

Phase 2, Deliverable 2A and C  
**Initial Proposed Standardized Template for CSS  
Priority Indicators (2A)  
&  
Documentation of the Process Used to Compile  
Data for CSS Priority Indicator Reports (2C)**



Submitted in partnership by:  
EMT Associates, Inc., Clarus Research, and  
UCLA Center for Healthier Children, Families & Communities



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Phase II, Deliverable 2

## Purpose

"The Mental Health Services Act (MHSA) evaluation team was charged with developing templates and reports on statewide and county specific data that would improve understanding of how the MHSA impacted consumers."

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Phase II, Deliverable 2

## Interim Objectives

- ◎ To review the initial CSS priority indicators developed for FSPs and the public mental health system by the Planning Council and approved by the MHSOAC
  - FSPs
    - Full Service Partnerships, and....

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Phase II, Deliverable 2

## Interim Objectives

- ◎ *To review the initial CSS priority indicators developed for FSPs and the Public Mental Health system by the Planning Council (cont.)...*
  - Public Mental Health System
    - Depending on the priority indicator, can range from:
      - Full Service Partnerships
      - Community Services and Supports
      - Entire public mental health system

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Phase II, Deliverable 2

## Goals

### ◎ Define

- How CSS priority Indicators for Mental Health Consumers and the Public Mental Health System should be measured, and
- link to existing data sources

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## Goals

### ◎ Where gaps exist, propose

- how to measure
- data source(s)

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Phase II, Deliverable 2

## Questions to Guide Feedback Process

- ◎ Draft Deliverable 2A - Proposed standardized template for reporting on CSS priority indicators for public input
  - Are any of indicators not relevant or applicable?
  - Are there relevant indicators that have been omitted?

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Phase II, Deliverable 2

## Questions to Guide Feedback Process

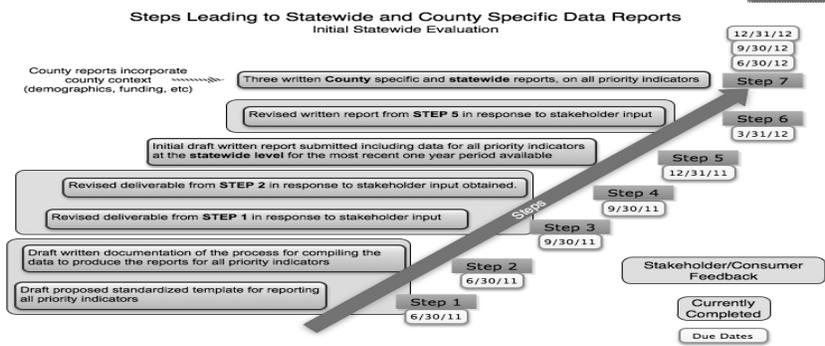
- ◎ Draft Deliverable 2C - Written documentation of the process for compiling the data to produce reports for CSS priority indicators for public input
  - Are there specific indicators for which the computation/calculation is not appropriate?
  - Are there alternative data sources, data points, or items we should consider for the computation/calculation of specific indicators?

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## Phase II, Deliverable 2

### Questions to Guide Feedback Process

- Feedback is requested in writing no later than 8/31/11 in order for us to meet our deadline of 9/30/11 for final products



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## Phase II, Deliverable 2

### What will we get in the end?

- Templates and reports on statewide and county specific data that will improve understanding of how the MHSA impacted consumers
  - Report due dates:
    - 3/31/12
    - 6/31/12
    - 9/30/12
    - 12/31/12

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Phase II, Deliverable 2

## What does it mean to be designated as a “priority?”

- ◎ Reflects current statutes
- ◎ Provides a way to monitor
  - Performance
  - Quality

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Phase II, Deliverable 2

## Domains

*Individual client outcomes for full service partnerships (FSPs) by age group must be addressed for each domain. We have also provided options to assess for all individuals involved in the public mental health system:*

1. Education/Employment
2. Homelessness/ Living Situation
3. Justice Involvement
4. Emergency Care

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Phase II, Deliverable 2

## Domains

*Mental Health system performance must address:*

1. Family/client/youth perception of well-being
  - Options are provided for FSPs and all individuals served by the public mental health system
2. FSP
  - Demographics of FSP population
3. FSP
  - FSP access to primary care

