

\_\_\_ INFORMATION

TAB SECTION: 4

X ACTION REQUIRED

DATE OF MEETING: 9/24/09

PREPARED BY: Best

DATE MATERIAL PREPARED: 9/16/09

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**AGENDA ITEM:** Recommendations from Commissioner Workgroup regarding Issue Resolution Process

**ENCLOSURES:**

- Draft recommendations to DMH from MHSOAC
- Proposed DMH MHSA Issue Resolution Process – updated 1/22/09
- CMHDA Comments on the DMH-Proposed Mental Health Services Act (MHSA) Local and State Issue Resolution Process, July 30, 2009
- CMHPC Comments on the Proposed DMH Issue Resolution Process, May 21, 2009
- Community Partners letter regarding the MHSA Issue Resolution Process, July 31, 2009
- REMHDCA Comments on the Proposed DMH Issue Resolution Process, July 30, 2009

**OTHER MATERIAL RELATED TO ITEM:**

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**Issue:**

At the June 25, 2009 Commission meeting, the CFLC presented its recommendations regarding the DMH proposed Issue Resolution Process (IRP). One of the CFLC recommendations was to convene a Commissioner Workgroup from the CFLC, Cultural and Linguistic Competence Committee and the Mental Health Services Committee, to formulate final IRP recommendations using the CFLC recommendations as a starting point.

This workgroup, consisting of Commissioners Vega, Prettyman, VanHorn, Pating and Poaster, met on September 8, 2009 to develop and finalize recommendations to DMH. The enclosed draft letter to DMH reflects these recommendations.

**Background:**

In early 2008, MHSOAC staff participated in a work group convened by DMH to develop a proposed issue resolution process for complaints made by stakeholders on issues related to the development and implementation of county MHSA components. The enclosed document, "Proposed DMH Issue Resolution Process – updated 1/22/09," was developed for public input.

On April 2, 2009, DMH conducted a statewide webinar to solicit stakeholder input on this proposed process. The DMH established a public comment period that lasted through July 31, 2009.

**Partners and Stakeholders:**

Enclosed are recommendations made to DMH by the following organizations:

- California Mental Health Directors Association
- California Mental Health Planning Council

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**Partners and Stakeholders (cont'd):**

- Community Partners
- Racial and Ethnic Mental Health Disparities Coalition

Many of the recommendations of these organizations are in keeping with the proposed recommendations that were made by the Commissioner Workgroup and reflected in the enclosed draft letter to DMH.

**Proposed Motion:**

***The MHSOAC adopts the recommendations to DMH on the IRP and directs staff to send the recommendation letter to DMH***