



**CLIENT AND FAMILY LEADERSHIP COMMITTEE**

**Minutes**

**April 20, 2011**

**10:00 am to 2:00 pm**

**Drexel University**

**One Capitol Mall**

**Suite 260, Second Floor**

**Sacramento, CA 95814**

**Committee Members:**

**Staff:**

**Other Attendees:**

Eduardo Vega, Chair Ralph Nelson, Jr., M.D., Vice-Chair Kathleen Casela Carmen Diaz Jennifer Jones Richard Krzyzanowski Steve Leoni Abby Lubowe Ruth Tiscareno Gregory Wright	Matt Lieberman Dee Lemonds Kevin Hoffman Filomena Yeroshek	Kathleen Derby Vicki Mendoza* Maria Selene*
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\*Participated via telephone

Committee members absent: Khatera Aslami, Donna Barry, Shannon Jaccard, Darlene Prettyman, Jorge Wong, and Sally Zinman.

**Welcome/Introductions**

Ralph Nelson, Jr., M.D., Committee Vice-Chair, convened the meeting at 10:15 am.

- Committee roll call was taken and remaining meeting participants introduced themselves.
- Committee Chair Eduardo Vega reviewed the agenda.

**Review/Approve February 16, 2011 and March 16, 2011 Minutes**

Review and approval of minutes was postponed until June 14, 2011.

**Review Draft of Committee Ground Rules—Adoption**

The Committee discussed adding an additional ground rule to the list of thirteen ground rules. The additional ground rule was centered on the chair having the

option to allow the public to participate in committee discussion. Staff was asked to draft proposed language for this ground rule by 1:00 pm.

### **Review Draft Report to MHSOAC on 2010 Community Forums—Adoption**

The following are the discussion highlights:

- Chair Vega expressed satisfaction with the structure of the Community Forums Report but asked for staff to highlight 4 or 5 issues to focus the report.
- Chair Vega suggested the following issues as examples:
  - Issue 1: How do we preserve comfort for participants at community forums and ease fear of retaliation if participants offer negative comments about programs or services?
  - Issue 2: How does the MHSOAC respond to the concerns of community members?
  - Issue 3: What will happen as a result of the Community Forums?
  - Issue 4: How do we engage people not on the typical stakeholder lists provided by the counties?
- A comment was made that the report was adult oriented and that all ages should be represented from children to transition age youth to older adults. A comment was made in response that these comments should be discussed in the Community Forum Planning Group in the afternoon.
- Additional comments were made about the forums in general.
  - A comment was made that the Humboldt forum showcased presenters and did not promote dialogue and that there were issues present of power and privilege.
- Commissioner Nelson asked whether there was outreach to county groups and there was response that, yes, this outreach was taking place.
- Chair Vega discussed some of the issues with presenters at the Humboldt Forum and mentioned one of the presenters was not on the agenda. Chair Vega also commented that one individual from a community group said that he felt he could not speak based on the people who were in the room.
- A comment was made that at the Long Beach forum an individual who worked for the county stated that they were speaking on behalf of the community and the commenter thought this was co-opting and should be managed. Another comment was made that while the county official spoke parents left the room.
- Commissioner Nelson asked if information about the MHSA could be provided in advance of the forums and whether staff could be sent ahead to the community.
- A suggestion was made to show a PowerPoint about the MHSA before the forum dialogue.

- Commissioner Vega suggested informing the forum participants that if they are in certain programs, then they are receiving MHSA funding.

Public Comment:

- A positive comment was made about the findings in the report along with a suggestion that the findings go at the end of report, and that other discussion points be highlighted. Concern was expressed that Commissioner's do not see the actual content of participant's comments. Commenter indicated recollection of specific comments made by county employees in Los Angeles. Additional suggestion that forums be conducted in small groups.

Additional Committee Comments:

- Question about whether the forums promoted continued engagement in the community. Chair Vega discussed this issue of continued engagement in the community after the forums and gave some examples of personal experience with other forums.
- Chair Vega commented that the next step for this report was to send it to the full MHSOAC for the May meeting.

