

# CA MHSA Evaluation

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## RFP Framework

May 5, 2010



# Components of the Evaluation

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- Quality Improvement System
- Documentation of Activities and Costs
- Disparities & Cultural Competence
- Recovery/Resilience/Wellness Orientation
- Consumer Outcomes



# Quality Improvement System

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## Goals:

- Develop a system for on-going use of data to inform policy
- Collaborate with DMH to improve system of data collection and reporting with counties
- Develop and implement a dashboard of indicators



# Quality Improvement System

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## Deliverables:

- Written process for collaborating with DMH
- Charter for a committee with State and county representatives
- QI Strategy Report
- QI Implementation Report
- Operating QI System



# Documentation

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- Activities (Services & Supports)
- Costs
  - Resource allocations
  - Cost Analysis?
- Learnings

Deliverables:

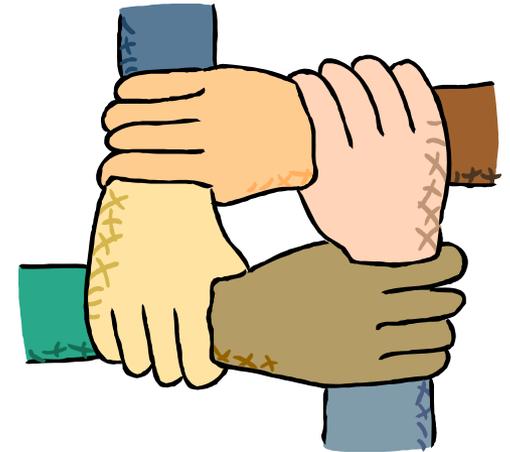
- Annual Reports



# Disparities & Cultural Competence

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- Data by Population
  - Attrition
  - Resources Invested
  - Use of Community-Based Organizations
  - Involuntary services
- Cultural & Linguistic Outreach
- Demographics of Providers
- Consumer Perception of Cultural Respect/Comfort



## Deliverables:

- Annual Reports

# Recovery/Resiliency/Wellness Orientation

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- Strength-based services & supports
- Peer/family support services
- Recovery measures that include a higher end of continuum of wellness

## Deliverables:

- Annual Reports

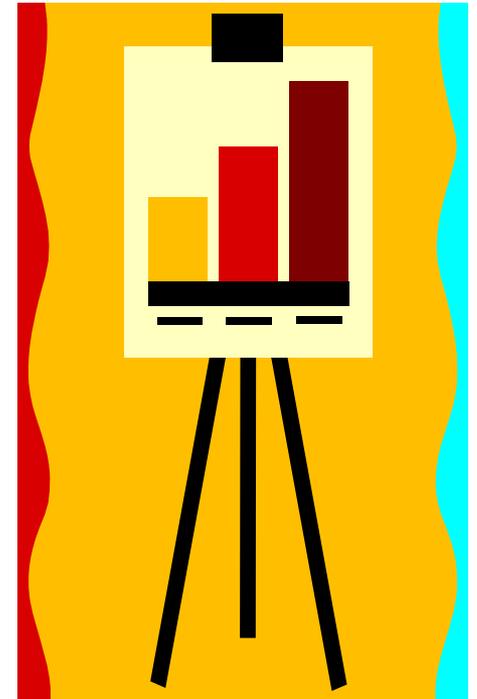


# Consumer Outcomes

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## 7 Negative Outcomes

- Planning Council indicators
- Emphasis on different age groups of FSPs
- Bring together data that counties have collected on non-FSP consumer outcomes



# Consumer Outcomes

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## Deliverables:

- Written process for accessing DMH data
- MOU with DMH for data access
- Written process for data matching
- Annual reports



# Components to Add if Additional Funding

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- MHSA Vision
  - Stigma
  - Consumer & Family Involvement
  - Integration of Treatment
  - Community Partnerships
- Non-FSP Consumer Outcomes
- Implementation
- Community indicators



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# Thank You!

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