

## Current MHSOAC Evaluation Contracts and Deliverables:

The Regents of the University of California, University of California, Los Angeles			
Evaluation of the Mental Health Services Act (MHSA)			
<p><b>MHSOAC Staff:</b> Sheridan Merritt</p> <p><b>Active Dates:</b> January 31, 2011 to June 30, 2014</p> <p><b>Objective:</b> Evaluation of Mental Health Services Act (MHSA) funded programs and services and the Act’s broader impact on the public community mental health system in California. The evaluation includes the following four focus areas:</p> <ul style="list-style-type: none"> <li>1—Describe, summarize, and analyze activities and expenditures of local MHSA funds</li> <li>2—Design and complete statistical analyses and reports that measure the impact of MHSA on individual consumers and the broader public mental health system using prioritized performance indicators identified by the Mental Health Planning Council</li> <li>3—Summarize and synthesize existing evaluations with a focus on the impact of MHSA on consumer outcomes and MHSA values</li> <li>4—Final Report</li> </ul> <p><b>Status:</b> Focus areas 1 and 3 of this project have been completed. The contractor is currently completing focus area 2, which will include a comprehensive report (i.e., the “Trends Report”) examining trends in individual- and system-level priority indicators across multiple years (i.e., 2004/05 through 2011/12). Following completion of the “Trends Report”, the contractor will transfer knowledge, tools, and existing data sets to the Mental Health Services Oversight and Accountability Commission (MHSOAC) to facilitate continued performance monitoring to be carried out internally.</p>			
Deliverable	Due Date*	Deliverable Cost	Status
#1a Initial Report of Activities and Costs of Local MHSA Funds	June 30, 2011	\$122,617	Completed
#1b Second Report of Activities and Costs of Local MHSA Funds	November 30, 2012	\$119,177	Completed
#2a Draft Standardized Template for Reporting on Prioritized Indicators	June 30, 2011	\$79,391	Completed
#2b Revised Deliverable #2a, Standardized Template for Reporting on Prioritized Indicators	September 30, 2011	\$35,599	Completed

\* Reflects the date that the deliverable is due to the MHSOAC for an internal review for compliance and approval.

# Performance Dashboard (updated 1/13/14)

January 2014



#2c Draft Written Documentation of Process for Compiling Data to Produce Report on Prioritized Indicators	June 30, 2011	\$85,602	Completed
#2d Revised Deliverable #2c, Written Documentation of Process for Compiling Data to Produce Report on Prioritized Indicators	September 30, 2011	\$29,724	Completed
#2e Draft Report on Prioritized Indicators at Statewide Level for Most Recent One Year Period Available with additional data preparation	June 30, 2012	\$134,363	Completed
#2f Revised Deliverable #2e Report on Prioritized Indicators at Statewide Level for Most Recent One Year Period Available with additional data preparation	September 30, 2012	\$89,528	Completed
#2g1 Data Quality Report: Implications for Priority Indicators	October 31, 2013	\$144,000	Completed
#2g2 Priority Indicator Trends Report	March 31, 2014	\$179,000	Pending
#2h Knowledge transfer and training to MHSOAC's designated staff, User Manual with standardized procedures, and electronic data transfer	May 30, 2014	\$52,000.00	Pending
#3a Summary and Synthesis of Existing Evaluations on Impact of MHSA on Consumer Outcomes	May 1, 2011	\$35,363	Completed
#3b Summary and Synthesis of Existing Evaluations on Impact on MHSA Values	December 31, 2011	\$35,362	Completed
#4 Final Report	May 30, 2014	\$132,512	Pending
<b>Total Contract Amount</b>		<b>\$1,274,238</b>	

\* Reflects the date that the deliverable is due to the MHSOAC for an internal review for compliance and approval.

University Enterprises Inc. for California State University, Sacramento

DCR Data Quality and Corrections Plan

**MHSOAC Staff:** Keith Erselius

**Active Dates:** June 27, 2011 – June 30, 2014

**Objective:** Assess the quality of Full Service Partnership (FSP) data available via the Data Collections and Reporting (DCR) system and make recommendations for how to overcome problems and limitations. Information regarding the DCR obtained via interviews with State, county, provider, vendor, and stakeholder groups. Summarize issues and recommend potential solutions and best practices. Implement solutions as possible (e.g. webinars, onsite and regional trainings).

