



Mental Health Services Oversight and Accountability Commission

2015 Work Plan

Agenda Item 2A
November 20, 2014



WELLNESS • RECOVERY • RESILIENCE

Introduction

- Each year the Chair of the Commission presents a Work Plan outlining the upcoming year's priorities
- Each Work Plan priority is tied to MHSOAC's Logic Model



2014 MHSOAC Work Plan Update

- Many priority tasks from the 2014 MHSOAC Work Plan are completed and some are ongoing or in progress.



2014 MHSOAC Work Plan Completed Priority Tasks

Completed Priority Task Highlights

- Transition the University of California, Los Angeles (UCLA) priority indicators work from UCLA to MHSOAC
- Evaluation of the Community Program Planning (CPP) Process
- Information technology (IT) strengthening of the Data Collection Reporting (DCR), which is owned by the Department of Health Care Services (DHCS)



2014 MHSOAC Work Plan

Completed Priority Tasks

(Continued)

Completed Priority Task Highlights

- Update the policy paper:
Accountability through Evaluative Efforts Focusing on Oversight, Accountability and Evaluation
- Produce and air PEI documentary
- Award the first cycle of Triage grants



2015 MHSOAC Work Plan Summary

- The MHSOAC's 2015 work plan includes a focus on building a statewide data infrastructure to support statewide evaluations and to promote continuous improvement in the quality of California's Mental Health System.
- The work plan also focuses on communicating to all Californians the services and outcomes of Proposition 63.



MHSOAC 2015 Work Plan Priorities

- **Priority 1:** Evaluate the effectiveness of services being provided in the State's 58 counties and achievement of outcomes described within the MHSA and as interpreted by the Commission
- **Priority 2:** Exercise an active leadership role in policy development, including visits to programs that have technological or other challenges or those programs that may be models for scaling up. Develop innovative approaches for assistance and/or dissemination
- **Priority 3:** Ensure MHSA funding and services comply with relevant statutes and regulations



MHSOAC 2015 Work Plan Priorities

(Continued)

- **Priority 4:** Ensure that the perspective and participation of diverse community members reflective of California populations and others suffering from severe mental illness and their family members is a significant factor in all of the Commission's decisions and recommendations
- **Priority 5:** Collect and track data and information
- **Priority 6:** Facilitate and provide relevant and effective support, including training and technical assistance



MHSOAC 2015 Work Plan Priorities

(Continued)

- **Priority 7:** Communicate effectively the statewide impact of the MHSA with a strategic marketing campaign and dedicated funding
- **Priority 8:** Promote and implement strategies that overcome the stigma and discrimination associated with mental illness by executing a strategic marketing campaign with dedicated funding



Priority 1

Evaluate the effectiveness of services being provided in the State's 58 counties and achievement of outcomes described within the MHSA and as interpreted by the Commission

- A.** Continue implementation of the MHSOAC Evaluation Master Plan, including evaluation activities identified during annual prioritization process
 - 16 specified activities



Priority 1

(Continued)

- B. Collaborate with the CMHPC for evaluation tasks requiring coordinated effort
- C. Collaborate with the DHCS on performance outcomes for Early and Periodic Screening, Diagnostic and Treatment (EPSDT)
- D. Review Annual Updates, Three-Year Program Expenditure Plans, and Annual Revenue and Expenditure Reports for potential implications for evaluation purposes and opportunities to strengthen data for evaluation purposes



Priority 1

(Continued)

- E. Assess cumulative statewide impact of triage personnel grants.
- F. Develop an evaluation framework for assessing disparities in access to care statewide
- G. Conduct additional evaluation of CPP processes
- H. Develop and implement a process for assessing the efficacy of the MHSOAC's oversight and accountability strategies
- I. Use evaluation results to identify the successes and challenges of mental health programs



Priority 2

Exercise an active leadership role in policy development, including visits to programs that have technological or other challenges or those programs that may be models for scaling up. Develop innovative approaches for assistance and/or dissemination

- A. Work with the Office of Administrative Law to finalize PEI and INN Regulations
- B. Consult with the DHCS on all other MHSA regulations
- C. Develop policy recommendations that emerge from community forums and evaluation findings
- D. Review Annual Updates and Three-Year Program and Expenditure Plans for possible policy implications



Priority 2

(Continued)

- E. Participate in Peer Certification process
- F. Monitor the Federal Affordable Care Act (ACA) implementation for the incorporation of integrated care and development of an integrated accountability system
- G. Monitor activities in the Legislature for opportunities to advise the Administration and Legislature on actions to improve care and services for people with mental illness
- H. Participate in state and federal mental health activities, such as the White House National Conference on Mental Health and DHCS Behavioral Health Forum



Priority 2

(Continued)

- I. Strengthen fiscal reporting related to MHSA and other public mental health expenditures via policy revisions (e.g., strengthening of Annual Revenue and Expenditure Reports)
- J. Collaborate with DHCS, counties and MHSAOAC Fiscal Consultant on county reporting and modify the current Annual Revenue and Expenditure Reports.
- K. Explore possibility for incentives to counties for effective program implementation and appropriate evaluation/outcome efforts .
- L. Review fiscal data and analyses for policy implications



Priority 3

Ensure MHSA funding and services comply with relevant statutes and regulations

- A. Provide oversight of statewide entities that receive Proposition 63 funds to ensure appropriate use of Proposition 63 funds
- B. Produce semiannual financial reports of community mental health system (January and May)
 - 6 specified activities



