



DRAFT v2 4/13/09

MHSOAC Multi-Year STRATEGIC BUSINESS PLAN

MISSION

To ensure an enhanced continuum of care for individuals at risk for and living with serious mental illness and their families by holding public systems accountable and by providing oversight, eliminating disparities, promoting mental wellness, supporting recovery and resiliency resulting in positive outcomes in California's community based mental health system.

VISION:

California's citizens at risk for or living with mental illness are able to access the Right Care in the Right place at the Right time thus minimizing or avoiding altogether the negative outcomes associated with mental illness.

CORE VALUES:

Prevention oriented, client centered, family focused, community based, culturally and linguistically competent, recovery and resiliency based, trauma informed, co-occurring disorders competent, integrated community based mental health system which supports the pursuit of maximum wellness for all.

STRATEGIC GOALS:

GOAL I. - DEFINE "TRANSFORMATION" AND ARTICULATE ITS VISION BY NOVEMBER 2009.

Statement of Intent: Ensure the mental health services act serves as a catalyst for the long- term transformation of the California community based mental health system

Objectives/Strategies:

- A. Develop a "white paper" that describes the nature of and vision for a transformed community mental health system by **August 2009**.
- B. By **November 2009** identify MHSOAC priorities that support transformation
- C. Continue to Fund and Execute all five MHSOAC Programs.

2009 Actions Steps:

A. White Paper

Staff role: Policy Staff Supervisor dedicate policy staff to write the draft white paper based on 1) review of MHSA 2) review of academic literature 3) contents of paper authored by Richard VanHorn, et al 4) Partner and stakeholder input as gathered at stakeholder hearing scheduled for **June 2009**. 5) Commissioner input 6) contents of MHSOAC Co-Occurring Disorders Workgroup White Paper

Committee role: All MHSOAC Committees vet the draft white paper and direct comments/recommendations to policy staff for edit of paper (**by June 2009**)

Commission role: Discuss and vet first draft of white paper **July 2009**. Adopt **August 2009**.

B. MHSA Priorities

Staff role: include identification of MHSA priorities that support transformation in the draft white paper on Transformation

C. Continue to Fund and Execute all four MHSA Programs

Staff role:

1. County Plan Review:

- a. Community Services and Supports (CSS) –
- b. Prevention and Intervention (PEI) –
- c. Capital Facilities/Technological Needs (CFTN) –
- d. Workforce Education and Training (WET) –

2. DMH Regulation Review: Policy staff supervisor assign policy staff to confirm when regulations packages will be posted and when public hearings are scheduled.

- a. CSS, statewide program, housing – Staff review regulations, prepare draft comments on proposed regulations for Commission review and adoption at **June 2009** MHSOAC meeting. Present adopted comments at DMH public hearing **July 2009**.
- b. PEI – Staff review regulations, prepare draft comments on proposed regulations for Commission review and adoption at **May 2009** MHSOAC meeting. Present adopted comments at DMH public hearing **June 2009**.
- c. INN- Staff review regulations, prepare draft comments on proposed regulations for Commission review at **August 2009** MHSOAC meeting. Present adopted comments at DMH public hearing **September 2009**.
- d. CAP FAC/TECH- Staff review regulations, prepare draft comments on proposed regulations for Commission review and adoption at **August 2009** MHSOAC meeting. Present adopted comments at DMH public hearing **September 2009**.

Committee Role:

*PEI Statewide Projects: MHSOAC Services Committee develop recommendations for MHSOAC regarding county reassignment of funds for statewide projects and future implementation of statewide projects by **June 2009**. MHSOAC adopt position on issue at **June 2009** MHSOAC meeting.*

Commission Role:

- a. *CSS, statewide program, housing- adopt comments on proposed regulations at **June 2009** MHSOAC meeting.*
- b. *PEI- adopt comments on proposed regulations at **May 2009** MHSOAC meeting. Continue PEI Plan approval at MHSOAC meetings.*
- c. *INN- adopt comments on proposed regulations at **August 2009** MHSOAC meeting.*
- d. *CAP FAC/TECH- adopt comments on proposed regulations at **August 2009** MHSOAC meeting.*

GOAL II. - DEVELOP AN INTEGRATED CONSISTENT APPROACH TO EVALUATE THE RESULTS OF THE MHSA AND FACILITATE THE ADOPTION OF BEST PRACTICES ACROSS THE ENTIRE COMMUNITY BASED MENTAL HEALTH SYSTEM BY AUGUST 2009.

