



## Priority Indicators Trends Report

# MHSOAC Interpretation

WELLNESS • RECOVERY • RESILIENCE

## Starting a Performance Monitoring System for MHSA

- UCLA was tasked with using currently available data to develop a way to monitor the performance of our public mental health system
- Twelve priority indicators selected through stakeholder process; approved by the Planning Council
- UCLA calculated priority indicators for fiscal years 2008/09 and 2009/10
- Data Quality Report examined availability and completeness of data for all fiscal years
- Trends Report calculated indicators for fiscal years 2005/06 through 2011/12
- “Hand-off” of materials for MHSOAC to start internal performance monitoring

## What do the Current Priority Indicators Tell Us?

- We need a better data collection and reporting system to monitor the performance of our mental health system and use evaluation for quality improvement purposes!
  - Major problems observed with three primary data sources (i.e., Data Collection and Reporting System, Consumer Services Information, and Consumer Perception Survey)
- Although we've observed a few trends at the statewide and county levels, these trends need to be substantiated with better data before we can have confidence in their accuracy
  - Until this happens, questionable data is better than no data



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## Data Quality Continues to Be a Challenge

- The large amount of missing race and ethnicity data prevented the examination of a core element of the MHSA...
  - To assess the cultural, ethnic, and racial diversity of mental health consumers and ensure needs are being met, including those of un/underserved populations



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## Data Quality Continues to Be a Challenge (cont.)

- Inconsistent and incomplete collection of data over time makes it difficult to measure change in consumer status/functioning, especially statewide
  - Problems at State and county levels



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## Bottom Line

- The MHSA continues to provide substantial funds for public mental health services in California
- Limited access to quality data limits MHSOAC ability to provide a comprehensive statewide picture of how these funds have impacted the lives of mental health consumers or transformed the mental health system



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## Where Do We Go Next?

- Use Trends Reports to demonstrate need for improved data collection and maintenance efforts at the State and county levels
- Continue to assess data limitations and possible resolutions
- Continue to partner with DHCS and counties to improve data quality
- Examine additional external data sources for performance monitoring
- Partner with CMHPC to review existing performance indicators and revise, as appropriate



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## Questions or Comments?

# Thank You!



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