Performance Dashboard **(updated 5/2/14)**

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MHSOAC
Mental Health Services
Oversight & Accountability Commission

Current MHSOAC Evaluation Contracts and Deliverables:

The Regents of the University of California, University of California, Los Angeles

Evaluation of the Mental Health Services Act (MHSA)

MHSOAC Staff: Sheridan Merritt

Active Dates: January 31, 2011 to June 30, 2014

Objective: Evaluation of MHSA funded programs and services and the Act's broader impact on the public community mental health system in California. The evaluation includes the following four focus areas:

1—Describe, summarize, and analyze activities and expenditures of local MHSA funds

2—Design and complete statistical analyses and reports that measure the impact of MHSA on individual consumers and the broader public mental health system using prioritized performance indicators identified by the Mental Health Planning Council

3—Summarize and synthesize existing evaluations with a focus on the impact of MHSA on consumer outcomes and MHSA values

4—Final Report

Status: Focus areas 1 and 3 of this project have been completed. The contractor is currently completing focus area 2, which will include a comprehensive report (i.e., the "Trends Report) examining trends in individual- and system-level priority indicators across multiple years (i.e., 2004/05 through 2011/12). Following completion of the "Trends Report", the contractor will transfer knowledge, tools, and existing data sets to the MHSOAC to facilitate continued performance monitoring to be carried out internally.

Deliverable	Due Date*	Deliverable Cost	Status
#1a Initial Report of Activities and Costs of Local MHSA Funds	**June 30, 2011**	**$122,617**	**Completed**
#1b Second Report of Activities and Costs of Local MHSA Funds	**November 30, 2012**	**$119,177**	**Completed**
#2a Draft Standardized Template for Reporting on Prioritized Indicators	**June 30, 2011**	**$79,391**	**Completed**

* Reflects the date that the deliverable is due to the MHSOAC for an internal review for compliance and approval.

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#2b Revised Deliverable #2a, Standardized Template for Reporting on Prioritized Indicators	September 30, 2011	$35,599	Completed
#2c Draft Written Documentation of Process for Compiling Data to Produce Report on Prioritized Indicators	June 30, 2011	$85,602	Completed
#2d Revised Deliverable #2c, Written Documentation of Process for Compiling Data to Produce Report on Prioritized Indicators	September 30, 2011	$29,724	Completed
#2e Draft Report on Prioritized Indicators at Statewide Level for Most Recent One Year Period Available with additional data preparation	June 30, 2012	$134,363	Completed
#2f Revised Deliverable #2e Report on Prioritized Indicators at Statewide Level for Most Recent One Year Period Available with additional data preparation	September 30, 2012	$89,528	Completed
#2g1 Data Quality Report: Implications for Priority Indicators	October 31, 2013	$144,000	Completed
#2g2 Priority Indicator Trends Report	April 18, 2014	$179,000	Pending
#2h Knowledge transfer and training to MHSOAC's designated staff, User Manual with standardized procedures, and electronic data transfer	May 30, 2014	$52,000.00	Pending
#3a Summary and Synthesis of Existing Evaluations on Impact of MHSA on Consumer Outcomes	May 1, 2011	$35,363	Completed
#3b Summary and Synthesis of Existing Evaluations on Impact on MHSA Values	December 31, 2011	$35,362	Completed
#4 Final Report	May 30, 2014	$132,512	Pending
Total Contract Amount		$1,274,238	

* Reflects the date that the deliverable is due to the MHSOAC for an internal review for compliance and approval.

University Enterprises Inc. for California State University, Sacramento

DCR Data Quality and Corrections Plan

MHSOAC Staff: Keith Erselius

Active Dates: June 27, 2011 – June 30, 2014

Objective: Assess the quality of Full Service Partnership (FSP) data available via the Data Collections and Reporting (DCR) system and make recommendations for how to overcome problems and limitations. Information regarding the DCR obtained via interviews with State, county, provider, vendor, and stakeholder groups. Summarize issues and recommend potential solutions and best practices**.** Implement solutions as possible (e.g. webinars, onsite and regional trainings).