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Phase II, Deliverable 2

## Domains

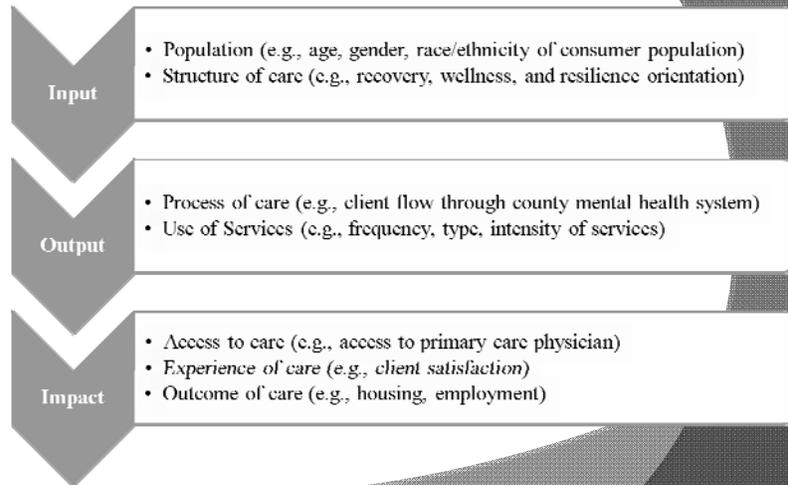
*Mental Health system performance must address:*

4. Entire Public Mental Health System
  - Penetration rate and changes in admissions for the entire public community mental health population
5. Entire Public Mental Health System
  - Involuntary care
6. Community Services and Supports (which includes FSP)
  - Annual numbers served through [Community Services and Supports programs] CSS

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## Phase II, Deliverable 2

### Criteria – Ability to Address Implementation



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## Phase II, Deliverable 2

### Criteria

- ◎ *Quality*
- ◎ *Support in the research base*
- ◎ *Ability to be operationalized*
- ◎ *Based on a high level of data integrity*
- ◎ *Linked to critical goals and key drivers of MHSA*
  - (i.e., core values)

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## Criteria – Practicality

- ⊙ Able to drive improvement
  - (e.g., produce actionable results)
- ⊙ Useful for identifying opportunities for improvement
  - (e.g., gaps or redundancies in services)
- ⊙ Useful for tracking and comparing performance against both internal
  - (e.g., organizational goals)
- ⊙ and external standards
  - (e.g., national benchmarks)

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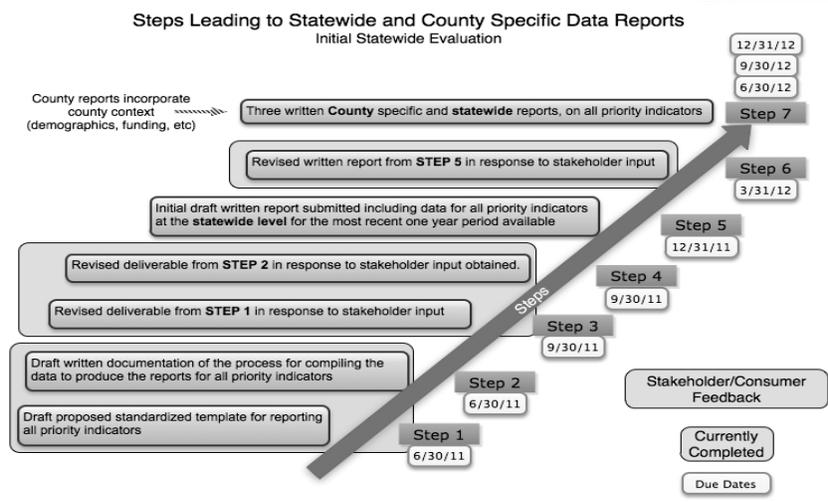
Phase II, Deliverable 2

## Criteria – Quality

- ⊙ Adequate *base rate*
- ⊙ Adequate *variance*
- ⊙ *Validity*
- ⊙ *Reliability*
- ⊙ *Availability and completeness*

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## Phase II, Deliverable 2 Feedback Timeline



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## Phase II, Deliverable 2 Draft Deliverables 2A and 2C e-versions

- Starting July 29<sup>th</sup>, you can download the documents from the following websites if you need them again, along with the guidance questions.

- MHSA Website**

- o <http://www.mhsoac.ca.gov/Announcements/announcements.aspx>

- UCLA**

- o [http://healthychild.ucla.edu/MHSA\\_evaluation.asp](http://healthychild.ucla.edu/MHSA_evaluation.asp)

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# Feedback

- ◎ Additional comments and questions can be forwarded to:
  - ◎ **Email**
    - Ashaki Jackson: [ashakijackson@mednet.ucla.edu](mailto:ashakijackson@mednet.ucla.edu)
    - Robert Blagg: [rblagg@emt.org](mailto:rblagg@emt.org)
  - ◎ OR
    - [MHSAevaluation@gmail.com](mailto:MHSAevaluation@gmail.com)

Thank you!