**Status:** To date, counties have been provided with user manuals, training opportunities, webinars, and data dictionaries, as well as tools to analyze data from the DCR. County specific reports and statewide DCR quality reports are still pending. This contract was amended in 2013 to continue through 2014.

Deliverable	Due Date*	Deliverable Cost	Status
#1.1 Data Dictionary: Draft	August 15, 2011	\$27,711.00	Completed
#1.2 Data Dictionary: Final	October 17, 2011	\$27,711.00	Completed
#2.1 User Manual Draft Chapters 1-4	October 17, 2011	\$14,983.00	Completed
#2.2 User Manual Draft Chapters 5-8	November 21, 2011	\$14,983.00	Completed
#2.3 User Manual Revised draft all Chapters	December 19, 2011	\$14,983.00	Completed
#2.4 User Manual Final (digital due 1/17/12)	February 13, 2012	\$14,983.00	Completed
#3.1 DCR Training Curriculum: Draft	February 13, 2012	\$21,894.00	Completed
#3.2 DCR Training Curriculum: Final	April 2, 2012	\$21,894.00	Completed
#4.1 DCR Training: Region 1	June 29, 2012	\$8,500.00	Completed
#4.2 DCR Training: Region 2	June 29, 2012	\$8,500.00	Completed
#4.3 DCR Training: Region 3	June 29, 2012	\$8,500.00	Completed

\* Reflects the date that the deliverable is due to the MHSOAC for an internal review for compliance and approval.

# Performance Dashboard **(updated 1/13/14)**

January 2014



#4.4 DCR Training: Region 4	June 29, 2012	\$8,500.00	Completed
#5.1 Application Notes: Draft 1 & 2	March 5, 2012	\$14,443.00	Completed
#5.2 Application Notes Final 1 & 2 (digital due 4/5/12)	May 7, 2012	\$14,443.00	Completed
#6.1 Data Quality Reports: County Level Draft	November 7, 2011	\$20,771.00	Completed
#6.2 Data Quality Reports: County Level Draft	January 9, 2012	\$20,771.00	Completed
#7.1 Report Template: Client Level Draft	December 19, 2011	\$12,877.00	Completed
#7.2 Report Template: Client Level Final (digital 4/20/12)	May 21, 2012	\$17,954.00	Completed
#8.1 Data Analysis Training Curriculum: Draft	March 20, 2012	\$17,954.00	Completed
#8.2 Data Analysis Training Curriculum: Final	May 21, 2012	\$17,954.00	Completed
#9.1 Data Analysis Training: Region 1	June 29, 2012	\$8,500.00	Completed
#9.2 Data Analysis Training: Region 2	June 29, 2012	\$8,500.00	Completed
#9.3 Data Analysis Training: Region 3	June 29, 2012	\$8,500.00	Completed
#9.4 Data Analysis Training: Region 4	June 29, 2012	\$8,500.00	Completed
#10.1 e-Learning: Digital video of DCR Training	June 29, 2012	\$500.00	Completed
#10.2 e-Learning: Digital Video of Data Analysis Training	June 29, 2012	\$500.00	Completed
#11.1 Statewide Data Quality Improvement Webinar and FAQ's	May 15, 2012	\$17,567	Completed
#11.2 Statewide Data Quality Improvement Webinar and FAQ's	December 17, 2012	\$17,566	Completed
#11.3 Statewide Data Quality Improvement Webinar and FAQ's	February 18, 2013	\$17,566	Completed

\* Reflects the date that the deliverable is due to the MHSOAC for an internal review for compliance and approval.

# Performance Dashboard **(updated 1/13/14)**

January 2014



#11.4 Statewide Data Quality Improvement Webinar and FAQ's	April 15, 2013	\$17,566	Completed
#11.5 Statewide Data Quality Improvement Webinar and FAQ's	June 17, 2013	\$17,566	Completed
#12 Statewide Data Quality Correction Plan for County Reporting Types	December 17, 2012	\$75,400	Completed
#13 Statewide FSP Data Measures Training	September 16, 2013	\$69,900	Completed
#14 County-Level DCR Data Quality Reports	December 16, 2013	\$62,627	Under Review
#15.1 Statewide DCR Data Quality Report: Draft	January 30, 2014	\$62,890	Pending
#15.2 Statewide DCR Data Quality Report: Final	March 15, 2014	\$25,210	Pending
#16 State Data Correction and Cleaning Assistance to Counties for Improved DCR Data Quality	June 30, 2013	\$186,388	Completed
#17 Provide a county-level FSP provider and program outcomes report for each county	March 31, 2014	\$54,000	Pending
#18 Provide a statewide FSP program outcomes report	June 30, 2014	\$49,000	Pending
#19 Program-, provider-, and partnership service coordinator-level report templates	October 15, 2014	\$83,000	Pending
<b>Total Contract Amount</b>		<b>\$1,121,555</b>	

\* Reflects the date that the deliverable is due to the MHSOAC for an internal review for compliance and approval.