Status: To date, counties have been provided with user manuals, training opportunities, webinars, and data dictionaries, as well as tools to analyze data from the DCR. County specific reports and statewide DCR quality reports are still pending. This contract was amended in 2013 to continue through 2014.

Deliverable	Due Date*	Deliverable Cost	Status
#1.1 Data Dictionary: Draft	August 15, 2011	$27,711.00	Completed
#1.2 Data Dictionary: Final	October 17, 2011	$27,711.00	Completed
#2.1 User Manual Draft Chapters 1-4	October 17, 2011	$14,983.00	Completed
#2.2 User Manual Draft Chapters 5-8	November 21, 2011	$14,983.00	Completed
#2.3 User Manual Revised draft all Chapters	December 19, 2011	$14,983.00	Completed
#2.4 User Manual Final (digital due 1/17/12)	February 13, 2012	$14,983.00	Completed
#3.1 DCR Training Curriculum: Draft	February 13, 2012	$21,894.00	Completed
#3.2 DCR Training Curriculum: Final	April 2, 2012	$21,894.00	Completed
#4.1 DCR Training: Region 1	June 29, 2012	$8,500.00	Completed
#4.2 DCR Training: Region 2	June 29, 2012	$8,500.00	Completed

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#4.3 DCR Training: Region 3	June 29, 2012	$8,500.00	Completed
#4.4 DCR Training: Region 4	June 29, 2012	$8,500.00	Completed
#5.1 Application Notes: Draft 1 & 2	March 5, 2012	$14,443.00	Completed
#5.2 Application Notes Final 1 &2 (digital due 4/5/12)	May 7, 2012	$14,443.00	Completed
#6.1 Data Quality Reports: County Level Draft	November 7, 2011	$20,771.00	Completed
#6.2 Data Quality Reports: County Level Draft	January 9, 2012	$20,771.00	Completed
#7.1 Report Template: Client Level Draft	December 19, 2011	$12,877.00	Completed
#7.2 Report Template: Client Level Final (digital 4/20/12)	May 21, 2012	$17,954.00	Completed
#8.1 Data Analysis Training Curriculum: Draft	March 20, 2012	$17,954.00	Completed
#8.2 Data Analysis Training Curriculum: Final	May 21, 2012	$17,954.00	Completed
#9.1 Data Analysis Training: Region1	June 29, 2012	$8,500.00	Completed
#9.2 Data Analysis Training: Region 2	June 29, 2012	$8,500.00	Completed
#9.3 Data Analysis Training: Region 3	June 29, 2012	$8,500.00	Completed
#9.4 Data Analysis Training: Region 4	June 29, 2012	$8,500.00	Completed
#10.1 e-Learning: Digital video of DCR Training	June 29, 2012	$500.00	Completed
#10.2 e-Learning: Digital Video of Data Analysis Training	June 29, 2012	$500.00	Completed
#11.1 Statewide Data Quality Improvement Webinar and FAQ's	May 15, 2012	$17,567	Completed

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#11.2 Statewide Data Quality Improvement Webinar and FAQ's	December 17, 2012	$17,566	Completed
#11.3 Statewide Data Quality Improvement Webinar and FAQ's	February 18, 2013	$17,566	Completed
#11.4 Statewide Data Quality Improvement Webinar and FAQ's	April 15, 2013	$17,566	Completed
#11.5 Statewide Data Quality Improvement Webinar and FAQ's	June 17, 2013	$17,566	Completed
#12 Statewide Data Quality Correction Plan for County Reporting Types	December 17, 2012	$75,400	Completed
#13 Statewide FSP Data Measures Training	September 16, 2013	$69,900	Completed
#14 County-Level DCR Data Quality Reports	December 16, 2013	$62,627	Completed
#15.1 Statewide DCR Data Quality Report: Draft	January 30,2014	$62,890	Completed
#15.2 Statewide DCR Data Quality Report: Final	March 15, 2014	$25,210	Completed
#16 State Data Correction and Cleaning Assistance to Counties for Improved DCR Data Quality	June 30, 2013	$186,388	Completed
#17 Provide a county-level FSP provider and program outcomes report for each county	March 31, 2014	$54,000	Completed
#18 Provide a statewide FSP program outcomes report	June 30, 2014	$49,000	Pending
#19 Program-, provider-, and partnership service coordinator-level report templates	October 15, 2014	$83,000	Pending
Total Contract Amount		$1,121,555	

* Reflects the date that the deliverable is due to the MHSOAC for an internal review for compliance and approval.

