



**Client and Family Leadership Committee  
Minutes**

**June 17, 2014**

**12:00 PM – 3:00 PM**

**MHSOAC Offices**

**Darrell Steinberg Conference Room**

**1325 J Street, Suite 1700**

**Sacramento, CA 95814**

**Committee Members:**

**Staff:**

**Other Attendees:**

|                      |                |                 |
|----------------------|----------------|-----------------|
| Ralph Nelson         | Jose Oseguera  | David Czarnecki |
| Tina Wooton          | Dee Lemonds    | Raja Mitry*     |
| Sandra Villano       | Sandy Lyon     | Jane Adcock     |
| Richard Krzyzanowski | Kevin Hoffman  | Lori Ashcraft   |
| Darlene Prettyman    | Renay Bradley  | Steve Leoni     |
| Carmen Diaz*         | Keith Erselius | Gwen Slattery   |
| Ivan Anderson        | Carrie Masten  | Brenda Scott*   |
| Sharon Yates         |                |                 |
| Ruth Tiscareno       |                |                 |
| Gerald White         |                |                 |

\*Participation by phone

Committee members absent: Maggie Walker, Sandra Wortham, Shannon Jaccard, Wendy Nguyen

**Welcome/Introductions**

Commissioner Nelson, Committee Chair convened the meeting at 12:08 P.M.

- All meeting participants were welcomed and introductions were made.
- Chair Nelson outlined the agenda for the meeting.

**Review/Approve Prior Meeting Minutes from April 15, 2014 meeting**

Chair Nelson asked all to look over the minutes of the April 15, 2014 meeting and to identify any corrections. There was one change requested to include Commissioner Wooton as a meeting participant by phone.

**Report from the Workgroup Members Regarding the June 17, 2014 Workgroup Meeting to Discuss and Review Methods to Engage Persons with Serious Mental Illness Who are not Moving Toward Recovery**

Highlights of the report regarding the Workgroup Meeting:

- The Workgroup discussed the goals that they would like to accomplish that include ways to identify clients that are not moving toward recovery.
- The discussion included an overview of the following recovery scale models that are currently being used:
  - Milestones of Recovery Scale (MORS)
  - Illness Management and Recovery (IMR)
  - Recovery Markers Questionnaire (RMQ)
  - Level of Care Utilization System for Psychiatric and Addiction Services (LOCUS)
- The Chair requested Workgroup members to submit three top priority goals by June 26, 2014 of ideas for the Workgroup to focus on for the next meeting.

### **Public Comment**

Public comment was heard.

### **Update Regarding Statewide Efforts for Peer Certification**

Highlights of the discussion:

- Jane Adcock, Executive Director of the California Mental Health Planning Council (CMHPC), provided an update regarding statewide efforts for Peer Certification.
- The CMHPC is facilitating a process to map out what steps are necessary to implement Peer Certification in California and on May 2, 2014, invited Peer Certification pioneers and original authors to meet and inform each other on the progress and to impart the knowledge transfer.
- The next agreed upon step is to invite stakeholders to participate in a meeting on July 1, 2014 to discuss recommendations on key steps required for the certification process.
- Some of the key activities that have already been identified include the need for statutory language to acknowledge Peer Certification, and a supporting fund source that includes an administrative body to administer the fund.

### **Public Comment**

Public comment was heard.

### **Update Regarding MHSOAC Evaluation Activities**

Highlights of the discussion:

- Renay Bradley, Director of Research and Evaluation, provided an update regarding evaluation activities that included an overview of the MHSOAC's Evaluation Master Plan and information about the evaluation priority setting process.
- The current evaluation priority setting process is being reviewed by the Evaluation Committee at the July meeting and any recommended changes will need to be brought forward to the Commission for approval that could potentially impact the evaluations that rise to the top of the prioritized list and will begin in the next fiscal year.
- There is an upcoming evaluation that will soon be seeking proposers through a Request for Proposals (RFP) to focus on the following:
  - 1.) identify ways to evaluate existing measures and methods of evaluating recovery orientation of programs/services with the goal to provide recommendations and resources to providers, counties, and the State regarding optimum measures and methods to use for evaluating recovery;
  - 2.) evaluate recovery orientation of direct and indirect services/programs provided within the CSS component and assess the approaches being used that attain the MHSOAC value of offering recovery, and identify the predictors that promote and encourage recovery, including identification of client-level outcomes that result from these programs/services; and
  - 3.) use the results from the evaluation for achievement/promotion of recovery orientation in programs/services, including recovery of the clients served via these programs/services.
- It was suggested that the CFLC Workgroup that is exploring outreach to clients not achieving recovery should invite MHSOAC Evaluation Staff to participate in the next meeting so recommendations from the Workgroup can be considered in the development of the contract that becomes awarded through the RFP.

### **Update on Efforts to Increase Participation at MHSOAC Meetings by People with Lived Experience of Mental Illness**

Highlights of the discussion:

- Richard Krzyzanowski provided an update on stakeholder participation at MHSOAC meetings regarding those that attend the orientation.
- A brochure was distributed that provided an outline on the steps to follow to assist participants on crafting viewpoints when providing public comment.
- The stakeholder orientation that is currently provided prior to MHSOAC meetings has been expanded to also be available during the lunch break for those that are interested in participation.
- A suggestion was made to offer a "Train-the-Trainer" session to encourage participation.

**Public Comment**

Public comment was heard.

**Discussion of Possible Future Agenda Items**

The CFLC would like to:

- Discuss how the Commission can support Peer Certification to move forward to include peers, parents, care givers, clients and family members.
- Keep informed of the timeline regarding the final report for the Community Forums.

**General Public Comment**

There was additional input provided.

**Adjournment**

Meeting adjourned at 2:48 PM.