

**Cultural and Linguistic Competence Committee (CLCC)  
Minutes**

**April 16, 2014**

**9:30 AM – 12:30 PM**

**Mental Health Services Oversight and Accountability Commission  
(MHSOAC)**

**1325 J Street, Suite 1700 (Darrell Steinberg Conference Room)  
Sacramento, CA 95814**

**Committee Members:**

**Staff:**

**Other Attendees:**

Chair, Aslami-Tamplen Gwen Wilson* Jeannine Farrelly Raja Mitry Will Rhett-Mariscal* Dorothy Friberg JoAnn Johnson Delphine Brody	Jose Oseguera Peter Best	Vicki Mendoza Stacie Hiramoto* Tina Coldwell Adrienne DeSantis Luis Tobar* Theresa Nathan
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\*Participation by phone

Committee members absent:

Vice-Chair Mallel, Gwen Slattery, Delores Williams, Sharon Jones, Marissa Lee, Emma Oshagan, Monica Nepomuceno and Kamila Baker.

**Welcome/Introductions**

The Chair welcomed all in attendance.

**Adoption of the February 26, 2014 Meeting Minutes**

The February 26, 2014 meeting minutes were presented to the committee for approval and since a quorum was not possible, the meeting minutes were not approved. There was, however, a “theoretical” review of the Minutes and minor changes suggested.

**Community Forum Workgroup Update**

Members of the CLCC Community Forum Workgroup (CFW) and staff provided the membership with an update regarding the April 15, 2014 CFW Meeting and the planning efforts for the Superior County Community Forum which will be held on May 29, 2014 in Redding California. The following is an overview of the discussion including public comments:

- The CFW discussed developing a medical emergency plan for medical incidents that occur during the forums and an additional plan to address other emergencies that may arise.

Cultural and Linguistic Competence Committee Minutes  
April 16, 2014

- The forum questionnaire is being revised by the MHSOAC Evaluation staff in an effort to obtain more qualitative data. A draft of this document will be presented to the CFW at their next meeting.
- A recommendation was made that the Evaluation Staff attend a CLCC meeting to discuss the questionnaire modifications to ensure that it is both culturally and linguistically competent and responsive.
- The CFW discussed expanding the pool of presenters of the stakeholder orientation that is held before each Commission meeting. The CFW asked for one volunteer from the CFW members from the CLCC and Client and Family Leadership Committee (CFLC) to serve as a back-up to the current presenter. There were no volunteers.
- Staff is outreaching to all counties in the Superior California region for the upcoming forum.
- Distance from Redding to surrounding counties is a barrier for community participation.
- Currently, there is no R.S.V.P. count since we are early in the outreach process.
- A comment was made that the forums have been successful and they hope that there will be some policy recommendations that result from the forums.

**Discuss Cultural and Linguistic Competency Presentation Topics to be Presented to the Commission**

The membership discussed possible topics to be presented to the Commission at each of the in-person meetings to enhance the Commissions' cultural competence and cultural humility. The following is an overview of the discussion including public comments:

- Staff stated that there will be 45 minutes dedicated to cultural competence presentations at each of the remaining four in-person Commission meetings. The first presentation is entitled, "Transgender Perspective and Challenges".
- These 45 minute presentations will replace the one-hour presentation that was previously held at each November Commission meeting.
- Question: How was the June topic decided?
- The MHSOAC Executive Director thought this topic was germane to the Commission since various bills on this topic are currently being discussed at the legislature.
- The Chair asked for possible topics for the remaining three presentations.
- A comment was made that the membership should develop a methodology of how to provide the presentation and what are the goals of the presentation. The hope is to provide the Commission with insight regarding the challenges that racial, ethnic and cultural communities face and to also influence policy decisions regarding these communities.
- A comment was made to invite communities that have not previously presented to the Commission.

Cultural and Linguistic Competence Committee Minutes  
April 16, 2014

- A comment was made that the CLCC should look at the previous presentations to ensure the future presentations have continuity.

Possible topic suggested included:

- Measuring disparities.
- Native American Issues and concerns.
- Immigrant and refugee issues and concerns.
- Deaf and Hard of Hearing issues and concerns.
- Transition Aged Youth (TAY).
- African American Faith-Based.
- Update and Results from Organizational Cultural Competence Assessment.
- Client Culture.
- Veterans' issues and concerns.
- Improving impact of MHSA Prevention and Early Intervention and Innovation programs form ethnic communities.
- California Reducing Disparities Projects (CRDP), Five Populations Report group presentation/CRDP Roundtable discussion.
- Consumer survivor culture.
- Evidence-Based Practices versus Community-Defined Practices.
- Presentation from the California MHSA Multicultural Coalition (CMMC).