The Regents of the University of California, University of California, Davis

Reducing Disparities in Access

MHSOAC Staff: Ashley Mills

Active Dates: June 25, 2012 – May 31, 2014

Objective: Using quantitative and qualitative approaches, evaluate the impact of the MHSA as well as state and local policies and practices on the disparities in access to, quality of, and outcomes of the public mental health system; focus on disparities based on age, gender, race, ethnicity and primary language.

Status: The Contractor has submitted all remaining Deliverables. Staff is currently working to provide feedback on Deliverables 1b and 2c to the Contractor for revision, and then the remaining Deliverables during the month of April 2014. The contract is scheduled to end on May 31, 2014.

Deliverable	Due Date*	Deliverable Cost	Status
#1 In Depth Quantitative Data Analysis of Trends in Priority Indicator(s) that Assess the Impact of the MHSA on Disparities			
#1ai Description of Analytic Plan for #1aii	**December 31, 2012**	**$36,716**	**Completed**
#1aii In-depth analysis of data	**December 31, 2013**	**$73,435**	**Under Review**
#1b Summary of MHSA impact on reduction of disparities obtained through county-submitted information	**December 31, 2013**	**$55,075**	**Under Review**
#1c Report on data sources, limitations and recommendations	**March 31, 2014**	**$18,358**	**Under Review**
#2 Qualitative Analysis of Client and Family Member Perspectives Regarding the Impact of the MHSA on Disparities			
#2a Description of research design	**December 31, 2012**	**$37,950**	**Completed**
#2b Draft Analysis of findings for Stakeholder Input	**December 31, 2013**	**$94,875**	**Completed**
#2c Final Analysis of findings using participatory research	**March 31, 2014**	**$56,925**	**Under Review**

* Reflects the date that the deliverable is due to the MHSOAC for an internal review for compliance and approval.

#3 Final Report	**March 31, 2014**	**$26,666**	**Under Review**
Total Contract Amount		**$400,000**	

The Regents of the University of California, University of California, Los Angeles

Evaluation of the use and impact of the Mental Health Services Act (MHSA) for early intervention programs

MHSOAC Staff: Renay Bradley, Carrie Masten

Active Dates: December 2012 – April 30, 2014

Objective 1: Assessment of prevention and early intervention programs, including program costs, numbers served, spectrum of clients served, and program components/focus.

Objective 2: Evaluate the impact of a sample of early intervention programs that fall within various "clusters" (e.g., first break psychosis, trauma-focused programs for children, and signs of depression in older adults). Focus will be on outcomes associated with untreated mental illness (e.g., suicide, incarceration, unemployment, prolonged suffering).

Status: Deliverable 1, which describes how PEI funds were spent in FY 2011/12 and the clients that were served via PEI programs, was completed and presented at the January 23rd Commission meeting. Findings from the analysis of the three "clusters" of Early Intervention programs have been completed and submitted as part of Deliverable 2E. Deliverable 3—the Final Report for this contract—has also been submitted on time. Deliverable 2E and Deliverable 3 are currently under review by MHSOAC staff. All deliverables are expected to be finalized and approval in the spring of 2014.

Deliverable	Due Date*	Deliverable Cost	Status
#1 Use of PEI Funds for PEI Programs	**October 31, 2013**	**$90,000**	**Completed**
#2 Evaluation of Early Intervention Programs/Efforts			
#2a Preliminary Description of Clusters & Evaluation Plan	**December 31, 2012**	**$50,000**	**Completed**
#2b Final Description of Evaluation	**April 26, 2013**	**$50,000**	**Completed**

* Reflects the date that the deliverable is due to the MHSOAC for an internal review for compliance and approval.

