



**DRAFT AGENDA II 3/12/08**

***CONTINUING THE JOURNEY TOWARDS SUSTAINABILITY, EXCELLENCE  
AND TRANSFORMATION IN CALIFORNIA MENTAL HEALTH CARE***

Hotel Zoso  
150 South Indian Canyon Drive  
Palm Springs, CA 92262  
(760) 325-9676

**OBJECTIVES/OUTCOMES:**

- I. Refine Commission Vision
- II. Assess Where We Are Today
- III. Understand Our Future Challenges and Opportunities
- IV. Establish a Strategic Road Map
- V. Examine Ways to Improve our Operations
- VI. Explore Guiding Principles and Behaviors For Organizational Success

**THURSDAY, MARCH 27<sup>TH</sup>, 9:00-7:00PM**

- 9:00-9:30      **Welcome, Introductions, Agenda, Objectives and Ground Rules, Exercise**
- 9:30- 9:45      **Keys To Organizational Success**
- **Strategy**
  - **Process**
  - **Behaviors**
- 9:45-10:30      **Beginning Our Journey Together – Personal Perspectives**
- **What do you see as your Mount Everest with regard to mental health care in California?**
  - **What does a “home run” look like for you with regard to your role on this Commission?**
- 10:30-10:45      **Break**
- 10:45- 11:15      **Where Are We Today – Setting the Context/ Program Assessment**
- **Gap Analysis – Current Goals –Progress To Date**
  - **Setting the Baseline**
- 11:15 – 12:30      **What Does The Future Look Like – Mini Environmental Scan (Small group work with report out)**
- **Future Trends and Events**

- Vision – What is our Destination?
- What Does “Transformation” look like?
- Challenges and Opportunities

12:30 – 1:30 Lunch – Social Opportunity

1:30 – 3:00 **Constructing Our Road Map – Strategic Business Plan  
(Small Group work with report out)**

- Three Year planning horizon
- Defining our goals and measurable outcomes
- How will you measure your success as a Commission?
- Milestones and Guideposts

3:00 – 3:15 Break

3:15- 4:30 **Exercise**

4:30 Adjourn

6:00 Dinner – Social Opportunity

## **Day Two – FRIDAY MARCH 28, 2008**

8:30- 9:30 **Exercise**

9:30- 9:45 **Review of Day One** – Comments

9:45-10:15 **Guiding Operational Principles and Core Values**

- Strategic Keys to Commission’s Operational Success

10:15- 10:30 Break

10:30- 11:15 **What is Working Well and What Needs Attention?**  
*(Staff and Board Independently Meet to Discuss)*

11:15-12:00 Report Out By Staff and Commission –compare notes

12:00-1:00 Lunch

1:00 – 2:30 **Path Forward** –  
*(Full group discussion)*

- 30-90 day Action Plan
- 6- 18 month Action Plan

2:30- 3:00 **Wrap- Up and Adjourn**