# Performance Dashboard (updated 1/13/14)

January 2014



The Regents of the University of California, University of California, Davis			
Reducing Disparities in Access			
<b>MHSOAC Staff:</b> Ashley Mills			
<b>Active Dates:</b> June 25, 2012 – May 31, 2014			
<b>Objective:</b> Using quantitative and qualitative approaches, evaluate the impact of the MHSA as well as state and local policies and practices on the disparities in access to, quality of, and outcomes of the public mental health system; focus on disparities based on age, gender, race, ethnicity and primary language.			
<b>Status:</b> Contractor has recently submitted three major deliverables (Deliverables 1aii, 1b, and 2b), which are currently being reviewed and revised. Deliverable 2b, which describes findings from the qualitative analysis, is a draft document that will be disseminated to stakeholders to obtain feedback to be incorporated into a final report (Deliverable 2c), which is due March 31, 2014.			
Deliverable	Due Date*	Deliverable Cost	Status
<b>#1 In Depth Quantitative Data Analysis of Trends in Priority Indicator(s) that Assess the Impact of the MHSA on Disparities</b>			
#1ai Description of Analytic Plan for #1aii	December 31, 2012	\$36,716	Completed
#1aii In-depth analysis of data	December 31, 2013	\$73,435	Under Review
#1b Summary of MHSA impact on reduction of disparities obtained through county-submitted information	December 31, 2013	\$55,075	Under Review
#1c Report on data sources, limitations and recommendations	March 31, 2014	\$18,358	Pending
<b>#2 Qualitative Analysis of Client and Family Member Perspectives Regarding the Impact of the MHSA on Disparities</b>			
#2a Description of research design	December 31, 2012	\$37,950	Completed
#2b Draft Analysis of findings for Stakeholder Input	December 31, 2013	\$94,875	Under Review
#2c Final Analysis of findings using participatory research	March 31, 2014	\$56,925	Pending
#3 Final Report	March 31, 2014	\$26,666	Pending
<b>Total Contract Amount</b>		<b>\$400,000</b>	

\* Reflects the date that the deliverable is due to the MHSOAC for an internal review for compliance and approval.

# Performance Dashboard (updated 1/13/14)

January 2014



## The Regents of the University of California, University of California, Los Angeles

### Evaluation of the use and impact of the Mental Health Services Act (MHSA) for early intervention programs

**MHSOAC Staff:** Renay Bradley

**Active Dates:** June 26, 2012 – May 31, 2014

**Objective 1:** Assessment of prevention and early intervention programs, including program costs, numbers served, spectrum of clients served, and program components/focus.

**Objective 2:** Evaluate the impact of a sample of early intervention programs that fall within various “clusters” (e.g., first break psychosis, trauma-focused programs for children, and signs of depression in older adults). Focus will be on outcomes associated with untreated mental illness (e.g., suicide, incarceration, unemployment, prolonged suffering).

**Status:** Deliverable 1, which describes how Prevention and Early Intervention (PEI) funds were spent in Fiscal Year (FY) 2011/12 and the clients that were served via PEI programs, was recently completed and will be presented to the Commission at the January 23<sup>rd</sup> meeting. Findings from the analysis of the three “clusters” of Early Intervention programs (i.e., programs for adults showing signs of depression; programs for children/youth who have been exposed to trauma and show signs of emotional disturbance; programs for those experiencing first break psychosis) are under review and scheduled to be finalized in the spring of 2014.

