

**X** INFORMATION

**AGENDA ITEM: 4**

**\_\_\_ ACTION REQUIRED:**

**DATE OF MEETING: 4/16/14**

**PREPARED BY: Best/Oseguera**

**DATE MATERIAL  
PREPARED: 4/9/14**

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**AGENDA ITEM:** Discuss and Select MHSOAC Cultural Competency Organizational Assessment Tool

**ENCLOSURES:**

- Cultural Competence Scale, Outpatient Service Delivery
- Indicator of Cultural Competence in Health Care Delivery Organizations: Organizational Cultural Competence Assessment Profile
- National Center for Cultural Competence, Cultural and Linguistic Competence Policy Assessment

**OTHER MATERIAL RELATED TO ITEM:**

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**Agenda Item 4:**

The Cultural and Linguistic Competence Committee (CLCC) will review and select a Cultural Competency Organizational Assessment Tool to be distributed and completed by the MHSOAC Commissioners and staff. The utilization of this tool will improve the organizational cultural and linguistic competence of the Commissioners and staff and identify any gaps and develop an organizational plan with clearly defined short-term and long-term goals and measurable objectives for improvement. The enhanced Cultural and Linguistic Services (CLAS) Standards will be use as the benchmark to attain.