Priority 3

(Continued)

- C. Work with the Department of Finance and the MHSOAC fiscal consultant on projections of the fund condition
- D. Continue to provide oversight of the Reducing Disparities Statewide Strategic Plan and Phase 2 projects
- E. Monitor the status of California Mental Health Services Authority (CaMHSA) PEI statewide projects



Priority 3

(Continued)

- F. Monitor county Triage Personnel grants
- G. Use results of tracking and monitoring of annual updates and AREERs, and evaluate for compliance purposes



Priority 4

Ensure that the perspective and participation of diverse community members reflective of California populations and others suffering from severe mental illness and their family members is a significant factor in all of the Commission's decisions and recommendations

- A.** Continue quarterly Community Forums and provide the Commission an annual summary and report of potential policy, compliance, communication, and technical assistance implications



Priority 4

(Continued)

- B. Diversify the methods by which the MHSOAC receives input from people with lived experience of mental illness
- C. Schedule semi-annual reports from contractors to the Commission on the status of stakeholder contract efforts and results



Priority 4

(Continued)

- D. Conduct an organizational self-assessment of MHSOAC according to Culturally and Linguistically Appropriate Services (CLAS) standards and act on recommendations
- E. Review methods to engage individuals who have not fully benefitted from MHSA services or reached recovery
- F. Work with DHCS to complete and fully implement the Issue Resolution Process



Priority 5

Collect and track data and information

- A. Review Annual Updates, Annual Revenue and Expenditure Reports, and Three Year Program and Expenditure Plans and extract critical information
- B. Develop consistent definitions, timeframes, and data elements for fiscal, program, and evaluation reporting



Priority 5

(Continued)

- C. Work with DHCS, California Behavioral Health Directors Association (CBHDA), Office of Statewide Health Planning and Development (OSHPD), California Department of Public Health (CDPH), CMHPC to ensure access to adequate data
- D. Develop internal infrastructure to track data related to county Triage Grant evaluations



Priority 5

(Continued)

- E. Create and implement a data tracking system
- F. Communicate lessons learned and best practices from evaluations to improve programs and policy as part of quality improvement feedback



Priority 6

Facilitate and provide relevant and effective support, including training and technical assistance

- A. Begin implementation of the MHSOAC Resource Center and plan for Technical Assistance and Training (T/TA) policy adopted by the Commission
- B. Improve the likelihood that counties have support and resources to carry out local evaluation and quality improvement efforts via the MHSOAC Resource Center and T/TA framework
- C. Use evaluation results to support and replicate best and promising practices and to help overcome challenges



Priority 6

(Continued)

- D. Convene training and technical assistance advisory committee and invite relevant partners
- E. Collaborate annually with DHCS on training and technical assistance contract priorities, including reducing training silos
- F. Monitor California Institute for Behavioral Health Solutions (CIBHS) 5150 Consensus Guidelines contract on T/TA
- G. Review Annual Updates and Three-Year Program and Expenditure Plans for T/TA opportunities and priorities



Priority 6

(Continued)

- H. Provide TA as needed for development of county Three-Year Program and Expenditure Plans and Annual Updates
- I. Support T/TA to disseminate successful Innovation programs developed by counties through the Innovation Component
- J. Initiate T/TA for implementation of PEI and INN regulations



Priority 6

(Continued)

- K. Work with stakeholders to develop a set of policies and practices to guide use of evaluation efforts for quality improvement purposes across the State
- L. Upon completion of evaluations, take steps to promote quality improvement at local and State levels based on results
- M. Convene a work group with DHCS and California Institute for Mental Health (CiMH) to discuss MHSOAC training and technical assistance policy paper implementation and priorities



Priority 7

Communicate effectively the statewide impact of the MHSA with a strategic marketing campaign and dedicated funding

- A. Develop a Strategic Plan to increase Californians awareness of Proposition 63 services
- B. Collaborate with other entities on statewide mental health press opportunities
- C. Communicate results from evaluations and triage grants on Proposition 63 website
- D. Update and broadly disseminate evaluation deliverable fact sheets



Priority 7

(Continued)

- E. Redesign MHSOAC website in order to communicate the Commission's efforts underway and completed
- F. Continue to find new opportunities and events to highlight Proposition 63 programs and outcomes
- G. Collaborate with counties to create county spotlights to highlight Proposition 63 programs and evaluations
- H. Look for press opportunities resulting from evaluation results



Priority 8

Promote and implement strategies that overcome the stigma and discrimination associated with mental illness by executing a strategic marketing campaign with dedicated funding

- A. Continue outreach to college and high school campuses in collaboration with Art with Impact
- B. Continue Crossings TV to promote mental health awareness in the Asian Community
- C. Explore other News and Review opportunities
- D. Continue social media efforts through a phone application, Instagram and Twitter



Priority 8 (Continued)

- E. Create Mental Health Awareness event in May for Mental Health Month
- F. Publish external newsletter (bi-monthly) MHSOAC Expressions for stakeholders, counties, providers, consumers and family members
- G. Continue targeted radio campaign to raise awareness of mental illness and reduce stigma and discrimination



Proposed Motion

- The Commission adopts the MHSOAC 2015 Work Plan.