Deliverable	Due Date*	Deliverable Cost	Status
1. Use of PEI Funds for PEI Programs	October 31, 2013	\$90,000	Completed
2a. Preliminary Description of Clusters & Evaluation Plan	December 31, 2012	\$50,000	Completed
2b. Final Description of Evaluation Plan	April 26, 2013	\$50,000	Completed
2c. Analytic Plan	May 31, 2013	\$50,000	Completed
2d. Preliminary Findings	December 31, 2013	\$50,000	Under Review
2e. Minimum Three Reports – Final Evaluation	March 31, 2014	\$40,000	Pending
3. Final Report	April 30, 2014	\$45,000	Pending
<b>Total Contract Amount</b>		<b>\$375,000</b>	

\* Reflects the date that the deliverable is due to the MHSOAC for an internal review for compliance and approval.

Resource Development Associates (RDA)			
Community Program Planning (CPP) Process Evaluation			
<p><b>MHSOAC Staff:</b> Ashley Mills</p> <p><b>Active Dates:</b> April 1, 2013 – September 30, 2014</p> <p><b>Objective:</b> Evaluate the impact of county-level community program planning processes on MHSOAC outcomes using participatory research methods, and identify promising practices that can be incorporated into a curriculum and associated training and technical assistance. Work with a group of client stakeholders to design and carry out research methods, as well as develop the curriculum.</p> <p><b>Status:</b> Currently, client stakeholder contractors are collecting data in each county using four research methods: (1) key informant interviews with county staff, (2) focus groups with stakeholders, (3) web-based data requests from county staff, and (4) paper and electronic surveys from stakeholders. RDA is providing training and technical assistance to the data collectors. Data collection is scheduled to conclude in late January 2014. Data analysis is due in late May 2014 (Deliverable 5).</p>			
Deliverable	Due Date*	Deliverable Cost	Status
#1 Report of Research Design and Data Collection Training Plan	July 31, 2013	\$46,600	Completed
#2 Data Analytic Plan	September 30, 2013	\$34,950	Completed
#3 Summary of Consultation Provided to Client Contractors re: CPP Process Inventory	March 31, 2014	\$11,650	Pending
#4 Report of Other Public Community Planning Processes	November 30, 2013	\$34,950	Under Review
#5 Summary Report of Results from Data Analysis/Evaluation	May 31, 2014	\$46,600	Pending
#6 Final Report of Promising CPP Process Practices	July 31, 2014	\$46,600	Pending
#7 Summary of Consultation Provided to Client Contractors re: CPP Process	September 30, 2014	\$11,650	Pending
<b>Total Contract Amount</b>		<b>\$233,000</b>	

\* Reflects the date that the deliverable is due to the MHSOAC for an internal review for compliance and approval.

California Institute for Mental Health (CiMH)			
Innovative Program Evaluations - Inventory, Evaluation, and Training/Technical Assistance			
<p><b>MHSOAC Staff:</b> Celeste Doerr</p> <p><b>Active Dates:</b> June 2013 – March 2015</p> <p><b>Objectives:</b> Perform an inventory and meta-level evaluation of the Innovative program evaluation activities that have been planned or carried out by counties. Based on information gleaned from this process, identify promising Innovation evaluation practices and needs for technical assistance at the county level. Develop and provide tools, training, and technical assistance to strengthen county ability to plan and conduct high quality Innovation evaluations. Identify policy recommendations related to the Innovation component.</p> <p><b>Status:</b> CiMH has provided a draft of Deliverable 1, which is currently under review. The data collection plan/research design will be finalized based on this deliverable.</p>			
Deliverable	Due Date*	Deliverable Cost	Status
1. Report of Proposed Inventory Method and Research/Evaluation Design	January 21, 2014	\$29,631	Pending
2. Inventory of County-level Innovation Evaluations	August 11, 2014	\$98,771	Pending
3. Report of Evaluation Results and Promising Practices	September 15, 2014	\$19,754	Pending
4. Develop/Provide Tools, Training, and Technical Assistance to Counties	December 31, 2014	\$29,631	Pending
5. Report of Innovation Evaluation Policy Recommendations	February 28, 2015	\$19,754	Pending
<b>Total Contract Amount</b>		<b>\$197,541</b>	

\* Reflects the date that the deliverable is due to the MHSOAC for an internal review for compliance and approval.

