

MINUTES
Cultural and Linguistic Competence Committee
May 26, 2010

1:00 PM to 5:00 PM

Radisson Hotel

500 Leisure Lane

Suite 301

Sacramento, CA 95815

Attendance

CLCC Members

CLCC Staff

Other Attendees

Richard Van Horn, Chair
Eduardo Vega, Vice-Chair
Stacie Hiramoto
Rachel Guerrero
Gwen Wilson*
Laurel Benhamida
Nancy Carter
Gwen Slattery
Amber Burkan
Doretha Williams-Flournoy
C. Rocco Cheng
Jo Ann Johnson*

Sherri Gauger
Bev Whitcomb
Ann Collentine
Filomena Yeroshenk
Jose Oseguera
Sandy Lyon

Kathleen Derby
Ann Arneill-Py
Autumn Valerio
Wendy Wang*
Corrine Bracher
Marbella Sala
Alex Lashin
Lou Daville
Amy Alvarado
Ed Walker

Absent

Sergio Aguilar-Gaxiola
Will Rhett-Mariscal
Kelvin Lee
Mertice "Gitane" Williams
Leticia Alejandrez

* Participated via telephone

Chair Van Horn called the meeting to order at 1:05 PM.

I. Welcome and Introductions

Chair Van Horn welcomed attendees and asked participants to introduce themselves. There were a number of visitors present. Some visitors attending were representing Mental Health America of Northern California. The Chair welcomed the MHSOAC's new Director, Sherri Gauger.

II. CLCC Comments/Discussion

The Committee membership had no comments or items for discussion in addition to the agenda items.

III. Review and Approve May 26, 2010 Minutes

CLCC members requested some modifications to the minutes.

The following changes were requested:

- a) Page 1, CLCC Members, Jo Ann Johnson was absent and Will Rhett-Mariscal participated via telephone and was not absent.

- b) Page 3, VIII, **Item a**, reword to read “Committee members discussed the importance of stakeholder participation and acknowledged the MHSOAC wants to be responsive to communities of diversity.”

IV. Discuss MHSA Technical Assistance and Training Policy Paper

Ann Collentine, MHSOAC Staff, provided the Committee members with an overview of the MHSA Technical Assistance and Training Policy Paper.

The following are highlights of the discussion:

- a) The paper was developed by Larry Poaster and David Pating.
- b) The Services Committee has worked on focusing on activities of the Joint Powers Authority (JPA).
- c) The contents of the paper were included in the Services Committee’s Charter, but not much work has been done and was last revisited at the May 10, 2010 meeting. The recommended revisions to the document will be provided in July (first and second read).
- d) The CLCC membership was concerned the information is coming to the Committee after the fact; even though there was good intent in the contents of the policy paper.
- e) DMH has responsibility on technical assistance and capacity building and stigma reduction.
- f) The MHSOAC authorized \$24 Million dollars to the counties for Prevention and Early Intervention (PEI). Communities needed technical assistance and capacity building. DMH issued Information Notice 08-37 that authorizes counties to use funds for training, technical assistance and capacity building. It provides statewide funding for projects to be linked statewide.
- g) The current allocation is \$10.3 Million to 32 counties to increase statewide capacity building. If small counties prefer, they can request CiMH to provide training to obtain the statewide perspective.
- h) The MHSOAC has delegated authority to approve PEI statewide training funding for county distribution.
- i) The document was developed because a policy was needed to determine next steps.
- j) Committee membership inquired who is tracking these activities and the response revealed there is no current tracking system in place.
- k) The Policy Paper is currently under review by the Services Committee and the CLCC can provide feedback..
- l) As part of the Training/Technical Assistance and Capacity building funds, there is a total \$10.3 Million that has been approved to date. The MHSOAC has not been updated on the monies used to date because there are currently no reporting requirements.
- m) The Committee membership commented that the person that develops the training should be aware of disparity reduction and the associated values in order to make this transformation happen successfully.
- n) There is training available through CiMH that is funded through MHSA, but no other funding for training or technical assistance is available.
- o) There is sufficient time for the Committee membership to comment and provide feedback to the Services Committee.

- p) When the document was originally released, the goal was to provide funding for higher level technical support and training activities.
- q) It is unclear to the Committee membership how disparities will be measured for accountability purposes.
- r) Small counties will have a hard time accessing funds due to their inability to provide training at the required levels.
- s) Unfortunately, Information Notice 08-37 has been issued and is not open to revisions.
- t) Suggestions were made that the Department of Mental Health could possibly provide a summary of how funds have been used since Information Notice 08-07 was issued.
- u) The Committee membership agreed to provide comments to the Services Committee and Mr. Rocco Cheng, Ph.D., would lead a subgroup comprised of the following individuals: Gwenn Slattery, Gwen Wilson, and Stacie Hiramoto. Ms. Sandy Lyon would transmit the comments to the Services Committee.