Plan			
#2c Analytic Plan	May 31, 2013	$50,000	Completed
#2d Preliminary Findings	December 31, 2013	$50,000	Completed
#2e Minimum Three Reports – Final Evaluation	March 31, 2014	$40,000	Under Review
#3 Final Report	April 30, 2014	$45,000	Under Review
Total Contract Amount		$375,000	

Resource Development Associates (RDA)

Community Program Planning (CPP) Process Evaluation

MHSOAC Staff: Ashley Mills

Active Dates: April 1, 2013 – September 30, 2014

Objective: Evaluate the impact of county-level community program planning processes on MHSA outcomes using participatory research methods, and identify promising practices that can be incorporated into a curriculum and associated training and technical assistance. Work with a group of client stakeholders to design and carry out research methods, as well as develop the curriculum.

Status: Under the consultation of RDA, client stakeholder contractors are using data collected to create an inventory of CPP processes. RDA is currently using data collected to evaluate the impact of CPP processes on MHSA outcomes. Data analysis is due in late May 2014 (Deliverable 5). As part of this deliverable, RDA will prepare both a technical report and a report for a boarder stakeholder audience.

Deliverable	Due Date*	Deliverable Cost	Status
#1 Report of Research Design and Data Collection Training Plan	July 31, 2013	$46,600	Completed
#2 Data Analytic Plan	September 30, 2013	$34,950	Completed

* Reflects the date that the deliverable is due to the MHSOAC for an internal review for compliance and approval.

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#3 Summary of Consultation Provided to Client Contractors re: CPP Process Inventory	March 31, 2014	$11,650	Completed
#4 Report of Other Public Community Planning Processes	November 30, 2013	$34,950	Completed
#5 Summary Report of Results from Data Analysis/Evaluation	May 31, 2014	$46,600	Pending
#6 Final Report of Promising CPP Process Practices	July 31, 2014	$46,600	Pending
#7 Summary of Consultation Provided to Client Contractors re: CPP Process	September 30, 2014	$11,650	Pending
Total Contract Amount		$233,000	

* Reflects the date that the deliverable is due to the MHSOAC for an internal review for compliance and approval.

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California Institute for Mental Health (CiMH)

Innovative Program Evaluations - Inventory, Evaluation, and Training/Technical Assistance

MHSOAC Staff: Celeste Doerr

Active Dates: June 2013 – March 2015

Objectives: Perform an inventory and meta-level evaluation of the Innovative program evaluation activities that have been planned or carried out by counties. Based on information gleaned from this process, identify promising Innovation evaluation practices and needs for technical assistance at the county level. Develop and provide tools, training, and technical assistance to strengthen county ability to plan and conduct high quality Innovation evaluations. Identify policy recommendations related to the Innovation component.

Status: Deliverable 1 is under review. On April 7, 2014 CiMH will present the project in a meeting of the County Mental Health Directors Association and solicit feedback. Data collection will begin pending review and approval of the Report of Proposed Inventory Method and Research/Evaluation Design.

Deliverable	Due Date*	Deliverable Cost	Status
#1 Report of Proposed Inventory Method and Research/Evaluation Design	January 21, 2014	$29,631	Under Review
#2 Inventory of County-level Innovation Evaluations	August 11, 2014	$98,771	Pending
#3 Report of Evaluation Results and Promising Practices	September 15, 2014	$19,754	Pending
#4 Develop/Provide Tools, Training, and Technical Assistance to Counties	December 31, 2014	$29,631	Pending
#5 Report of Innovation Evaluation Policy Recommendations	February 28, 2015	$19,754	Pending
Total Contract Amount		$197,541	

* Reflects the date that the deliverable is due to the MHSOAC for an internal review for compliance and approval.

Mental Health Data Alliance (MHDA)

CSI Data Quality Improvement Effort

MHSOAC Staff: Keith Erselius

Active Dates: June 15, 2013 – December 31, 2014

Objective: To provide counties with increased access to accurate and timely data though strengthening of the Client and Service Information (CSI) system, which collects data on all clients served via the Community Services and Support (CSS) component of the MHSA. Highlights of this contract include the following:

- Develop county-level CSI data quality reports and disseminate those reports to the counties
- Create statewide CSI data quality report that includes best collection/reporting practices
- Develop, and disseminate to counties, a tool to help counties independently analyze their own CSI data
- Create an information sharing link between CSI and DCR systems

Status: MHDA is currently in a stakeholder review process with the statewide data quality and best practices plan and is scheduled to complete the deliverable on time.

