



**Client and Family Leadership Committee  
Minutes  
April 15, 2014  
12:00 PM – 3:00 PM  
MHSOAC’s  
Darrell Steinberg Conference Room  
1325 J Street, Suite 1700  
Sacramento, CA 95814**

**Committee Members:**

**Staff:**

**Other Attendees:**

Ralph Nelson Sandra Villano Richard Krzyzanowski Darlene Prettyman Carmen Diaz Ivan Anderson Sharon Yates Ruth Tiscareno*	Filomena Yeroshek Jose Oseguera Dee Lemonds Matt Lieberman Sandy Lyon	Emily Woo* Hector Ramirez* David Czarnecki Chris Elnino* Rhenae Keyes Michele Violet Raja Mitry* Vickie Mendoza Dave Hosseini Yvonne Jacobs Stacie Hiramoto* Wendy Underwood Jane Adcock*
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\*Participation by phone

Committee members absent: Maggie Walker, Sandra Wortham

**Welcome/Introductions**

Commissioner Nelson, Committee Chair convened the meeting at 12:11 P.M.

- All meeting participants were welcomed and introductions were made.
- Chair Nelson outlined the agenda for the meeting.

**Review/Approve Prior Meeting Minutes from February 27, 2014 meeting**

Chair Nelson asked all to look over the minutes of the February 27, 2014 meeting and to identify any corrections. There were no changes requested to the minutes and they were approved as written.

**Report from the Workgroup Members Regarding the April 15, 2014 Workgroup Meeting to Discuss and Review Methods to Engage Persons with Serious Mental Illness Who are not Moving Toward Recovery**

Highlights of the report regarding the Workgroup Meeting:

- The Workgroup had a brainstorming session regarding the types of clients to focus on and to explore groups of individuals with serious mental illness not moving toward recovery.
- The topics that were discussed included the following:
  - The need for a Mission Statement.
  - Identification of populations the Workgroup suggested merited focus.
  - Current barriers to effective services.
  - What is working well and the type of services that are known to be effective.
  - Next steps that included looking at metric systems currently used to measure individual recovery or recommended levels of care, counties using metrics for what populations, and population categories with consideration to best practices and data outcomes.

**Public Comment**

Public comment was heard.

**Update Regarding Statewide Efforts for Peer Certification**

Highlights of the discussion:

- Jane Adcock, Executive Director of the California Mental Health Planning Council (CMHPC), provided an update regarding statewide efforts for Peer certification.
- The CMHPC recently approved the Mental Health Services Act Workforce Education and Training Five-year Plan for Fiscal Years 2014-2019 and the plan includes an action item to establish a statewide peer specialist certification for consumers, parents/caregivers, and family members.
- There is \$10 Million available in the Office of Statewide Health Planning and Development (OSHPD) budget regarding employment that is not fully committed to Peer Certification.
- The CMHPC plans to facilitate a process to map out what steps are necessary to implement Peer Certification in California to include a broad group of stakeholders.

**Public Comment**

Public comment was heard.

**Update Regarding Efforts on Development of the MHSA Issue Resolution Process**

Highlights of the update:

- The current Issue Resolution Process (IRP) initiated by the Department of Health Care Services (DHCS) requires that the local issue resolution process be exhausted before accessing the State's IRP.
- The CFLC would like to direct the following questions to the DHCS regarding the current IRP:
  - How many issues have come to the attention of the DHCS since the DHCS assumed responsibility from the Department of Mental Health (DMH) for the MHPA?
  - What types of issues have been raised to the DHCS?
  - Are the MHPA issues raised to the DHCS documented?
  - Are persons who fear local retaliation if they raise an MHPA issue at the local level able to go directly to the DHCS with their concern?
  - Are their timelines established for the DHCS to respond to an individual's MHPA concerns?
  - Is the DHCS able to delineate a step by step process for review and resolution regarding the MHPA issues brought to the attention of the DHCS?
- The responses provided by the DHCS regarding the current IRP will be reviewed by the CFLC and summarized for a presentation to the Commission once the responses are received.

**Report: Progress on Findings Related to Crisis Intervention Training (CIT) Research**

Highlights of the report:

- The CFLC was provided with a progress report on the statewide findings related to the Crisis Intervention Training (CIT) research that has been conducted by staff.
- The CFLC recommended that the document titled, "MHPA Crisis Intervention Team Telephone Survey (Results as of 4/15/14)" that was presented is a helpful resource for others interested in statewide findings related to the CIT.

**Public Comment**

Public comment was heard.

**Discussion of Possible Future Agenda Items**

The CFLC would like to:

- Learn more about the status of the IRP implemented by the DHCS.

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**General Public Comment**

There was no additional input provided.

**Adjournment**

Meeting adjourned at 2:58 PM.