Corrections suggested to the Community Forum report:

- Page 4 - In Tulare, the tour was the night before, not the next day.
- Page 6 - In Salinas, the name of a particular program should be verified..
- The forum questions were first used in Los Angeles, not in Salinas.
- Page 7 - The correct program name is "Project Return Peer Support Network".
- Chair Vega commented that the community forums are an opportunity to educate community members about the MHSA.
- Page 5 - Capitalize Humboldt Wellness Center.
- Page 4 - The last name of person named in the report is spelled "Solomon" with all o's.
- A comment was made that Helen Weaver also spoke at the Humboldt forum, in addition to Rochelle Trochtenberg.

**Presentation of PowerPoint of Public Participation Program**

A CFLC member presented the "Making Your Point" PowerPoint developed to inform clients and family members about the most effective ways to offer testimony and comment at Commission meetings.

### **After Lunch**

Staff proposed the 14<sup>th</sup> suggested Ground Rule as follows:

“While ensuring that Committee members are given priority in committee discussions, at the discretion of the Chair, members of the public may participate in “committee discussion” outside of the public comment period. This process may vary among the agenda items being discussed.”

Consideration of the additional Ground Rule was postponed until the next committee meeting on June 14<sup>th</sup>.

The Committee proceeded to discuss and evaluate the “Making Your Point” presentation made before lunch.

- Comment that the humor was appreciated.
- Comment that the presentation should be shortened.
- Comment that the presentation needs more TAY and parent perspective.
- Suggestion to have a handout to go with the presentation.
- Suggestion to video the presentation.

Public Comment:

- Suggestion to have the PowerPoint presentation for clients and family members in a room separate from the MHSOAC meeting so participants are not distracted by other activities going on in the MHSOAC meeting room.

### **Discussion of Client and Family Driven Transformation Policy Paper for MHSOAC Second Read on May 26, 2011**

The following are the highlights of the Transformation Paper discussion:

- Chair Vega asked for the CFLC to hold off on discussing the introduction and background to the Transformation Paper and instead focus on the rest of the paper.
- Staff began a PowerPoint presentation on recent changes to the Transformation Paper.
- A committee member requested more time to work on the paper.
- Chair Vega asked for a teleconference in May to provide more time for the CFLC to review the Draft transformation paper.

- Discussion took place on deadlines for submitting the paper to the Commission.
- Chair Vega and others discussed the history of the changes to the paper including the source of the changes.
- Discussion took place on the process to change the paper in the future.
- Chair Vega asked to make a change in the background section and clarify what are consumers, clients, and family members. Could do this as a footnote.
- Comment that a statement was needed on page 8 on strength based, family focused, and child guided systems. In addition, the paper needs to be sensitive to different cultures and include all age groups.
- Vice-Chair Nelson asked if a glossary could be used and suggested at the end of the year addendums could be added to the paper.
- A request was made to add physical disabilities to racial, cultural, and ethnic communities. Staff responded that someone had previously suggested that multiple stigmas and disabilities be included.
- Comment that the committee member liked the phrase in the paper indicating that “persons with mental challenges should be treated with maximum respect”.
- Comment that the paper is excellent and should be distributed soon. Additional comment that the paper does not have to be perfect this year and could be added to in the future.
- Comment referring to page 19 indicated that under housing goals there should be an effective way to enforce laws and regulations about illegal or discriminatory housing practices.
- More discussion on process to revise paper.
- Chair Vega stated that this paper is one of his best contributions to California and will last a long time.
- Chair Vega made decision to do the following to move the paper forward:
  - Committee members to send comments by e-mail to CFLC staff by the following Tuesday.
  - A conference call for further discussion of the paper will be scheduled for May 2nd.

**Identification of videos and success stories for MHSOAC website** postponed until June 14 CFLC meeting.

### **Adjournment**

Meeting adjourned at 2:35 pm.

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April 20, 2011