Deliverable	Due Date*	Deliverable Cost	Status
#1 Statewide data quality best practices plan	**January 3, 2014**	**$58,000**	**Completed**
#2 County-level data quality reports with basic CSI client information	**February 28, 2014**	**$82,250**	**Completed**
#3 CSI data submission file analysis tool	**May 16, 2014**	**$46,000**	**Pending**
#4 Statewide CSI data quality report	**August 1, 2014**	**$76,250**	**Pending**
#5 Create a link between the DCR and CSI in order to provide diagnosis, GAF scores, and service types for DCR clients served (including final reports)	**December 15, 2014**	**$88,000**	**Pending**
Total Contract Amount		**$350,500**	

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The Regents of the University of California, University of California, San Diego (IA)

Evaluation of Methods for Engaging and Serving Transition Age Youth (TAY)

MHSOAC Staff: Sheridan Merritt

Active Dates: May 1, 2014 to June 30, 2016

Objective: Identify, describe, and assess outreach/engagement strategies and services that have been or are being offered for TAY throughout the State, and promote continued identification and adoption of effective support (i.e., services, strategies, programs, systems) that promotes positive outcomes in transition-age youth (TAY) with mental health needs, including recovery and resilience.

Status: MHSOAC staff, in collaboration with Todd Gilmer, Ph.D. of the University of California, San Diego are finalizing the scope of work and contract deliverables for this effort. MHSOAC anticipates entering into an Interagency Agreement with UC Regents, San Diego early in 2014. Due dates listed in the table below are approximate pending contract execution.

Deliverable	Due Date*	Deliverable Cost	Status
#1 Report of Proposed Research Design	June 1, 2014	$100,000	Pending
#2 Report of Research Findings	March 1, 2015	$150,000	Pending
#3 Report of Recommended Evaluation and Quality Improvement Methods	May 1, 2015	$50,000	Pending
#4 Identify, Develop, and Provide Technical Assistance to Counties			
#4a Report Describing Proposed Methods to Complete Work Outlined in Exhibit A Section 3.C.vi	May 1, 2015	$50,000	Pending
#4b Report Describing Completion of Work Outlined in Exhibit A Section 3.C.vi	March 1, 2016	$100,000	Pending
#5 Report of TAY Policy Recommendations	April 1, 2016	$50,000	Pending
Total Contract Amount		$500,000	

* Reflects the date that the deliverable is due to the MHSOAC for an internal review for compliance and approval.

The Regents of the University of California, University of California, San Diego (Not Executed as of 05/01/14)

Community Services and Supports (CSS) Tracking, Monitoring, and Evaluation System

MHSOAC Staff: Keith Erselius

Active Dates: ~May 15, 2014 – June 30, 2016

Objective: Development and implementation of a tracking, monitoring, and evaluation system for adults receiving services via CSS that allows for evaluation of those clients and services. The ultimate goal of this project will be to contribute to our ability to understand and improve upon the quality of services offered via the CSS component and the statewide system that supports these services.

- Pilot data and outcomes system with select counties and providers to evaluate the feasibility of expanding the system statewide
- Inform policy and practices regarding a data collection system that could potentially expand to all MHSA components

Status: The MHSOAC recently agreed to enter into a contract with The Regents of the University of California, University of California, San Diego to complete this work. This contract is on track to be executed in early 2014. The contract has been sent to UCSD awaiting for their execution.

Deliverable	Due Date*	Deliverable Cost	Status
#1 Report of Proposed Tracking, Monitoring, and Evaluation System for Adults Receiving Services within the CSS Component	**August 1, 2014**	**$69,639**	**Pending**
#2 Report of Proposed Implementation Plan to Pilot the Tracking, Monitoring, and Evaluation System in a Sample of Providers/Counties	**August 1, 2014**	**$104,458**	**Pending**
#3 Report of Proposed Research Design and Analytic Plan to Evaluate the Efficacy of CSS Services for Clients in Less Comprehensive Services than Full Service Partnerships	**October 1, 2014**	**$104,458**	**Pending**
#4 Report of Evaluation Results	**March 1, 2016**	**$278,554**	**Pending**

* Reflects the date that the deliverable is due to the MHSOAC for an internal review for compliance and approval.