Statement of Intent: Ensure that what is learned is reflected to all levels of the system in order to improve services and outcomes.

Objectives / Strategies:

- A. Fully engage community mental health partners (DMH, CIMH, CMHDA) and stakeholders by **May 2009**.
- B. Develop evaluation criteria that are outcome based and are both quantitative and qualitative by **August 2009**.
- C. Prepare a five year report on what has been accomplished with regard to the five transformational goals and reduction of the seven negative outcomes by **August 2009**.

2009 Action Steps:

- A. Full engagement of community mental health partners and stakeholders
Staff role: Policy staff supervisor designate policy staff to staff the MHSOAC Evaluation Committee.
*Committee role: Insure that MHSOAC Evaluation Committee membership has full representation of the community mental health partners and stakeholders. Partner with DMH, CIMH, CMHDA and stakeholders to develop training curricula and provide technical assistance in area of evaluation by **September 2009**. Solicit input from*

*MHSOAC Services Committee regarding content of curricula and technical assistance.
Commission role: ?*

GOAL III. - ADOPT AN APPROACH FOR SIGNIFICANTLY REDUCING FORMS OF MENTAL HEALTH STIGMA AND RESULTING DISCRIMINATION TOWARDS THOSE AT RISK FOR AND LIVING WITH MENTAL ILLNESS AND THEIR FAMILIES BY JUNE 2009.

Statement of Intent: Address forms of mental health stigma and resulting discrimination impeding the full inclusion of individuals, children and families at risk for and living with mental illness in their communities.

Objectives/Strategies:

- A. By **August 2009** establish a methodology for documenting and establishing a baseline measurement of the forms and prevalence of mental health stigma resulting in discrimination in California communities.
- B. By **June 2009** adopt agreed upon strategies for impacting stigma and discrimination.
- C. By **August 2010** evaluate the impact of MHSOAC adopted strategies designed to significantly reduce forms of mental health stigma and resulting discrimination towards those at risk for and living with mental illness and their families..

2009 Action Steps:

- A. Methodology for documenting baseline

*Staff role: Policy staff supervisor designate policy staff to staff the MHSOAC Evaluation Committee. In conjunction with MHSOAC Evaluation Committee and MHSOAC determine if additional expert staff/consultant resources are needed to staff the MHSOAC Evaluation Committee and include in BCP requests if necessary by **June 2009**.*

*Committee role: MHSOAC Evaluation Committee discuss possible options for establishing a methodology to document a baseline measurement of the forms and prevalence of mental health stigma and resulting discrimination in California communities. Consider whether this could be done within the parameters of the currently planned evaluation effort. Recommend an approach for doing this by **August 2009** to the MHSOAC.*

*Commission role: By **August 2009** adopt a methodology to document a baseline measurement of the forms and prevalence of mental health stigma and resulting discrimination in California Communities.*

B. Adopting strategies for impacting stigma and discrimination

Staff role: By **March 2009**, in partnership with DMH, MHPC and CMHD complete development of the Stigma Discrimination Reduction Strategic Plan. MHSOAC staff to attend Stigma and Discrimination Reduction Strategic Plan workshops sponsored by DMH

Committee role: The Cultural and Linguistic Competence Committee will monitor the progress of the Stigma Discrimination workgroup, vet the proposed Stigma and Discrimination Reduction Strategic Plan and provide comments/recommendations to the MHSOAC by **June 2009**.

Commission role: Adopt Stigma and Discrimination Reduction Strategic Plan by **June 2009**.

C. Evaluating impact of adopted strategies

Staff role: Policy staff supervisor designate policy staff to staff the MHSOAC Evaluation Committee. In conjunction with MHSOAC Evaluation Committee and MHSOAC determine if additional expert staff/consultant resources are needed to staff the MHSOAC Evaluation Committee and include in BCP requests if necessary by **June 2009**.

Committee role: MHSOAC Evaluation Committee discuss possible options for evaluating impact of strategies adopted to measure the forms and prevalence of mental health stigma and resulting discrimination in California communities. Consider whether this could be done within the parameters of the currently planned evaluation effort. Recommend an approach for doing this by **August 2009** to the MHSOAC.

Commission role: By **August 2009** adopt a methodology to evaluate the impact of strategies adopted to measure the forms and prevalence of mental health stigma and resulting discrimination in California Communities.

