



**Community Forum Workgroup
 Minutes
 July 27, 2011
 2:00 pm to 5:00 pm
 MHSOAC Conference Room
 1300 17th Street, Suite 1000
 Sacramento, CA 95811**

Committee Members:

Staff:

Other Attendees:

Richard Van Horn, Commission Vice-Chair and Workgroup Co-Chair, Ralph Nelson, M.D., Workgroup Co-Chair Abby Lubowe* Kamila Baker* Amber Burkan* Monica Nepomuceno Raja Mity* Ruth Tiscareno	Matt Lieberman Dee Lemonds Peter Best Kevin Hoffman Jose Oseguera	Stacie Hiramoto* Kathleen Derby* Lynn Thull
---	---	---

Committee members absent: Eduardo Vega, Workgroup Co-Chair, Khatera Aslami, Kathleen Casela, Richard Krzyzanowski, Darlene Prettyman, Rocco Cheng.

*Participated by phone.

Welcome/Introductions

Commission Vice-Chair Richard Van Horn, Co-Chair of the Workgroup, convened the meeting at 2:05 pm.

- Commissioner Van Horn introduced the meeting participants.

Review/Approve April 20, May 6, June 2, and June 14, 2011 Minutes

Minutes approved as submitted and corrected.

Review and Discuss Draft Community Forum Questions for Future Forums

Commissioner Van Horn opened the review of the draft Community Forum Questions.

- A suggestion was made to collapse some of the questions.

Community Forum Workgroup Minutes

July 27, 2011

Draft

- A comment was made in appreciation of the expansion of questions for those who have not heard about the MHSA.
- Discussion continued on whether forum attendees will have heard about the MHSA and what discussion group to put attendees in. Commissioner Van Horn commented that the group would set up separate groups for those who have not heard about the MHSA, if needed.
- Workgroup staff discussed the structure of the forum, including the introduction, the PowerPoint, and break out groups.
- A suggestion was made to change the wording in paragraph 1 of the introduction to the forum questions from “impacted” to “have made a difference”.
- A suggestion was made to delete the “You are not required to participate in any way” in paragraph 2 of the introduction.
- Commissioner Nelson asked what to do if someone wants to be identified. Commissioner Van Horn responded, please put “Name optional”, “Contact information optional”. Staff said this would be explained at the beginning of the meeting. Staff commented that names would not be used in the Workgroup report.
- A comment was made that racial and cultural values and beliefs should be highlighted.
- A comment was made that the questions are much improved in this revision.
- A question about why we were not asking specifically about whether persons are receiving MHSA services.
- Commissioner Van Horn also commented that we are not asking if services are MHSA funded; all funds are blended. Commissioner Van Horn also commented that the use of the “s” in MHSAOAC was intentional to indicate all mental health services are under the purview of the MHSAOAC, not just MHSA services. Staff mentioned that a hand out would still be provided with MHSA programs listed to assist with group discussion in the forums.
- A comment was made that it is good to see race and ethnicity mentioned directly but also other examples of cultural competence should be listed.
- Regarding question 2, Commissioner Van Horn responded that after “cultural”, “LGBTQ values and beliefs” could be identified as an example of culture. The Workgroup discussed some counties that did not mix MHSA and non-MHSA funds, such as Tulare County.
- Page 3, in “Culturally and Ethnically Effective...”, “problems” changed to “are able to provide services that help me.”
- Question 3 a, b, and c are o.k.
- Question 4. A comment was made that some examples should be placed at the end of the question. Commissioner Nelson suggested putting “please explain” at the end of the question. Commissioner Van Horn suggested putting “Describe opportunities to communicate...”
- Question 5 is o.k.

