

Synopses of Triage Grant Proposals Recommended for Grant Awards

January 17, 2014

Southern Region

Ventura County

Ventura County proposes to implement five triage projects:

1. Expansion of Existing Crisis Team will increase the county's ability to provide in-person response and better determination of a client's 5150 status, allowing clinicians to conduct more preventive interventions for persons who do not become involuntarily hospitalized.
2. Ventura County Medical Center (VCMC)- Assessment and Referral/Emergency Room Team – Staffing VCMC with two behavioral health clinicians will allow the hospital to close gaps in services that will aid clients in recovery and reduce hospital recidivism, while reducing the need for law enforcement personnel.
3. Rapid Response and Assessment Teams will provide triage for persons who are at high risk for hospitalization, but do not meet the criteria for involuntary detention. This mobile team will provide brief intervention, assessment, case management, and referral.
4. Engager Teams – two teams will provide targeted case management and outreach to hard-to-reach persons who have newly opened cases to assure they are accessing needed services.
5. Community Services Coordinator Homeless Team – This team will provide ongoing case management to connect homeless mentally ill persons with behavioral health services, and intervene before crises become acute.

Total Grant Funding Requested:

| | |
|-----------------|--------------------|
| FY 13/14 | \$840,260 |
| FY 14/15 | \$2,126,827 |
| FY 15/16 | \$2,242,542 |
| FY 16/17 | \$2,364,044 |

Triage Staffing Request: **23 FTEs per Fiscal Year (Includes 4 Peer Positions)**

Riverside County

Riverside County proposes to further expand community based crisis services by introducing a diversion focused crisis response system of care. Funding will be used to add regionally based triage personnel that will respond to local medical emergency departments with the focus on linking individuals in mental health crisis to a crisis stabilization network of care. Emergency room response including clinical and peer mental health specialists will be available seven days a week, 10 hours per day.

Total Grant Funding Requested:

| | |
|-----------------|--------------------|
| FY 13/14 | \$802,456 |
| FY 14/15 | \$2,399,829 |
| FY 15/16 | \$2,594,250 |
| FY 16/17 | \$2,820,008 |

Triage Staffing Request: **32.3 FTEs per Fiscal Year (Includes 11 Peer Positions)**

Santa Barbara County

Santa Barbara proposes to expand triage personnel available for Mobile Crisis Teams in each of their three Service Areas (Santa Barbara, Santa Maria and Lompoc) to establish a strong field presence in high-need community settings that include: hospital emergency rooms, law enforcement settings, inpatient psychiatric facilities and homeless shelters. Teams would be available seven days a week from 7 am to 11 pm. (Existing Mobile Crisis Teams are available from 11 pm to 7 am.)

Total Grant Funding Requested

| | |
|-----------------|--------------------|
| FY 13/14 | \$933,136 |
| FY 14/15 | \$2,352,536 |
| FY 15/16 | \$2,468,608 |
| FY 16/17 | \$2,594,250 |

Triage Staffing Request: **23.5 FTEs per Fiscal Year (Includes 9 Peer Positions)**

Orange County

Orange County proposes to place clinical, medical and peer staff in eight hospital emergency rooms throughout the county to provide assessment, crisis intervention, education, referral, and targeted case management services to adults and youth. The focus will be on providing timely stabilization and diverting from inpatient services whenever possible and appropriate.

Total Grant Funding Requested

| | |
|-----------------|--------------------|
| FY 13/14 | \$1,250,000 |
| FY 14/15 | \$3,000,000 |
| FY 15/16 | \$3,000,000 |
| FY 16/17 | \$3,000,000 |

Triage Staffing Request: **28 FTEs per Fiscal Year (Includes 8 Peer Positions)**

Los Angeles County

Los Angeles County proposes to implement four triage projects:

1. Youth Crisis Placement Stabilization Teams in each of its eight Service Areas to serve children/youth in placement with the Department of Children and Family Services and/or Probation. These teams would provide triage intervention services 24 hours a day.
2. Forensic Outreach Teams – 14 teams would provide jail in-reach, short-term case management, care coordination and triage services to persons involved in the criminal justice system.
3. Crisis Transition Specialist Teams – Eight teams to engage individuals who are repetitive, high users of crisis services. These teams will provide intensive case management for up to 60 days to ensure stabilization, linkage to on-going services/supports and triage services within individuals’ local communities.
4. Service Area Mobile Triage Teams - Eight teams to specifically target homeless individuals, older adults and veterans. These teams would provide clinical assessments and intensive linkage to ongoing services.