# Performance Dashboard (updated 1/13/14)

January 2014



## Mental Health Data Alliance (MHDA)

### CSI Data Quality Improvement Effort

**MHSOAC Staff:** Keith Erselius

**Active Dates:** June 15, 2013 – December 31, 2014

**Objective:** To provide counties with increased access to accurate and timely data through strengthening of the Client and Service Information (CSI) system, which collects data on all clients served via the Community Services and Support (CSS) component of the MHSA. Highlights of this contract include the following:

- Develop county-level CSI data quality reports and disseminate those reports to the counties
- Create statewide CSI data quality report that includes best collection/reporting practices
- Develop, and disseminate to counties, a tool to help counties independently analyze their own CSI data
- Create an information sharing link between CSI and DCR systems

**Status:** MHDA is currently in a stakeholder review process with the statewide data quality and best practices plan and is scheduled to complete the deliverable on time.

Deliverable	Due Date*	Deliverable Cost	Status
#1 Statewide data quality best practices plan	January 3, 2014	\$58,000	Under Review
#2 County-level data quality reports with basic CSI client information	February 28, 2014	\$82,250	Pending
#3 CSI data submission file analysis tool	May 16, 2014	\$46,000	Pending
#4 Statewide CSI data quality report	August 1, 2014	\$76,250	Pending
#5 Create a link between the DCR and CSI in order to provide diagnosis, Global Assessment of Functioning (GAF) scores, and service types for DCR clients served (including final reports)	December 15, 2014	\$88,000	Pending
<b>Total Contract Amount</b>		<b>\$350,500</b>	

\* Reflects the date that the deliverable is due to the MHSOAC for an internal review for compliance and approval.

# Performance Dashboard (updated 1/13/14)

January 2014



## Mental Health Data Alliance (MHDA)

### Strengthening of the DCR IT System

**MHSOAC Staff:** Keith Erselius

**Active Dates:** June 24, 2013 – March 31, 2014

**Objective:** Provide Information Technology (IT) support to implement specific data quality improvements to the DCR system that were identified as needed by California State University, Sacramento through the DCR Data Quality Improvements Effort.

- Develop and test scripts to make agreed upon alterations to the DCR
- Correct bugs in the DCR that prevent Counties from entering and/or correcting information
- Work in partnership with the Department of Health Care Services (DHCS) to ensure the integrity of the DCR

**Status:** MHDA continues to work with DHCS to implement changes to the DCR; changes are then communicated via a report and webinar to stakeholders.

Deliverable	Due Date*	Deliverable Cost	Status
#1 Add Ability to Modify All Fields in Key Event Tracking (KET) with a Discontinuation	August 19, 2013	\$7,302	Completed
#2 Submit KETs for Inactive Partners	September 9, 2013	\$8,135	Completed
#3 Modify DCR to Capture CSI Key Changes	September 23, 2013	\$3,616	Completed
#4 Delete Active and Inactive Partners in XML	October 21, 2013	\$20,338	Completed
#5 Create Robust Data Controls	December 2, 2013	\$15,818	Completed
#6 Prevent Concurrent Access	January 6, 2014	\$18,078	Under Review
#7 Enhance Server-Side Validation	February 17, 2014	\$36,156	Pending
#8 Delete Partners by Non-County Users	March 3, 2014	\$3,616	Pending
<b>Total Contract Amount</b>		<b>\$113,059</b>	

\* Reflects the date that the deliverable is due to the MHSOAC for an internal review for compliance and approval.

The Regents of the University of California, University of California, San Diego (Not Executed as of 01/13/14)

Community Services and Supports (CSS) Tracking, Monitoring, and Evaluation System

**MHSOAC Staff:** Keith Erselius

**Active Dates:** February 15, 2014 – June 30, 2016

**Objective:** Development and implementation of a tracking, monitoring, and evaluation system for adults receiving services via CSS that allows for evaluation of those clients and services. The ultimate goal of this project will be to contribute to our ability to understand and improve upon the quality of services offered via the CSS component and the statewide system that supports these services:

- Pilot data and outcomes system with select counties and providers to evaluate the feasibility of expanding the system statewide
- Inform policy and practices regarding a data collection system that could potentially expand to all MHSOAC components

**Status:** The MHSOAC recently awarded this contract to The Regents of the University of California, University of California, San Diego to complete this work. This contract is on track to be executed in early 2014.

Deliverable	Due Date*	Deliverable Cost	Status
#1 Report of Proposed Tracking, Monitoring, and Evaluation System for Adults Receiving Services within the CSS Component	August 1, 2014	\$69,639	Pending
#2 Report of Proposed Implementation Plan to Pilot the Tracking, Monitoring, and Evaluation System in a Sample of Providers/Counties	August 1, 2014	\$104,458	Pending
#3 Report of Proposed Research Design and Analytic Plan to Evaluate the Efficacy of CSS Services for Clients in Less Comprehensive Services than Full Service Partnerships	October 1, 2014	\$104,458	Pending
#4 Report of Evaluation Results	March 1, 2016	\$278,554	Pending

\* Reflects the date that the deliverable is due to the MHSOAC for an internal review for compliance and approval.