It was decided that before the selection of the topic was made, the membership would discuss the selection of the MHSOAC Cultural Competency Organizational Assessment Tool. Reviewing the tools domains may assist and inform the CLCC in the selection of the presentation topics.

**Discuss and Select MHSOAC Cultural Competency Organizational Assessment Tool**

The following is an overview of the discussion including public comments:

- CLCC member JoAnn Johnson provided the membership with a brief history and overview of the three assessment tools the committee will select from to administer to the MHSOAC staff and Commissioners.
- Autumn Valerio from the California Institute for Mental Illness (CiMH) provided an overview of her work with the California Mental Health Services Authority (CaMHSA) in evaluating these tools and developing a Racial Impact Statement Tool and Enhancing Efforts to Reduce Disparities through Prevention and Early Intervention—Cultural Competence Assessment Questions.
- The membership agreed that whichever tool is selected, it would need modification to meet the needs of the assessment of the organizational mission, composition and function of the MHSOAC. Furthermore, permission from the authors of the selected tool would need to be obtained before administering the tool.

Cultural and Linguistic Competence Committee Minutes  
April 16, 2014

- The hope is that the utilization of these tools will improve the organizational cultural and linguistic competence of the Commissioners and staff. Also the use of the tools will identify any gaps and develop an organizational plan with clearly defined short-term and long-term goals and measurable objectives for improvement.
- The membership discussed the pros and cons of each of the tools and agreed they would use the Cultural Competency Assessment Scale Developed by Carole Siegel and David Gary Haugland and the Cultural and Linguistic Competence Policy Assessment tool developed by Georgetown University.
- The membership agreed that a workgroup should be formed to review the selected tools and make modifications to present to the CLCC at the June 2014 meeting.
- The volunteer members of the workgroup are: Will Rhett-Mariscal, Delphine Brody, JoAnn Johnson and Raja Mitry. Autumn Valerio will serve as a subject matter expert to the workgroup.
- The membership agreed that a pilot assessment should be completed by the CLCC before administering the tools to the Commissioners and staff.
- Staff will contact the workgroup members to select a meeting date.

**Update on the Draft Analysis of the Findings Regarding “Evaluating the impact of the Mental Health Services Act on Reducing Disparities in Access” Contract with U.C. Davis**

Staff provided the following update:

Contract Deliverable 2 – Analysis of Client and Family Member Perspectives Regarding Impact of MHSA on Disparities:

In-depth analysis of input from individuals at risk of and living with serious mental illness, their family members and personal caregivers and historically unserved, underserved and inappropriately served communities across the life span formed in collaboration with said individuals. Community-based Participatory Research methods will be used.

Timeline:

- Draft analysis of findings for stakeholder input due to the MHSOAC by December 31, 2013.
- Draft released for stakeholder feedback on February 15, 2014.
- All stakeholder feedback received by March 15, 2014.
- Final analysis of findings received by the MHSOAC on March 31, 2014 (due date).
- MHSOAC staff requested revisions to the document on April 8, 2014.
- MHSOAC staff is currently waiting for revisions from the contractor.

Staff will keep the CLCC abreast of any changes or updates as they become available.

**Discuss Cultural and Linguistic Competency Presentation Topics to be Presented to the Commission (Continued)**

The membership selected the following topics and possible presentation dates to be presented to the Commission in 2014:

- Update and results of the Pilot Assessment (July 25, 2014).
- African American Faith-Based Presentation (September 25, 2014).
- Immigrant and Refugee Issues and Concerns (November 20, 2014).

**Identify Possible Future Agenda Items**

The membership and attendees provide the following suggested future agenda items:

- Results of the Pilot Assessment.
- Community Forum Update.
- Update from the Office of Health Equity.
- Update of the UC Davis Reducing Disparities Report.
- Issue Resolution Process.

**General Public Comment**

- The CMMC will be sponsoring a World Café Meeting on 14, 2014 and a Cultural and Linguistic Competence Services (CLAS) Standards Training on June 18, 2014.
- CiMH will be holding a Building Evidence Summit in Anaheim California on May 30, 2014.

**Adjournment**

Meeting adjourned at 12:25 PM.