



Client and Family Leadership Committee (CFLC)

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WELLNESS • RECOVERY • RESILIENCE

Recovery



Current Data Collection Systems

- Client and Services Information (CSI)
- Data Collection and Reporting (DCR)
- Consumer Perception Survey (CPS)
- Annual Updates
- Exhibit 6



Client and Services Information (CSI)

- Established by Senate Bill (SB) 2098, Bronzan-McCorquodale Act of 1991
- Welfare and Institutions Code (WIC) §5610 required Mental Health Plans to report data to the State for non-duplicative client-based information including all information necessary to meet federal Medicaid reporting requirements, as well as any other state requirements established by law



Client and Services Information (CSI)

- Date of Birth (DOB)
- Gender
- Race 1 – 5
- Ethnicity A and B
- Hispanic (Yes or No)
- Language
- Place of Service
- Units of Service
- Date of Service
- Etc. (See Handout)



Data Collection and Reporting (DCR)

- Established by Proposition 63, The Mental Health Services Act (MHSA) of 2004
- Data collected on Full Service Partnerships (FSP)
- Information Collected in Three Ways
 - Partnership Assessment Form (PAF)
 - Quarterly Assessment (3M)
 - Key Event Tracking Form (KET)
- Information Submitted Online or Via XML



Data Collection and Reporting (DCR)

- Name
- PAF 12 Month History
- Demographic Information pulled from CSI
- Partnership Date
- Referral Source
- Discharge Reason
- Residential Status
- Education
- Employment
- Legal (Probation or Parole / Rep. Payee)
- Financial Support
- Emergency Interventions
- Primary Care Physician
- Substance Abuse Diagnoses
- ADLs



Consumer Perception Survey (CPS)

- The Mental Health Statistical Improvement Program (MHSIP) Consumer Perception Surveys measure concerns that are important to consumers of publicly funded mental health services in the areas of access, quality/appropriateness, outcomes, overall satisfaction and participation in treatment planning.
- The survey provides accountability, required by Department of Health and Human Services' (DHHS) Substance Abuse and Mental Health Services Administration (SAMHSA) solicits feedback from consumers.



Annual Updates / Exhibit 6

- Annual Updates and Three Year Expenditure Plans are required of counties per the MHSA
 - Exhibit 6: Title 9 of the California Code of Regulations (CCR) § 3530.20 establishes the requirement for each county mental health system to submit quarterly progress reports along with the total number of targeted individuals and individuals served



How Is Recovery Measured?

- Milestones Of Recovery Scale (MORS)
- Recovery Self-Assessment (RSA)
- Multi-Phase Recovery Measure (MPRM)
- Recovery Promotion Fidelity Scale (RPFS)
- Completion of Goals
- Recidivism Rates



QUESTIONS?