Total Grant Funding Requested

| | |
|-----------------|--------------------|
| FY 13/14 | \$3,802,000 |
| FY 14/15 | \$9,125,000 |
| FY 15/16 | \$9,125,000 |
| FY 16/17 | \$9,125,000 |

Triage Staffing Request: **175 FTEs per Fiscal Year (Includes 105 Peer Positions)**

Central Region

Yolo County

Yolo County proposes to hire clinical staff to accompany law enforcement on crisis calls and peer counselors to provide support following a crisis, including assistance engaging in a crisis plan, navigating the system of services, and supporting recovery needs. The county will track the number of individuals who experience repeated crisis events to demonstrate an anticipated reduction in frequent or repetitive use of the emergency room, hospital, or jail services. A decrease in per-person cost of services is also expected.

Total Grant Funding Requested

| | |
|-----------------|------------------|
| FY 13/14 | \$221,736 |
| FY 14/15 | \$505,786 |
| FY 15/16 | \$496,247 |
| FY 16/17 | \$504,464 |

Triage Staffing Request: 8.3 FTEs per Fiscal Year (Includes 4 Peer Positions)

Calaveras County

Calaveras County proposes to establish a Sheriff's Liaison position. The Liaison will be housed at the new law enforcement center in San Andreas, per an agreement with the Office of the Sheriff and will respond to dispatchers' calls from officers throughout the county. Adding the Liaison to the County's system will decrease hospital admittances for 5150 evaluations, reduce law enforcement time spent on mental health crisis calls, and effectively link individuals with mental illness to community supports.

Total Grant Funding Requested

| | |
|-----------------|-----------------|
| FY 13/14 | \$41,982 |
| FY 14/15 | \$73,568 |
| FY 15/16 | \$73,568 |
| FY 16/17 | \$73,568 |

Triage Staffing Request: 1 FTE per Fiscal Year

Tuolumne County

Tuolumne proposes to hire two full-time and additional part-time Behavioral Health Workers to respond to onsite or field-located needs via their crisis line or calls from law enforcement

and the local hospital. This approach is expected to decrease emergency-room 5150 admittances by five percent in the 2014-15 fiscal year and result in at least 15% of all law enforcement field contacts being coordinated with triage staff prior to a decision being made as to whether to transport a community member to the emergency room.

Total Grant Funding Requested

| | |
|-----------------|------------------|
| FY 13/14 | \$74,886 |
| FY 14/15 | \$132,704 |
| FY 15/16 | \$135,394 |
| FY 16/17 | \$135,528 |

Triage Staffing Request: **3 FTEs per Fiscal Year**

Sacramento County

Sacramento County proposes to utilize Triage Navigators at the Main Jail, Loaves & Fishes campus, Sacramento County's Intake Stabilization Unit, and Local Emergency Departments. The Department of Behavioral Health Services will contract with a community based agency to provide Triage Navigator services under the direction of the County. The Triage or Peer Navigators will provide immediate support and services that include assessment, recovery-focused crisis intervention, brief therapeutic interventions and case management. Ongoing treatment will be provided by other parts of the mental health system. Triage or Peer Navigators will make a follow-up contact 90 days after the last crisis contact to determine progress and determine whether additional services should be put in place.

Total Grant Funding Requested

| | |
|-----------------|--------------------|
| FY 13/14 | \$545,720 |
| FY 14/15 | \$1,309,729 |
| FY 15/16 | \$1,309,729 |
| FY 16/17 | \$1,309,729 |

Triage Staffing Request: **20.8 FTEs per Fiscal Year (Includes 7 peer positions)**

Mariposa County

Mariposa County proposes to establish one full-time Mental Health Assistant position. The entry-level position is intended to attract applicants who may have lived experience. The Assistant will be located at the Human Services site, but will be primarily working within community settings (e.g., domestic violence shelter, county jail as requested, local homeless program) and will be available by phone or pager to respond to calls from law enforcement, John C. Fremont Hospital or other organizations that need immediate assistance. The County

will also contract to provide coverage for this position after hours. These positions will follow through on crisis line contacts.

Total Grant Funding Requested

FY 13/14 \$88,972

FY 14/15 \$196,336

FY 15/16 \$203,327

FY 16/17 \$210,793

Triage Staffing Request: **4.3 FTEs per Fiscal Year**

Placer County

Placer County proposes to hire pairs of triage personnel who will be deployed by law enforcement dispatch or who can be called directly by individuals and their families to respond to psychiatric crises. Each pair will consist of a masters-level clinician and a peer support person and will have access to locked psychiatric care, temporary shelter, and other resources. They estimate that over the course of the three-year grant they will be able to reduce by 50% the number of people with a mental health crisis who are brought to the emergency room by law enforcement.

