



Mental Health Services
Oversight & Accountability Commission

SAN FRANCISCO COUNTY INNOVATION PLAN



April 24, 2014



WELLNESS • RECOVERY • RESILIENCE



San Francisco County Profile

- Covers 47 square miles
- 2012 Population Estimate: 827,420
 - African American: 6.1 %
 - Asian/Pacific Islander: 34.7%
 - Euro American: 41.7%
 - Latino: 15.4%
 - Native American: .9%



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San Francisco County Innovation Program

San Francisco County is requesting \$500,000.00 dollars for a two-year Innovative Program titled:

- **MHSA First Steps to Success**

The aim of this program is to improve the first impressions that mental health consumers have upon entering a mental health clinic, thereby increasing access to services.

There are three principle methods to be piloted and evaluated: 1) engaging consumers and clinic staff in deciding how they want their clinic to look, 2) providing consumers with vocational training in basic construction and remodeling, as well as assistance with resume building and job preparation, placement, and retention; and 3) engaging consumers to make significant changes to the look and feel of their clinic through at least six months of paid supervised fieldwork experience, including redecorating and renovating of the waiting rooms.³




San Francisco County Innovation Program

Evaluation Parameters:

- **The County Behavioral Staff and consumers will collaborate to measure the following outcomes:**
 - **Consumer outcomes:**
 - ✓ Increased empowerment
 - ✓ Demonstrated skills in basic building and construction
 - ✓ Improvements in overall wellness and recovery, indicated by a recovery scale – Mental Health Recovery Measure
 - **Staff and providers**
 - ✓ Improved morale
 - **Program (longer term)**
 - ✓ Increased access to services
 - ✓ Reduced stigma

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**San Francisco County
Innovation Program**

Motion:

**Approve San Francisco County’s
Innovative Program titled:
“MHSA First Steps to Success.”**



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