#5 Report of Policy and Practice Recommendations for How to Improve Upon Current CSS Services, Evaluations, and Systems	**March 1, 2016**	**$139,277**	**Pending**
Total Contract Amount		**$696,386**	

* Reflects the date that the deliverable is due to the MHSOAC for an internal review for compliance and approval.

Ongoing MHSOAC Internal Evaluation Projects:

MHSOAC Evaluation Unit

Tracking and Monitoring of MHSA Programs and Activities via Plans, Updates, and Expenditure Reports

MHSOAC Staff: Celeste Doerr, Brian Geary, Keith Erselius

Active Dates: December 2013 – December 2014

Objectives: Develop and implement a system for extracting and utilizing information of interest for tracking and monitoring MHSA program activities and outcomes for FY 2011/12 and 2012/13. Consider what additional information may be useful to capture via the reporting process. Specifically, extract and organize information that is submitted to the State by counties via Three-year Plans**,** Revenue and Expenditure Reports, and Annual Updates.

Status: Staff reviewed reports and identified information to extract. Review of reporting instructions and regulations is ongoing. A meeting with Department of Health Care Services Staff and guidance from Carol Hood, formerly of the DHCS, resulted in a request for more information to be included. Database fields have been selected. Staff will prepare a recommendation for the Director of Research and, upon approval, begin constructing the database.

Work Effort or Product	Due Date	Status
#1 Determine State needs for information that is currently provided within reports	**March 31, 2014**	**Completed**
#2 Develop system for extracting and cataloging State's data needs	**April 30, 2014**	**Completed**
#3 Report of Recommended Database Structure and Approach	**June 16, 2014**	**Pending**
#4 Complete construction of tables, forms, and queries	**August 15, 2014**	**Pending**
#5 Test database functionality	**August 22, 2014**	**Pending**
6 Use system to extract and catalog data needed by State for FY 2012/13	**October 31, 2014**	**Pending**
#7 Data quality check		**Pending**

* Reflects the date that the deliverable is due to the MHSOAC for an internal review for compliance and approval.

#8 Final report to summarize and synthesize relevant data for FY 2012/13; describe data needs not captured via the Plans, Updates, and Expense Reports and recommendations for how to address these unmet needs	**December 31, 2014**	**Pending**

MHSOAC Evaluation Unit

Community Forums

MHSOAC Staff: Celeste Doerr, Brian Geary

Active Dates: December 2013 – December 2014

Objectives: Strengthen current data collection methods used to summarize what is learned at the Community Forums.

Status: Evaluation staff developed a new questionnaire, facilitator's guide for use during the meetings, and scribes' guide to be used in training. Staff recommended a scribes' reference sheet to be used in the meetings. Draft documents are under review, awaiting feedback from Commissioner Wooton. Suggested revisions will be shared with the community forums workgroup and client and family leadership workgroup prior to being introduced at the Ventura County Community Forum in November, 2014.

Work Effort or Product	Due Date	Status
# 1 Identify Program Unit goals	**December 12, 2013**	**Completed**
# 2 Develop plan to strengthen data, meet data-related goals, and preserve process-related value	**December 20, 2013**	**Completed**
# 3 Revise questionnaire, Scribes' Guide, Facilitators' Guide	**March 30, 2014**	**Completed**
# 4 Present to Commissioners Wooton and Nelson for feedback	**April 15, 2014**	**Completed**
# 5 Finalize second-round revisions to materials	**May 30, 2014**	**Pending**
# 6 Present to Forum Workgroup for feedback	**June 19, 2014**	**Pending**
# 7 Finalize third-round revisions to materials	**July 21, 2014**	**Pending**

* Reflects the date that the deliverable is due to the MHSOAC for an internal review for compliance and approval.