Total Grant Funding Requested

FY 13/14 \$402,798

FY 14/15 \$750,304

FY 15/16 \$667,827

FY 16/17 \$688,417

Triage Staffing Request: **13.6 FTEs per Fiscal Year (Includes 7 Peer Positions)**

Madera County

Madera County proposes to hire a Clinician and Case Worker team to be housed at the main clinic in Madera, a Clinician who will be primarily located at Madera Community Hospital, and a Case Manager to be housed in a clinic in the mountainous community of Oakhurst. These additional staff will reduce the hospital and law enforcement time and resources spent on assisting persons with mental illness and reduce hospitalizations.

Total Grant Funding Requested

FY 13/14 \$163,951

FY 14/15 \$409,823

FY 15/16 \$410,792

FY 16/17 \$396,030

Triage Staffing Request: **4.2 FTEs per Fiscal Year**

Merced County

Merced County proposes to place one full-time Triage Worker at Los Banos Mental Health and another at their centralized Crisis Stabilization Unit to assist with calls and evaluations. An additional, mobile Triage Worker will respond to the jail juvenile hall, schools, and community providers and partners to assist people who are in the beginning stages of a crisis. This addition is expected to reduce hospitalizations, which will be evaluated each year.

Total Grant Funding Requested

FY 13/14 \$359,066

FY 14/15 \$868,427

FY 15/16 \$882,550

FY 16/17 \$893,025

Triage Staffing Request: **8 FTEs per Fiscal Year**

Bay Area Region

Sonoma County

Sonoma County proposes expansion of the current Mobile Support Team (MST) to serve a larger geographic area and increase the number of high schools served by the Crisis Assessment, Prevention and Education (CAPE) Team. The expanded CAPE would increase students' access to services, and reduce the impact of untreated and undertreated mental health and/or substance use issues for youth, their families, and school systems. The MST responds at the request of and in conjunction with law enforcement to situations in which individuals are experiencing a mental health and or/substance use related crisis. The MST expansion would offer an increase to residents' access to mental health triage services to broader cities.

Total Grant Funding Requested

FY 13/14 \$351,673

FY 14/15 \$871,522

FY 15/16 \$897,281

FY 16/17 \$923,888

Triage Staffing Request: 8 FTEs per Fiscal Year (Includes 1 Peer Position)

Napa County

Napa County proposes a Triage Program to collaborate and coordinate service delivery with an existing array of in-house and contracted service providers to offer more immediate crisis services and prevent the need for calls to law enforcement and other medical first responders. Crisis triage staff will be stationed at accessible sites throughout the county including emergency rooms, health clinics, shelters, schools and family resource centers. Some triage services will target persons who intentionally self injure themselves and require medical services and/or hospitalization, or have self-harm or suicidal ideations. Triage staff will provide early intervention and prevention, crisis stabilization, crisis management and linkage to appropriate services.

Total Grant Funding Requested

FY 13/14 \$126,101

FY 14/15 \$411,556

FY 15/16 \$403,664

FY 16/17 \$382,312

Triage Staffing Request: 6 FTEs per Fiscal Year (Includes 3 Peer Positions)

San Francisco County

San Francisco County proposes to implement three project activities:

1. New Youth Mental Health Crisis Stabilization Center with a multi-disciplinary staff who will provide comprehensive, 24-hour assessments, referrals, and stabilization services for youth in crisis and their families.

2. Four New Crisis Triage Teams to respond to psychiatric emergencies and to work with communities to address and divert psychiatric crises before they can have major impacts.

3. New Mental Health Triage Warmline will operate a 24 hours, seven days a week, to provide mental health information, assessments, and referrals to community members while offering peer counseling and support for those experiencing a mental health crisis or in danger of experiencing such a crisis.

Total Grant Funding Requested

FY 13/14 \$1,751,826

FY 14/15 \$4,204,434
FY 15/16 \$4,204,434
FY 16/17 \$4,204,434

Triage Staffing Request: 63.7 FTEs per Fiscal Year (Includes 8 Peer Positions)

Marin County

Marin County proposes placing triage workers to help ensure that individuals have a chance to resolve crises prior to losing housing or shelter by placing triage workers in public housing sites and/or at shelters/transitional housing sites to more comprehensively assess and diffuse potential crises:

In addition to providing a county-wide youth focus to support early intervention, a triage worker will have regular scheduled hours at key locations that serve youth including teen centers, youth service agencies and parent resource centers to provide early intervention when it appears a youth is moving toward a full crisis event. This worker will also make home visits. In attending community sites, triage staff are able to develop trusting relationships with clients and program staff and to respond quickly to the first sign of mental health crisis.

