

MHSOAC Services Committee
Mental Health Services Act
Training and Technical Assistance
Framework

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MHSOAC Roles in Training and Technical Assistance

- MHSOAC provides that MHSOAC may
 - Provide technical assistance to any county mental health plan as needed to address concerns or recommendations of the commission or when local programs could benefit from technical assistance for improvements of their plans
 - Participate in joint state-county decision making for training and technical assistance to meet the mission and goals for the state's mental health system

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MHSOAC Roles in Training and Technical Assistance

- MHSOAC November 2010 Accountability Policy Paper
 - MHSOAC will strive to assure California Taxpayers that the use of funds will...achieve effective outcomes for consumers...The approach will focus on quality improvement.
- MHSOAC Logic Model
 - Ensure that counties are provided appropriate support
 - "counties" include diverse clients and family members involved in all dimensions of service delivery

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Scope

- The scope addressed in this framework encompasses any publicly funded training and technical assistance that intends to improve the performance and impact of the public mental health system.

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Definitions

- *Training* - structured educational and supportive activities intended to accomplish defined learning goals and to develop, improve, and enhance participants' knowledge, skills, and role performance
- *Technical Assistance* - targeted, customized support in response to a request to address specific questions or challenges

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Principles for Training and Technical Assistance

- AB 100 Work Group Report Recommendations

Ensure that statewide Training and Technical Assistance include

- Priorities of clients, family members, unserved/underserved and inappropriately served communities
- Priorities of counties and service providers
- Results-based T/TA based on research

Training and Technical Assistance should be used to help counties improve their performance outcomes

Higher performing counties can assist lower performing counties to improve their effectiveness

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Principles for Training and Technical Assistance

- Embodies and advances MHSA values and practices
- Strength-based - builds on knowledge and skills of trainees
- Collaborative and reflects diverse perspectives and multiple opportunities to contribute including participation by diverse community providers
- Utilizes effective approaches that advance learning for diverse participants
- Reflects expertise that comes from experience as well as from study and research
- Shares resources and effective practices among trainees and with various segments of the larger mental health community
- Contributes to quality improvement

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Training and Technical Assistance Outcomes

- MHSOAC's emphasis on evaluation and quality improvement provides basis for the following intended outcomes
 - Counties (and their partners) have necessary support to plan, implement, evaluate and improve services
 - Training and Technical Assistance resources are prioritized to support MHSOAC-specified outcomes
 - Training and Technical Assistance are leveraged and coordinated
 - Effectiveness of Training and Technical Assistance is evaluated
 - Results of evaluations of Training and Technical Assistance are used to improve the delivery of Training and Technical Assistance

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Possible Priorities for Action

- Support counties' capacity to conduct meaningful evaluation of MHSOAC
- Support creation of a statewide MHSOAC Best Practices Clearinghouse for Training and Technical Assistance
- Provide oversight to the entity that contracts to provide statewide Training and Technical Assistance related to the public mental health system
- Participate in a work group to develop Training and Technical Assistance that meets the mission and goals of the public Mental Health system

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Possible Priorities for Action

- Assess and disseminate information regarding counties' use of Prevention and Early Intervention funds for Training and Technical Assistance
- Compile and communicate information about effective training including cross-cultural perspectives
- Work with Evaluation Committee to support counties to evaluate new practices they are developing through Innovation Programs; support counties to implement and disseminate successful Innovation Programs

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Proposed Motion

- Adopt Mental Health Services Act Training and Technical Assistance Framework as recommended by MHSOAC Services Committee
- Charge MHSOAC Services Committee to identify next steps to implement Training and Technical Assistance Framework

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