile detention centers
- Community forums at high schools, housing project, local neighborhood community centers – even if the forums are smaller or shorter
- Lessons learned - Possibly change the format of the community forums

**Activity 6**

- Take data/information from client and family members to share with larger group and MHSOAC

**Collaborations with Other Committees Activities 3, 6 and 7**

**Workgroup Flip chart Notes**

**Activities 3a-b**

- Stakeholders- who?
- Members of CMMC
- Public comment

**\*Timeline**

Staff will get timeline from Office of Health Equity (OHE) and California MHSA Multicultural Collation (CMMC)

**How- minutes of CMMC meetings**

- Get copies of last and future minutes within one month
- Strategic plan
- Analyze, ask questions and identify gaps
- Summarize and present
- Broader public

Our own information gathering/outreach

Maybe a survey?

- Maybe through other means to discussed at next meeting

**Activity 7 Statewide Collection of Disparity data**

- Provide input recommendations
- Get progress reports, possibly via webinar or other means  
*\*Within next two months*
- Synthesize and disseminate, maybe via blog
- Review and consider incorporating CMMC MHSA assessment report and usefulness of penetration and related data once finalized

**Activity 6**

- Blog on Proposition 63 website
- MHSA Radio show
- Contact and discuss with Jennifer Whitney, MHSOAC Public Information Officer

**Self-Assessment and Educations – Activities 5, 6, 8 and 9**

**Flipchart Notes**

- Request 2012 CLAS Presentation Evaluations
- Review past training-
  - discuss via email (#5)
- Start requesting updates
- Start brainstorming/designing training options (#5)
- Seek public comment opportunity on CRDP strategic plan (#8)
- Reach out to Cynthia Burt/Ashley on Evaluation Committee
- Develop/prepare for November Presentation (Oct)
- Annual presentation ( Nov)
  - Past 2 year CLAS presentation not interactive

**To do:**

- (#8) Request updates on disparities from:
  - Department of Public Health, OHE, CalMHSA, California Reducing Disparities Projects
  - Coordinate w/Pete
- (#8) Provide feedback and/or public comment on different
- (#8) Communicate feedback to Evaluation Committee
- (#5) Training to MHSOAC
- (#9) Evaluate CLAS (building on new activities)
- (#9) Present CLAS Evaluation to MHSOAC

**\*\*Specific timelines will be established later**

**Public Comment**

Vicki Mendoza from United Advocates for Children and Families spoke regarding how she thought all members had some really great ideas from the report-out from the work groups.

Chair Carrion led a closing teambuilding exercise to end the offsite meeting.

**Adjournment**

Meeting adjourned at 2:48 pm.