GOAL IV. - FURTHER DEFINE THE ROLES AND RESPONSIBILITIES OF THE COMMISSION BY JUNE 2009.

Statement of Intent: Clarify Commission roles and responsibilities vis-à-vis contents of Joint MOU. Clarify how Commission engages with its stakeholders. Clarify how staff, committees, and commissioners work together. Clarify how the MHSOAC will provide oversight and accountability regarding expenditure of MHSA funds to ensure accountability to the intent and purpose of the MHSA. Clarify Commission roles and responsibilities vis-à-vis contents of AB 5xxx.

Objectives/ Strategies:

A. By **June 2009** complete negotiations of an MOU between DMH, CMHDA and the CMHPC.

B. By **August 2009** set forth a shared understanding of the role and form of engagement of stakeholders and other interested parties.

- C. By **July 2009** agree on a definition of the role of staff, committees and commissioners.
- D. By **January 2009** convene MHSOAC Funding and Policy Committee. By **April 2009** adopt charter and fiscal report template to be used by Committee in providing regular reports to the MHSOAC regarding key MHSA funding issues.
- E. By **June 2009** adopt MHSOAC formal position regarding interpretation of AB 5xxx, particularly with respect to the Commission's level of autonomy separate and apart from the state Department of Mental Health.

2009 Action Steps:

A. MOU between DMH, CMHDA, CMHPC

Staff role: Executive Director and designated commissioner participate in meetings to develop MOU.

*Executive Director and designated staff work with Chair and Vice Chair of MHSOAC to finalize materials describing MOU for **March 2009** MHSOAC meeting. Collect partner and stakeholder input to draft MOU. Repeat process to finalize materials for presentation to MHSOAC in **April 2009** for purpose of facilitating approval of draft MOU.*

*Committee role: Cultural and Linguistic Competence Committee and Client and Family Leadership Committee to vet MOU at April Committee meetings. Prepare comments and/or recommendations regarding approval of MOU to be brought to MHSOAC at **April 2009** MHSOAC meeting.*

*Commission role: Hear presentation regarding MOU at **March 2009** MHSOAC meeting. Make final decision regarding adoption of MOU at **April 2009** MHSOAC meeting.*

B. Shared Understanding of the role and form of engagement- stakeholders

*Staff role: Convene stakeholder meeting in **May 2009** for purpose of inviting feedback regarding MHSOAC process for engaging stakeholders. Prepare written summary of meeting and recommendations to MHSOAC regarding MHSOAC process for engaging stakeholders to be presented at **June 2009** MHSOAC meeting. Edit proposed process based on MHSOAC meeting comments and comments received from MHSOAC Committee meetings held on the subject in **July 2009**. Bring final draft of the process for engaging stakeholders to **August 2009** MHSOAC meeting for adoption.*

*Committee role: All MHSOAC Committees agendaize discussion on proposed process for engaging stakeholders at their **July 2009** meetings. Prepare written comments/recommendations to be forwarded to designated MHSOAC staff preparing final draft of proposed process for Commission to engage stakeholders to be presented at Commission's **August 2009** MHSOAC meeting.*

Commission role: Hear staff proposal and public comment regarding proposed process for engaging stakeholders at **June 2009** MHSOAC meeting. Adopt proposed process for engaging stakeholders at **August 2009** MHSOAC meeting.

C. Definition of the role of staff, committees and commissioners

Staff role: Develop proposed Rules of Procedure for review by MHSOAC at **May 2009** meeting. Rules of Procedure will contain content regarding roles of staff, committees and commissioners. Role of staff will be described in content and displayed in organizational chart.

Committee role: Prepare charters to be adopted at **April 2009** MHSOAC meeting.

Commission role: Adopt MHSOAC Committee Charters at **April 2009** MHSOAC meeting. Adopt Rules of Procedure at **May 2009** MHSOAC meeting.

D. Oversight and Accountability regarding expenditure of MHSA funds.

Staff role: Policy Staff Supervisor designate policy staff to staff the MHSOAC Funding and Policy Committee. In conjunction with MHSOAC Funding and Policy Committee Commissioners and MHSOAC determine if additional expert staff/consultant resources are needed to staff the MHSOAC Funding and Policy Committee and include in BCP requests if necessary by **June 2009**.

Committee role: Prepare committee charter for adoption by MHSOAC by **April 2009**. Prepare and submit fiscal report template to MHSOAC for adoption by **April 2009**. Prepare and commit to workplan for Committee (including timeline) by **May 2009**.

