



**Client and Family Leadership Committee  
Minutes  
August 19, 2014  
12:00 PM – 3:00 PM  
MHSOAC Offices  
Darrell Steinberg Conference Room  
1325 J Street, Suite 1700  
Sacramento, CA 95814**

**Committee Members:**

**Staff:**

**Other Attendees:**

Ralph Nelson Tina Wooton Sandra Villano Richard Krzyzanowski Darlene Prettyman Carmen Diaz* Sharon Yates Ruth Tiscareno* Gerald White	Jose Oseguera Dee Lemonds Sandy Lyon Matt Lieberman	David Czarnecki Raja Mitry Vickie Mendoza Dave Hosseini Steve Leoni Raja Mitry
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\*Participation by phone

Committee members absent: Maggie Walker, Sandra Wortham, Shannon Jaccard, Wendy Nguyen, Ivan Anderson

**Welcome/Introductions**

Commissioner Nelson, Committee Chair convened the meeting at 12:09 P.M.

- All meeting participants were welcomed and introductions were made.
- Chair Nelson outlined the agenda for the meeting.

**Review/Approve Prior Meeting Minutes from June 17, 2014 Meeting**

Chair Nelson asked all to look over the June 17, 2014 meeting minutes and to identify any corrections. There were no changes requested to the minutes and they were approved as written.

**Report from the Exploring Outreach to Clients not Achieving Recovery Workgroup**

Highlights of the report regarding the Workgroup Meeting:

- The Workgroup was provided with a presentation by Keith Erselius, MHSOAC Research Program Specialist, regarding recovery data elements and the following systems that capture client level recovery data were discussed:

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- Client and Services Information (CSI)
  - Data Collection and Reporting (DCR)
  - Consumer Perception Survey (CPS)
  - Annual Updates
  - Exhibit 6
- The Workgroup decided to focus on providing recommendations related to the recovery data elements to identify potential system improvements.
  - A motion was made to recommend that recovery data elements be captured in a comprehensive way and be stored in the DCR.
  - The recommendations resulting from the Workgroup are intended to be shared with the Evaluation Committee as possible system improvements. These suggested changes may include the Advanced Planning Document (APD) or the Feasibility Study Report (FSR) that addresses current data systems, as well as advising the current evaluation contractor regarding Community Services and Supports (CSS) component outcomes.

**Public Comment**

Public comment was heard.

**Report from the Community Forum Workgroup**

Highlights of the discussion:

- An update was provided regarding the draft Client/Family/Parent/Caregiver Survey Questionnaire that was presented by the MHSOAC Evaluation Staff at the June 17, 2014 meeting. It was announced that a test of this document will be conducted on August 20, 2014 at the Asian Community Mental Health Services in Oakland.
- An update was provided by Raja Mitry, Community Forum Workgroup member, regarding the Community Forum held in Mammoth on August 7, 2014 that included the following:
  - There were 30 attendees.
  - There were four separate break out groups that included: 1.) clients and family members, 2.) parents of minor children, 3.) county staff and contract providers, and 4.) Transition Age Youth (TAY).
  - The counties represented at the Eastern Sierra Forum included Inyo, Mono, Alameda and Sacramento.

**Public Comment**

Public comment was heard.

### **Discussion Regarding Statewide Efforts for Peer Certification**

Highlights of the discussion:

- A draft letter addressed to the California Mental Health Planning Council (CMHPC) was reviewed and discussed. The following motion resulted: “The Client and Family Leadership Committee authorizes the Committee to draft a letter to later be approved by the MHSOAC in support of the Peer Certification effort.”

### **Public Comment**

There was no Public comment provided.

### **Discuss Recommended Strategies to Increase Diversification of Methods to Increase Input to MHSOAC and Committees from Persons with Lived Experience of Mental Illness**

Highlights of the discussion:

- A variety of suggestions were provided about ways to diversify methods to increase input to the MHSOAC and Committees from people with lived experience.
- A list of suggested ideas on how to increase participation of persons with lived experience will be developed and prioritized for the Commission to consider and to possibly adopt.

### **Public Comment**

Public comment was heard.

### **Discussion of Possible Future Agenda Items**

The CFLC would like to:

- Keep informed of efforts regarding the recovery orientation evaluation contract being conducted by the Evaluation Committee. Care will be taken to ensure that the CFLC or Workgroup efforts do not duplicate existing evaluation efforts and instead assist the evaluation contractor as needed in explaining the recovery orientation programs.
- Consider approaches to advocate when necessary for legislation that support mental health services for children.

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**General Public Comment**

There was additional input provided.

**Adjournment**

Meeting adjourned at 2:20 PM.