**Performance Dashboard (updated 1/13/14)**

**January 2014**



<b>#5 Report of Policy and Practice Recommendations for How to Improve Upon Current CSS Services, Evaluations, and Systems</b>	<b>March 1, 2016</b>	<b>\$139,277</b>	<b>Pending</b>
<b>Total Contract Amount</b>		<b>\$696,386</b>	

\* Reflects the date that the deliverable is due to the MHSOAC for an internal review for compliance and approval.

**Performance Dashboard (updated 1/13/14)**

**January 2014**



**The Regents of the University of California, University of California, San Diego (IA) (Not Executed as of 01/13/14)**

**Evaluation of Methods for Engaging and Serving Transition Age Youth (TAY)**

**MHSOAC Staff:** Sheridan Merritt

**Active Dates:** February 15, 2014 to June 30, 2016

**Objective:** Identify, describe, and assess outreach/engagement strategies and services that have been or are being offered for TAY throughout the State, and promote continued identification and adoption of effective support (i.e., services, strategies, programs, systems) that promotes positive outcomes in TAY with mental health needs, including recovery and resilience.

**Status:** MHSOAC staff, in collaboration with Todd Gilmer, Ph.D. of the University of California, San Diego are finalizing the scope of work and contract deliverables for this effort. MHSOAC anticipates entering into an Interagency Agreement with UC Regents, San Diego early in 2014. Due dates will be listed in the table below upon contract execution.

Deliverable	Due Date*	Deliverable Cost	Status
#1 Report of Proposed Research Design	TBD	TBD	Pending
#2 Report of Research Findings	TBD	TBD	Pending
#3 Report of Recommended Evaluation and Quality Improvement Methods	TBD	TBD	Pending
#4 Identify, Develop, and Provide Technical Assistance to Counties	TBD	TBD	Pending
#5 Report of TAY Policy Recommendations	TBD	TBD	Pending
<b>Total Contract Amount</b>		<b>\$500,000</b>	

\* Reflects the date that the deliverable is due to the MHSOAC for an internal review for compliance and approval.

## Ongoing MHSOAC Internal Evaluation Projects:

MHSOAC Evaluation Unit		
<b>Tracking and Monitoring of MHSOAC Programs and Activities via Plans, Updates, and Expenditure Reports</b>		
<p><b>MHSOAC Staff:</b> Celeste Doerr, Brian Geary</p> <p><b>Active Dates:</b> December 2013 – December 2014</p> <p><b>Objectives:</b> Develop and implement a system for extracting and utilizing information of interest for tracking and monitoring MHSOAC program activities and outcomes for FY 2011/12 and 2012/13. Consider what additional information may be useful to capture via the reporting process. Specifically, extract and organize information that is submitted to the State by counties via Three-year Plans, Revenue and Expenditure Reports, and Annual Updates.</p> <p><b>Status:</b> Staff have begun to review reports and consider what information is provided within them, as well as what information that is currently provided that may be useful to track.</p>		
Work Effort or Product	Due Date	Status
1. Determine State needs for information that is currently provided within reports	February 28, 2014	Pending
2. Develop system for extracting and cataloging State’s data needs	April 30, 2014	Pending
3. Use system to extract and catalog data needed by State for FY 2011/12 and 2012/13	August 29, 2014	Pending
4. Final report to summarize and synthesize relevant data for FY 2011/12 and 2012/13, and describe data needs not captured via the Plans, Updates, and Expense Reports and recommendations for how to address these unmet needs	December 31, 2014	Pending

\* Reflects the date that the deliverable is due to the MHSOAC for an internal review for compliance and approval.

**MHSOAC Evaluation Unit**

**Community Forums**

**MHSOAC Staff:** Celeste Doerr, Brian Geary  
**Active Dates:** December 2013 – December 2014  
**Objectives:** Strengthen current data collection methods used to summarize what is learned at the Community Forums.  
**Status:** Evaluation staff are working to provide suggestions for revised/strengthened data collection methods that can potentially be used for the May 2014 Community Forum in Redding/Shasta. Suggested revisions will be shared with the Community Forum Workgroup prior to implementation at the May Community Forum.