Commission role: Adopt Funding and Policy Committee charter and fiscal report template at **April 2009** meeting.

E. Formal position regarding AB 5xxx

Staff role: Staff prepare written materials and recommendations regarding AB 5xxx for discussion and adoption by MHSOAC at **May 2009** MHSOAC meeting. Materials and recommendations informed by interview with partners, stakeholders, legislators, review of other commission and board infrastructures, and legal counsel.

Committee role: All MHSOAC Committees vet staff proposal at **May 2009** Committee meetings and provide feedback to staff and/or MHSOAC.

Commission role: Adopt staff proposal regarding AB 5xxx at **May 2009** MHSOAC meeting.

GOAL V. - ADOPT APPROACH FOR REDUCING DISPARITIES IN ACCESS TO AND QUALITY OF SERVICES FOR RACIAL, ETHNIC AND CULTURAL COMMUNITIES BY AUGUST 2009.

Statement of intent: Address disparities in access to and quality of community based mental health services provided to racial, ethnic and cultural communities.

Objectives/Strategies:

- A. By **August 2009** establish a methodology for documenting and establishing baseline measurement of the forms and prevalence of mental health disparities in access to and quality of community based mental health services provided to racial, ethnic and cultural communities .
- B. By **June 2009** adopt agreed upon strategies for impacting disparities.
- C. By **August 2010** evaluate the impact of MHSOAC adopted strategies designed to significantly reduce forms and prevalence of mental health disparities in access to and quality of community based mental health services provided to racial, ethnic and cultural communities.

2009 Action Steps:

- A. Methodology for documenting baseline

*Staff role: Policy staff supervisor designate policy staff to staff the MHSOAC Evaluation Committee. In conjunction with MHSOAC Evaluation Committee and MHSOAC determine if additional expert staff/consultant resources are needed to staff the MHSOAC Evaluation Committee and include in BCP requests if necessary by **June 2009**. Continue to fund contract to UC Davis Center for Reducing Health Disparities for the purpose of identifying disparities by county and to create a software data base easily accessible by counties to assist counties in identifying local populations most affected by disparities in access to and quality of community based mental health services in specific to each county.*

*Committee role: MHSOAC Evaluation Committee, with participation from UC Davis Center for Reducing Health Disparities staff, discuss possible options for establishing a methodology to document a baseline measurement of the forms and prevalence of disparities in access to and quality of community based mental health services for racial, ethnic and cultural communities. Consider whether this could be done within the parameters of the currently planned evaluation effort as a compliment to what is already being done by the UC Davis Center for Reducing Health Disparities through the provisions of its existing contract. Recommend an approach for doing this by **August 2009** to the MHSOAC.*

*Commission role: By **August 2009** adopt a methodology to document a baseline measurement of the forms and prevalence of disparities in access to and quality of community based mental health services for racial, ethnic and cultural communities.*

- B. Adopting strategies for impacting disparities in access to and quality of community based mental health services for racial, ethnic and cultural communities.

Staff role: By **March 2009**, in partnership with DMH, CMHPC and CMHDA complete development of the Reducing Disparities Strategic Plan. MHSOAC staff to attend Reducing Disparities Strategic Plan discussions sponsored by DMH.

Committee role: The Cultural and Linguistic Competence Committee will monitor the progress of the Reducing Disparities Strategic Plan, vet the proposal and provide comments/recommendations to the MHSOAC by **June 2009**.

Commission role: Adopt the proposal for the Reducing Disparities Strategic Plan by **June 2009**.

- C. Evaluating impact of adopted strategies

Staff role: Policy staff supervisor designate policy staff to staff the MHSOAC Evaluation Committee. In conjunction with MHSOAC Evaluation Committee and MHSOAC determine if additional expert staff/consultant resources are needed to staff the MHSOAC Evaluation Committee and include in BCP requests if necessary by **June 2009**.

Committee role: MHSOAC Evaluation Committee discuss possible options for evaluating impact of strategies adopted to measure the forms and prevalence of disparities in access to and quality of community based mental health services for racial, ethnic and cultural communities. Consider whether this could be done within the parameters of the currently planned evaluation effort and UC Davis Center for Reducing Health Disparities contract. Recommend an approach for doing this by **August 2009** to the MHSOAC.

Commission role: By **August 2009** adopt a methodology to evaluate the impact of strategies adopted to measure the forms and prevalence of disparities in access to and quality of community based mental health services for racial, ethnic and cultural communities.

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