# 8 Pilot test questionnaire	**August 21, 2014**	**Pending**
# 9 Prepare final recommended methods and materials for presentation to Client & Family Leadership Committee	**August 21, 2014**	**Pending**
# 10 Provide preparatory technical/implementation assistance	**October 1 – October 31, 2014**	**Pending**
# 11 Implement new materials and methods – Ventura County Forum	**November 6, 2014**	**Pending**
# 12 Provide data analysis and summary assistance as desired	**November 7 – December 31, 2014**	**Pending**

MHSOAC Evaluation Unit

MHSA Performance Monitoring

MHSOAC Staff: Sheridan Merritt

Active Dates: On-Going

Objective: Implement a process and system for monitoring and reporting on individual- and system-level indicators designed to measure the impact of MHSA funded programs at the State and county level.

Status: MHSOAC staff are currently working to complete the UCLA contract that will build the foundation for ongoing performance monitoring done by the MHSOAC. MHSOAC staff will begin to independently conduct performance monitoring after the hand-off takes place in the Spring of 2014. In the meantime, MHSOAC staff are working to develop a process for adding indicators.

Work Effort or Product	Due Date	Status
#1 Secure HIPAA compliance for MHSOAC staff and information systems to allow for the secure storage and analysis of client-level data	**May 1, 2014**	**Pending**

* Reflects the date that the deliverable is due to the MHSOAC for an internal review for compliance and approval.

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#2 Develop process for adding additional client-, system- and community-level indicators (Step 2)	June 30, 2014	Pending
#3 Yearly report of Mental Health System Performance for FY 12/13	December 31, 2014	Pending
#4 Incorporate items from other workgroups in performance monitoring (Step 3)	June 30, 2015	Pending
#5 Incorporate specific indicators for MHSA components beyond CSS (i.e. PEI, INN, TN WET) (Step 4)	TBD	Pending
#6 Incorporate community-level indicators in performance monitoring (Step 5)	TBD	Pending
#7 Incorporate additional general indicators (Step 6)	TBD	Pending
#8 Add indicators that measure change over time for individual consumers (Step 7)	TBD	Pending

* Reflects the date that the deliverable is due to the MHSOAC for an internal review for compliance and approval.

MHSOAC Evaluation Unit

Collect, Summarize, and Publicize Outcomes From County Evaluations of the CSS Component

MHSOAC Staff: Celeste Doerr, Carrie Masten

Active Dates: January 2014 – August 2014

Objectives: Collect, summarize, and publicize evaluations that counties have completed on the CSS component. Focus on fiscal years 2011/12 and 2012/13.

Status: MHSOAC Staff developed a method to obtain information from counties about completed CSS evaluations. Staff solicited and incorporated input from counties on the survey methodology. Individualized surveys were disseminated to counties February 14, 2014. One completed survey has been received. Consistent with recent feedback from the County Mental Health Directors Association, the MHSOAC proposed to extend data collection through May 15. Changes to the survey were proposed by CMHDA on 4/28/14. Approval of the related changes is pending and will affect the data collection timeline..

Work Effort or Product	Due Date	Status
#1 Develop methodology to collect information from counties on completed evaluations of the CSS component	**February 15, 2014**	**Completed**
#2 Collect data/information from counties	**June 30, 2014**	**Pending**
#3 Conduct review of data and documents received from counties and extract relevant information as needed	**July 31, 2014**	**Pending**
#4 Written report that summarizes and synthesizes county evaluations of the CSS component completed in FY 2011/12 and 2012/13	**August 29, 2014**	**Pending**

* Reflects the date that the deliverable is due to the MHSOAC for an internal review for compliance and approval.

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MHSOAC Evaluation Unit

PEI evaluation strengthening; collect, summarize, and publicize completed PEI evaluations; develop system to catalogue PEI programs and use that system for continual tracking

MHSOAC Staff: Ashley Mills, Carrie Masten

Active Dates: January 2014 – On-Going

Objectives:

- Determine status of county efforts to evaluate one PEI project; make recommendations as needed to ensure adequate evaluations. Focus on fiscal year 2012/13.
- Collect, summarize, and publicize PEI evaluations that counties have completed. Focus on fiscal year 2012/13.
- Develop an ongoing method for describing and cataloguing programs funded by PEI and then continue to use the system for continual tracking. Use the UCLA-generated cataloging system as a starting point. Start with FY 2012/13.

