

## **DRAFT**

### **Discussion Questions for MHSOAC Community Forums (County Staff and Provider Staff)**

- 1. What policies and strategies have you seen implemented in your county or agency that have produced the best results or outcomes for both the persons served and the system? If directly MHSA related please specify.**
- 2. What services and supports do you think are the most effective in engaging individuals, family members and caregivers?**
- 3. What are the biggest changes you have seen in the mental health system since the implementation of the MHSA?**
- 4. Does the program you are involved with focus on outcomes? Do you review outcomes?**
- 5. What do you think are the biggest challenges that remain for providing effective services?**

**Administrators  
Supervisors  
Line Staff**