Work Effort or Product	Due Date	Status
1. Identify Program Unit goals	December 12/2013	Completed
2. Develop plan to strengthen data, meet data-related goals, and preserve process-related value	December 20, 2013	Completed
3. Revise questionnaire, Scribes' Guide, Facilitators' Guide	March 30, 2014	Pending
4. Provide preparatory technical/implementation assistance	April 1, 2014 – May 8, 2014	Pending
5. Implement new materials and methods	May 8, 2014	Pending
6. Provide data analysis and summary assistance as desired	May 9, 2014 – December 31, 2014	Pending

\* Reflects the date that the deliverable is due to the MHSOAC for an internal review for compliance and approval.

# Performance Dashboard (updated 1/13/14)

January 2014



MHSOAC Evaluation Unit		
MHSA Performance Monitoring		
<p><b>MHSOAC Staff:</b> Sheridan Merritt</p> <p><b>Active Dates:</b> On-Going</p> <p><b>Objective:</b> Implement a process and system for monitoring and reporting on individual- and system-level indicators designed to measure the impact of MHSA funded programs at the State and county level.</p> <p><b>Status:</b> MHSOAC staff are currently working to complete the UCLA contract that will build the foundation for ongoing performance monitoring done by the MHSOAC. MHSOAC staff will begin to independently conduct performance monitoring after the hand-off takes place in the Spring of 2014. In the meantime, MHSOAC staff are working to develop a process for adding indicators.</p>		
Work Effort or Product	Due Date	Status
1. Secure HIPAA compliance for MHSOAC staff and information systems to allow for the secure storage and analysis of client-level data	May 1, 2014	Pending
2. Develop process for adding additional client-, system- and community-level indicators (Step 2)	June 30, 2014	Pending
3. Yearly report of Mental Health System Performance for FY 12/13	December 31, 2014	Pending
4. Incorporate items from other workgroups in performance monitoring (Step 3)	June 30, 2015	Pending
5. Incorporate specific indicators for MHSA components beyond CSS (i.e. Prevention and Early Intervention (PEI), Innovation (INN), Capital Facilities and Technological Needs (CF/TN), Workforce and Education Training, (WET)) (Step 4)	TBD	Pending
6. Incorporate community-level indicators in performance monitoring (Step 5)	TBD	Pending
7. Incorporate additional general indicators (Step 6)	TBD	Pending
8. Add indicators that measure change over time for individual consumers (Step 7)	TBD	Pending

\* Reflects the date that the deliverable is due to the MHSOAC for an internal review for compliance and approval.

MHSOAC Evaluation Unit		
<b>Collect, Summarize, and Publicize Outcomes From County Evaluations of the CSS Component</b>		
<p><b>MHSOAC Staff:</b> Celeste Doerr</p> <p><b>Active Dates:</b> January 2014 – July 2014</p> <p><b>Objectives:</b> Collect, summarize, and publicize evaluations that counties have completed on the CSS component. Focus on FYs 2011/12 and 2012/13.</p> <p><b>Status:</b> MHSOAC Staff are in the process of designing a method to obtain information from counties about completed CSS evaluations. Staff will work with the counties in late January to refine the methods to be used to gather county-led evaluations of the CSS component.</p>		
Work Effort or Product	Due Date	Status
1. Develop methodology to collect information from counties on completed evaluations of the CSS component	February 15, 2014	Pending
2. Collect data/information from counties	April 15, 2014	Pending
3. Conduct review of data and documents received from counties and extract relevant information as needed	May 15, 2014	Pending
4. Written report that summarizes and synthesizes county evaluations of the CSS component completed in FY 2011/12 and 2012/13	June 15, 2014	Pending

\* Reflects the date that the deliverable is due to the MHSOAC for an internal review for compliance and approval.