Community Forum Workgroup Minutes

July 27, 2011

Draft

- Question 6. “received help with...”
- Question 7. Suggestion to include an example such as LGBTQ. Suggestion to have “Races, culture, and age.” Suggestion to state four age ranges. Will name all four age groups.
- Commissioner Van Horn suggested provide option to comment on each section.
- Suggestion to put “more quality services...”
- Question 8. Suggestion to put “races, cultures and age groups” without delineation.
- Question 9. Concern expressed about identifying race. Suggestion to put “we honor diversity and culture.”
- Commissioner Van Horn made suggestion to make question 9 part of question 1.
- MHSOAC Staff suggested: “We honor diversity and we are committed to reducing disparities and promoting equity and therefore we would like to know...”
- New question 9, formerly 10 is o.k.
- New question 10. Suggestion made to provide examples. Commissioner Van Horn suggested asking for comment on “your county’s effort to engage in prevention services, either community or school based.”
- A comment was made that PEI is often “community awareness raising”.
- Commissioner Van Horn suggested “A significant goal of MHSA programs was to establish prevention programs and early interventions. Please describe your experience with these kinds of activities in your community.”
- A written suggestion was offered on this issue.
- Commissioner Nelson expressed concern that people will not be able to identify prevention services.
- The written suggestion was read:
“Have you heard about services or programs.... If yes, please describe.”
- Comment on question 2. Problem with “engaging”. This was agreed to as vague and staff will work on this.
- Discussion on how clients and family members can promote MHSA.
- Comment on number 4. Commissioner Nelson suggested: “Do your programs focus on outcomes?” Commissioner Van Horn suggested “Do the programs you are involved with...”
- Some questions were raised: Should there be a question for consumer providers? Should parent advocates be included? Staff suggested adding these groups to question number 5. First change the question to...“the biggest challenges and opportunities that remain...” Then add “Peer and Parent Providers” at the bottom of the question list of groups.

Planning for San Francisco Community Forum

- The San Francisco LGBT Community Center was chosen for the San Francisco Community Forum. This center is accessible by public transit and this particular center represents a cultural group that we target for outreach.
- Commissioner Nelson asked that north on the flyer map be correctly oriented.
- Flyer to be produced in 5 San Francisco threshold languages: Spanish, Vietnamese, Cantonese, Russian, and Tagalog.
- Date for the San Francisco Community Forum is September 27, 2011.
- Commissioner Nelson asked if the Commission had an 800 number and staff responded that the Commission does not have an 800 number.

Invitation Letter

- A comment was made on the invitation letter that “impacted” should be changed to “helped”.
- Discussion on the word “audit” and this word was accepted. Counties need to be assured that the forum is not an audit.
- Suggestion made to put Dr. Victor Carrion on the invitation letter.
- Discussion of having a limited regional approach to San Francisco Forum outreach due to space limitations. Agreement on invitation to San Francisco, San Mateo, Alameda, Marin, and City of Berkeley.
- Suggestion to put RSVP on the flyer and invitation.

More Planning

- Suggestion to put “call for directions only” on phone number for center on flyer.
- Comment made to please let Peter Best know of any community organizations that you want contacted for outreach for the event.
- Suggestion to contact “Youth in Mind” group in San Francisco and Mental Health Boards in the area.

Forum Goals Reviewed

- Workgroup reviewed forum goals. Staff reviewed changes to goals. Commissioner Van Horn made suggestion to have MHSA precede Prop 63 in all documents. Commissioner Van Horn asked that the title of the forum be MHSOAC Community Forums.
- Suggestion to reverse order of goals 2 and 3.

Other issues for San Francisco Community Forum.

- Discussion of 2 sided fact sheet. Commissioner Van Horn asked that the role of the MHSA and the MHSOAC be put on the fact sheet and he stated this is what is in the PowerPoint.

Community Forum Workgroup Minutes

July 27, 2011

Draft

- 2 microphones requested: one stationery mike and one traveling mike. One podium requested.
- One Workgroup member to facilitate and one Workgroup member or staffer to transcribe. Commissioner Van Horn asked for as many groups as possible.
- Staff asked for a review of break out questions with Workgroup at August 17 meeting.
- Request to discuss introductions at August 17 Workgroup meeting.
- Discussion of putting issue resolution contact at DMH on resource list and in PowerPoint. DMH is reviewing this request.
- Timeline for forum was discussed
- Staff will record the beginning and end of the meeting.
- Questionnaires to be collected at the doors of the forum. Optional sign-in sheets to be offered.

Planning for Merced Community Forum

- Neighboring counties in Merced to be part of outreach. These include: Fresno, Madera, Merced, Stanislaus, San Joaquin, and Mariposa counties.
- University of California suggested by Commissioner Nelson as the location for the Merced Community Forum.
- The Merced Community Forum is Thursday, December 8th.
- Comment that county facilities might not be the best location since the Workgroup wants to avoid possible intimidation of participants.
- Transportation assistance to be part of the August 17 Community Forum agenda.

Public Comment

None.

Adjournment

Meeting adjourned at 4:20 pm.