V. CLCC 2010 Charter

CLCC members discussed the purpose of the Committee and the role it will play in reducing disparities and providing education and perspective regarding unserved and underserved communities.

The Charter was previously approved at the February meeting, but is currently being reviewed for additional program activities. The Committee made the following comments regarding the Charter:

- a) Are those who are being seen through the criminal justice system included? They will not have primary care providers and they may be suffering from mental illness that is unidentified.
- b) The primary care provider is where to look for disparities.
- c) A comprehensive evaluation should include new groups that have not received previous treatment.
- d) The non-traditional providers, such as family resource centers, that have members of various ethnicities that have a difficult time accessing mental health services, should be considered.
- e) Federally qualified health centers measure disparity and cultural competency. There needs to be a focus on better data collection methods of penetration rates for forecasting and measuring disparities. DMH is working on identifying disparities that include gender and age, and the External Quality Review Organization (EQRO) is also doing some work on this issue. There is a concern that DMH only has FSP data (the CSI data could also be used). A final comment was made that the diversity measure should also include ethnicity and gender.
- f) The question arose about what could be done to raise cultural awareness for the Commission and staff.
- g) There is basically one hour available on the Commission agenda for training and the Committee membership discussed the need to expand the time constraint to adequately provide the cultural and linguistic training.
- h) A recommendation was made that a survey model be used to design a more rigorous training module.

- i) The Committee membership recommended a training plan be developed and a subgroup was appointed composed of the following individuals: Stacie Hiramoto, Rachel Guerrero, Autumn Valerio, Doretha Williams-Flournoy and Sandy Lyon. The subgroup will develop a proposal for the Committee to approve by the next meeting.
- j) There was interest to learn more about the Joint Powers Authority (JPA) and Ed Walker, JPA Executive Director, agreed to provide an orientation. The JPA will be holding a board meeting in July.
- k) The CFLC Community Questions have been finalized and Vice Chair Vega will report the results at the next CLCC meeting.
- l) Chair Van Horn and Sandy Lyon will conference call to discuss the Charter Accountability portion.
- m) Rachel Guerrero is retiring from DMH effective June 30, 2010, and informed members that Marino Augusto will be taking over Rachel's responsibilities after she departs.

VI. Review and Comment of the Public Mental Health Cultural Competence Committee's Matrix

Rachel Guerrero provided an update on the matrix and the following questions were discussed:

1. The CiMH matrix will be updated soon and will be provided to the Committee by the end of July. The Ethnic Services Managers were the first to provide information.
2. The different matrix plans were compared to show what was similar and what next steps are necessary to complete the analysis.
3. Common themes need to be explored to determine what disparities are occurring at the county level and establish penetration rates.
4. The DMH funded \$60 ML to provide training and education to improve quality care for Californians through the Reducing Disparities Project. Rachel will continue to monitor and provide updates associated with these projects so the Committee membership can decide on what action to take.
5. The EQRO data will be useful to understand trends and to craft best practices for understanding disparities. The Committee membership requested a presentation for the next meeting.

VII. Mental Health Stigma and Racial and Ethnic Disparities PowerPoint

Marbella Sala, UCD Center for Reducing Disparities, provided a presentation entitled: "Mental Health Disparities and Stigma in Latinos." The Committee membership provided the following comments:

1. The voices of diverse communities need to be heard so that mental health services can be provided to unserved and underserved groups (i.e., migrant workers).
2. Questions were raised about funding at the local level and how the JPA would work.
3. Migrant workers are confronted with language barriers that hinder access to mental health services.

4. Promotores have been successful in bridging the language barrier and Committee members inquired about how many PEI plans reflected activities with Promotores.
5. Ongoing community engagement is necessary to truly understand the mental health needs of communities throughout the state. Each region has its own special needs and the community engagement process will be critical in identifying those weaknesses and where resources need to be invested.

XII. Suggested topics for next meeting

- a) Cultural and linguistic competent training plan proposal
- b) Discussion of EQRO activities of what's happening
- c) Training plan for CFLC
- d) Service Committee activities and purpose of their charter

XIII. General Public Comment

There was no public comment

Meeting Adjournment

Meeting adjourned at 5:02 PM.

Respectfully submitted,
Sandy Lyon