MHSOAC Evaluation Unit		
<b>PEI evaluation strengthening; collect, summarize, and publicize completed PEI evaluations; develop system to catalogue PEI programs and use that system for continual tracking</b>		
<p><b>MHSOAC Staff:</b> Ashley Mills</p> <p><b>Active Dates:</b> January 2014 – On-Going</p> <p><b>Objectives:</b></p> <ul style="list-style-type: none"> <li>• Determine status of county efforts to evaluate one PEI project; make recommendations as needed to ensure adequate evaluations. Focus on FY 2012/13.</li> <li>• Collect, summarize, and publicize PEI evaluations that counties have completed. Focus on FY 2012/13.</li> <li>• Develop an ongoing method for describing and cataloguing programs funded by PEI and then continue to use the system for continual tracking. Use the UCLA-generated cataloging system as a starting point. Start with FY 2012/13.</li> </ul> <p><b>Status:</b> MHSOAC staff are in the process of designing a method to obtain information from counties about completed PEI evaluations. Staff will work with the counties in late January to refine the methods to be used to gather county-led evaluations of the PEI component.</p>		
Work Effort or Product	Due Date	Status
1. Develop methodology to collect information from counties on completed evaluations of the PEI component and evaluation methods used	February 15, 2014	Pending
2. Collect data/information from counties on completed PEI evaluations and evaluation methods	April 15, 2014	Pending
3. Conduct review of data and documents received from counties and extract relevant information as needed	May 15, 2014	Pending
4. Written report that summarizes and synthesizes county evaluations of the PEI component completed in FY 2012/13	June 15, 2014	Pending
5. Written report that provides recommendations for how to help strengthen county PEI evaluations and implementation plan	September 15, 2014	Pending

\* Reflects the date that the deliverable is due to the MHSOAC for an internal review for compliance and approval.

**Performance Dashboard (updated 1/13/14)**

**January 2014**



<b>6. Develop methods for cataloguing PEI programs</b>	<b>June 30, 2014</b>	<b>Pending</b>
<b>7. Collect data/information from counties on PEI programs for FY 12/13</b>	<b>December 31, 2014</b>	<b>Pending</b>
<b>8. Written report that summarizes PEI programs and activities for FY 12/13</b>	<b>April 30, 2015</b>	<b>Pending</b>

\* Reflects the date that the deliverable is due to the MHSOAC for an internal review for compliance and approval.

## Forthcoming MHSOAC Evaluation Contracts:

### The Regents of the University of California, University of California, Davis (Not Executed as of 1/13/14)

#### Early Psychosis Evaluation

**MHSOAC Staff:** Ashley Mills

**Active Dates:** June 2014 - Not to exceed June 30, 2016

**Objective:** Identify and describe the impact of Early Psychosis programs being offered in the State, including outreach/engagement/screening efforts and actual direct services, and the specific facets/elements of those efforts and services that lead to successful outcomes. Outcomes would include (for example) how many have been helped, the positive impacts that clients have experienced, and cost savings/benefits.

**Status:** MHSOAC staff is working with the contractor to develop a scope of work, budget, and deliverables for this contract. The contract is scheduled to be executed by June 30, 2014.

### Contractor TBD via Request for Proposals (RFP)

#### Determine Effectiveness of Selected MHSA Programs for Older Adults (RFP to be Released in Spring of 2014)

**MHSOAC Staff:** Sheridan Merritt

**Active Dates:** July 1, 2014 to June 30, 2017

**Objective:** Through this effort, MHSOAC will evaluate the effectiveness of county-led programs to improve outcomes for older adults with mental health needs, support quality improvement efforts for existing programs, and identify best practices and promising programs for expansion to underserved communities.

**Status:** Evaluation planning has begun in early 2014. The scope of work and associated deliverables will be developed along with the Request for Proposal (RFP). An external contractor will be selected in the Spring of 2014 through a competitive bidding process with an anticipated contract start date of July 1, 2014.

**Contractor TBD via RFP**

**Recovery Orientation Evaluation (RFP to be released in the Spring of 2014)**

**MHSOAC Staff:** Ashley Mills

**Active Dates:** July 1, 2014 – Not to exceed June 30, 2017

**Objective:** Explore the extent of and variation in the recovery orientation of programs

**Status:** Evaluation planning has begun in early 2014. The scope of work and associated deliverables will be developed along with the RFP. An external contractor will be selected in the Spring of 2014 through a competitive bidding process with an anticipated contract start date of July 1, 2014.

**Contractor TBD**

**Full Service Partnership (FSP) Classification Project**

**MHSOAC Staff:** Keith Erselius

**Active Dates:** July 1, 2014 – Not to exceed June 30, 2017

**Objective:** Explore the feasibility of classifying FSP programs in a meaningful and useful fashion.

**Status:** Evaluation planning will begin in the Spring of 2014.