

## Community Engagement Workgroup

Community Engagement Workgroup Members: Amber Burkan, Gwen Slattery, JoAnn Johnson, Monica Nepomuceno, Kamila Baker

Meetings: May 2 and June 4, 2013 workgroup meeting.

**Activity 1:** Continue quarterly Community Forums and following each forum provide the Commission with a summary report of potential policy implications.

- a. Assign four CLCC members and two alternates to serve on the Community Forum Workgroup.
- b. Determine strategies to encourage agencies, providers and communities to promote and involve participation for unserved, underserved and inappropriately served racial, ethnic, and cultural communities from across the lifespan.

### **Progress:**

1a: This item has been completed. One member from the CLCC and Client and Family Leadership Committee (CFLC) provided a forum summary report to the Commission at the May 23, 2013 and July 25, 2013 meetings.

1b:

- Place forum informational materials at homeless shelters, hand out at soup lines, local schools, low income apartments, hospitals, jails and children's services organizations.
- Use pamphlets or stickers in mass mailings.
- Initiate an art or poem contest and award the winner at the forum.
- Develop a bookmark to be handed out at the forum with MHSA and Mental Health Oversight and Accountability Commission (MHSOAC) contact information.
- A bookmark was created and included client artwork and website information for the MHSOAC, National Alliance on Mental Illness and The National Suicide Hotline.
- The bookmark was distributed at the Community Forum in Rohnert Park as an incentive to turn in the forum questionnaire.

**Activity 2:** Diversify the methods by which the MHSOAC hears concerns from people with lived experience of biological, psychological and social challenges.

- a. Determine strategies to expand and diversify participation in MHSOAC committees, stakeholder contracts, and MHSOAC meetings to the fullest extent.
- b. Determine strategies to expand methods by which people with lived experience can provide input (in person, online, written, other).

**Progress:**

2a:

- Incorporate webcasting and webstreaming into Commission meetings.
- The workgroup will work with MHSOAC Communications Officer to explore how to start the process.
- Send MHSOAC logos to county mental health directors for distribution and posting at all MHSA funded program sites.
- Request counties use MHSA and MHSOAC logos on all county documents that relate to MHSA. This will help to ensure stakeholders know what programs are funded by MHSA.

2b:

- Use social media (Facebook, Twitter, etc.) to allow stakeholder to provide input on meeting and documents.
- Collect videos stories from stakeholders and place on MHSOAC website.

**Activity 6:** Communicate progress in reducing mental health disparities to continue to build collaboration in access, quality and services.

**Progress:**

Workgroup will discuss this activity at their next meeting.

**Action Items:**

At the June 19, 2013 CLCC Meeting, the following action items were suggested:

- Committee members were requested to send staff any recommendations of additional organizations to be listed on the bookmark which will be distributed to community forum participants at future forums.
- The Chair requested that this workgroup revise their recommendations and incorporate culturally relevant strategies to accomplish the activities and present them to the committee at the August 21, 2013 meeting.

- CLCC members were asked to send any additional comments or recommendations regarding the completion of CLCC Charter Activities Numbers 1 and 2 to staff.
- Discuss and develop strategies to complete activity 6.