



MHSOAC Evaluation Master Plan and Implementation Plan

Brief Overview

1

Evaluation Master Plan Model

INPUTS	OUTCOMES		
<p>MHSA</p> <p>Stakeholder planning process</p> <p>Values & principles</p> <p>Regulations and guidelines</p> <p>New money and services</p> <ul style="list-style-type: none"> - CSS - PEI - WET - CF/TN <p>Innovative Programs</p> <p>MHSOAC</p>	<p>Mental Health System</p> <p>Services for SMI/SED and those at risk (access, quality, efficiency, and satisfaction)</p> <ul style="list-style-type: none"> - Recovery/resilience orientation - Integrated service experience - Client/family driven - Culturally competent - Community collaboration - Outreach and welcoming - Cost effective and efficient - "Serve first" rather than "fall first" - Use of evidence based practices <p>System characteristics</p> <ul style="list-style-type: none"> - Racial/ethnic and cultural disparities - Penetration rate <p>Infrastructure</p> <ul style="list-style-type: none"> - Workforce - Housing alternatives - Information systems 	<p>Individuals and Family Members Being Served</p> <p>Functional status</p> <ul style="list-style-type: none"> - Living situation - Education and Employment - Social connectedness - Family connectedness <p>Quality of life</p> <ul style="list-style-type: none"> - Well being - Identity - Hopefulness - Empowerment - Physical health <p>Clinical status</p> <p>Negative events</p> <ul style="list-style-type: none"> - Use of 24-hour services - Use of emergency rooms - Abuse of substances - Trouble with the law - Victimization - Children: <ul style="list-style-type: none"> o Out-of-home placement o Disruptive behavior o Aggressive behavior o School truancy 	<p>Community</p> <p>Prevalence of mental illness</p> <p>Seven negative outcomes</p> <ul style="list-style-type: none"> - For those with SMI/SED - For those at risk <p>Receipt of services or supports</p> <ul style="list-style-type: none"> - For those with SMI/SED - For those at risk <p>Stigma and discrimination</p>

2

Prioritization Process

- The criteria applied to the evaluation questions include:
 - **Consistency with MHA:** Are the questions consistent with the language and values of the Act?
 - **Potential for quality improvement:** Will answers to the question(s) lead to suggestions for and implementation of policy and practice changes?
 - **Importance to stakeholders:** Are the questions a high priority to key stakeholders?
 - **Possibility of partners:** Are there other organizations that might collaborate and/or partially fund the activity?
 - **Context and forward looking:** Are there changes in the environment that make the question particularly relevant? (e.g., the evolving health care environment; political concerns)
 - **Challenges:** Do the question(s) address an area that is creating a challenge for the system?
- The criteria for the evaluation activity include:
 - **Feasibility:** How likely is the evaluation activity to produce information that answers the evaluation question(s)?
 - **Cost:** How many resources are needed to do the activity well?
 - **Timeliness:** How long will it take to complete the evaluation activity?
 - **Leveraging:** Does the evaluation activity build upon prior work of the MHSOAC or others?