Total Grant Funding Requested

FY 13/14 \$137,200
FY 14/15 \$315,738
FY 15/16 \$320,373
FY 16/17 \$326,746

Triage Staffing Request: 3 FTEs per Fiscal Year (Includes 2 Peer Positions)

Alameda County

Alameda County proposes to contract with a Community Based Organization to provide outreach, crisis intervention, and targeted intensive case management and linkage services to Transition Age Youth (TAY 15-24). The county will locate triage personnel in People's Park in Berkeley, The Dream Catcher shelter in downtown Oakland and the Family Education and Resource Center in East Oakland. Alameda County aims to decrease the number of TAY accessing services from crisis and psychiatric emergency programs. Alameda County will provide triage services at sites across the county. Peer care coordinators will partner with clinical staff to reach and support TAY.

Total Grant Funding Requested

FY 13/14 \$311,220
FY 14/15 \$765,813

FY 15/16 \$785,075

FY 16/17 \$804,722

Triage Staffing Request: 11.6 FTEs per Fiscal Year (Includes 2 Peer Positions)

Superior Region

Butte County

Butte County proposes three triage programs:

1. Hospital Triage Team will be accessible to emergency room personnel to provide brief therapeutic crisis intervention and assessment and evaluation and be available to receive an individual in mental health crisis from law enforcement to provide immediate de-escalation services to prepare them for the least restrictive level of care.
2. Homeless Shelter Triage Team will offer assessment and evaluation sessions, and individual/group counseling to assist in identifying and managing triggers leading to crisis and overcoming barriers to services in addition to help prevent escalation to higher levels of care by providing crisis services at two centers.
3. Crisis Phone Triage Team will answer and provide clinical support and referrals for crisis phone calls for Butte and surrounding counties and facilitate the coordination of care for youth and adults by being responsible for movement of consumers to assure their appropriate level of care.

Total Grant Funding Requested

FY 13/14 \$358,519

FY 14/15 \$514,079

FY 15/16 \$199,195

FY 16/17 \$3,277

Triage Staffing Request: 18 FTEs per Fiscal Year (Includes 4 Peer Positions)

Lake County

Lake County proposes to offer staffing, collaborative partnerships, outreach and referral, networking, and access to case management through Lake County Behavioral Health, and adds a proactive capacity to the current crisis response continuum. Plans to increase after hour resources by 35% intended to expedite crisis response and reduce Emergency Room (ER) waiting times. The Program presents a greater opportunity to provide sufficient time and attention to each patient to promote recovery, leading to fewer in-patient hospitalizations and repeat crises.

Total Grant Funding Requested

| | |
|-----------------|-----------------|
| FY 13/14 | \$26,393 |
| FY 14/15 | \$52,800 |
| FY 15/16 | \$52,800 |
| FY 16/17 | \$52,800 |

Triage Staffing Request: **1 FTE per Fiscal Year**

Trinity County

Trinity County proposes an early intervention strategy to support the local Emergency Room (ER) and the Sheriff’s Department. Case managers and clinicians will have the ability to alert weekend and evening triage workers about consumers who may be having a rocky time and who are vulnerable to de-compensation and hospitalization. Triage workers will do outreach, using the consumer driven treatment plan with stated consumer goals and clinician generated specific objectives to assist the consumer in remaining stable and centered during the weekend and in the evening.

Total Grant Funding Requested

| | |
|-----------------|------------------|
| FY 13/14 | \$60,697 |
| FY 14/15 | \$145,672 |
| FY 15/16 | \$145,672 |
| FY 16/17 | \$145,672 |

Triage Staffing Request: **2.5 FTEs per Fiscal Year (Includes .5 Peer Position)**

Nevada County

Nevada County proposes to immediately triage and quickly identify individual’s needs, link them to appropriate level of care, and greatly support Emergency Room (ER) and law enforcement by de-escalating the client’s crisis situation quickly and effectively by placing a crisis worker 24/7 at the ER. In addition, expand the on-call hours of the crisis center to include peer counselors that would offer more hours daily to support individuals and their families during the crisis. They also propose to develop peer-run crisis respite services and implement a four-bed, 24/7 center to expand the crisis continuum of care, and provide a valuable alternative to higher levels of care within a supportive, recovery-oriented community setting.

Total Grant Funding Requested

| | |
|-----------------|------------------|
| FY 13/14 | \$289,431 |
| FY 14/15 | \$694,579 |

FY 15/16 \$729,308

FY 16/17 \$765,773

Triage Staffing Request: 11.8 FTEs per Fiscal Year (Includes 8.59 Peer Positions)