The developed survey instruments were disseminated to the counties (MHSA Coordinators and Mental Health Directors) on February 14, 2014. All completed survey instruments and local evaluation reports are to be returned to the MHSOAC by June 30, 2014..

Work Effort or Product	Due Date	Status
#1 Develop methodology to collect information from counties on completed evaluations of the PEI component and evaluation methods used	**February 15, 2014**	**Completed**
#2 Collect data/information from counties on completed PEI evaluations and evaluation methods	**June 30, 2014**	**Pending**
#3 Conduct review of data and documents received from counties and extract relevant information as needed	**July 31, 2014**	**Pending**
#4 Written report that summarizes and synthesizes county evaluations of the PEI component completed in FY 2012/13	**August 30, 2014**	**Pending**
#5 Written report that provides recommendations for how to help strengthen county PEI evaluations and implementation plan	**October 31, 2014**	**Pending**

* Reflects the date that the deliverable is due to the MHSOAC for an internal review for compliance and approval.

#6 Develop methods for cataloguing PEI programs	**June 30, 2014**	**Pending**
#7 Collect data/information from counties on PEI programs for FY 12/13	**December 31, 2014**	**Pending**
#8 Written report that summarizes PEI programs and activities for FY 12/13	**April 30, 2015**	**Pending**

* Reflects the date that the deliverable is due to the MHSOAC for an internal review for compliance and approval.

Forthcoming MHSOAC Evaluation Contracts:

The Regents of the University of California, University of California, Davis

Early Psychosis Evaluation

MHSOAC Staff: Ashley Mills

Active Dates: ~June 2014 - Not to exceed June 30, 2016

Objective: Identify and describe the impact of Early Psychosis programs being offered in the State, including outreach/engagement/screening efforts and actual direct services, and the specific facets/elements of those efforts and services that lead to successful outcomes. Outcomes would include (for example) how many have been helped, the positive impacts that clients have experienced, and cost savings/benefits.

Status: MHSOAC staff is working with the contractors to develop a scope of work, budget, and deliverables for this contract. The contract is scheduled to be executed by June 30, 2014.

Contractor TBD via Request for Proposals (RFP)

Determine Effectiveness of Selected MHSA Programs for Older Adults (RFP to be Released in Spring of 2014)

MHSOAC Staff: Sheridan Merritt

Active Dates: ~September 1, 2014 to June 30, 2017

Objective: Through this effort, MHSOAC will evaluate the effectiveness of county-led programs to improve outcomes for older adults with mental health needs, support quality improvement efforts for existing programs, and identify best practices and promising programs for expansion to underserved communities.

Status: Evaluation planning has begun in early 2014. The scope of work and associated deliverables will be developed along with the RFP. An external contractor will be selected in the Spring of 2014 through a competitive bidding process with an anticipated contract start date of September 1, 2014.

* Reflects the date that the deliverable is due to the MHSOAC for an internal review for compliance and approval.

Contractor TBD via RFP

Recovery Orientation Evaluation (RFP to be released in the Spring of 2014)

MHSOAC Staff: Ashley Mills

Active Dates: ~September 1, 2014 – Not to exceed June 30, 2017

Objective: Explore the extent of and variation in the recovery orientation of programs

Status: The scope of work and associated deliverables are currently being drafted by MHSOAC staff. An external contractor will be selected in the Summer of 2014 through a competitive bidding process with an anticipated contract start date of September 1, 2014.

Contractor TBD

Full Service Partnership (FSP) Classification Project

MHSOAC Staff: Keith Erselius

Active Dates: ~July 1, 2014 – Not to exceed June 30, 2017

Objective: Explore the feasibility of classifying FSP programs in a meaningful and useful fashion.

Status: Evaluation planning will begin in the Spring of 2014.

* Reflects the date that the deliverable is due to the MHSOAC for an internal review for compliance and approval.