



Approve Prioritized Evaluations for Fiscal Year 2015/16 and Update on Current Evaluation Activities

Agenda Item 2A
October 23, 2014



Background

- The Mental Health Services Oversight and Accountability Commission (MHSOAC) begins new evaluation activities each year.
- MHSOAC Evaluation Master Plan provides a process for prioritizing evaluation activities annually.
- On August 28, 2014, the Commission adopted revised criteria to use for prioritizing evaluation activities for fiscal year (FY) 2015/16.



Priority Setting for FY 2015/16

- In September 2014, Evaluation Committee members and MHSOAC staff used revised criteria to consider activities.

- Activities considered included:
 - Yet-to-be-completed activities from the Evaluation Master Plan
 - Activities recommended by contractors based on evaluation results
 - New ideas generated by Evaluation Committee members and stakeholders



List of 26 Potential Evaluation Activities

1. Study on Community Services and Supports Outreach
2. Impact of Outreach and the Relationship to Assisted Outpatient Treatment
3. Laura's Law Study: Court Orders' Impacts on Acceptance and Outcomes
4. Effects of Outreach Strategies on Access to Care/Numbers Served
5. Impact of Mental Health Services Act (MHSA) on Children, Youth, and Families
6. Examine Factors that Lead to Prolonged Duration in Full Service Partnerships (FSP)
7. Effectiveness of Screening for Substance Use Disorders
8. Effectiveness of Peer/Consumer-Led/Run Services
9. Literature Review of Best Practices in Peer Support, Employment, and Crisis Services
10. Effectiveness of Obtaining Physical Health Status Measures in FSP
11. Impact of Technological Needs Expenditures on Services
12. Assess Reallocation of Resources Toward Community Services



List of 26 Potential Evaluation Activities (cont.)

13. Impact of MHSA on Diversity of Mental Health Workforce
14. Standardize Quality of Care Measures and Improved Quality of Care
15. Impact of MHSA on Reducing Disparities
16. Effectiveness of Local Mental Health Boards
17. Closing California's Mental Health Gap
18. Cost-Benefit Study of FSP
19. Effects of Relationship Status on Mental Health
20. Relations between Satisfaction with Services and Consumer Outcomes
21. Effectiveness of County Welcoming Initiative
22. Outcomes of Promising and/or Community-Based Practices
23. How Funds Being Used to Transform the System
24. Impact of Peer Networks
25. Characteristics of Populations in FSP
26. Enhancing the California Health Interview Survey



Results of Prioritization Process

- Committee member and staff scores were used to identify a short list of 11 priority activities
- Due to overlap in scope, some activities were collapsed (i.e., activities 1, 2, 3, and 4 on the list of potential activities)



List of 11 Priority Activities

1. Study on Community Services and Supports Outreach
2. Impact of Outreach and the Relationship to Assisted Outpatient Treatment
3. Laura's Law Study: Court Orders' Impacts on Acceptance and Outcomes
4. Effects of Outreach Strategies on Access to Care/Numbers Served
5. Impact of Mental Health Services Act (MHSA) on Children, Youth, and Families
6. Examine Factors that Lead to Prolonged Duration in Full Service Partnerships
7. Effectiveness of Screening for Substance Use Disorders
8. Effectiveness of Peer/Consumer-Led/Run Services
9. Literature Review of Best Practices in Peer Support, Employment, and Crisis Services
10. Effectiveness of Obtaining Physical Health Status Measures in Full Service Partnerships
11. Impact of Technological Needs Expenditures on Services



Results of Prioritization Process (cont.)

- MHSOAC staff reviewed 11 priority activities and considered feasibility of completion activities with resources allocated for FY 2015/16
- Final recommendations based on available resources and Committee member and staff ratings
- Activities not scheduled to begin in FY 2015/16 will be considered again next year



Recommended Evaluation Priorities to Begin in FY 2015/16

1. Effectiveness of Peer/Consumer-Led/Run Services—*anticipate completion via \$500,000 contract*
 - Determine effectiveness of peer/consumer run/led services on clients and staff, as well as the prevalence and nature of services offered statewide
2. Impact of Mental Health Services Act (MHSA) on Children, Youth, and Families—*anticipate completion via \$400,000 contract*
 - Evaluate if/how MHSA has prompted increased support for children, youth, and families, and how/whether MHSA services complement or supplement Medi-Cal services



Recommended Evaluation Priorities to Begin in FY 2015/16 (cont.)

3. Evaluation of Outreach, Assisted Outpatient Treatment, and Laura's Law—*anticipate completion via \$700,000 contract*
 - Evaluate the efficacy of Community Services and Supports (CSS) and Prevention and Early Intervention (PEI) outreach strategies in reaching MHSA goals, as well as potential for avoiding court-ordered treatment
 - Evaluate the impact of court-ordered treatment and Laura's Law

4. Effectiveness of Screening for Substance Use Disorders—*anticipate completion via \$500,000 contract*
 - Determine prevalence and effectiveness of screening clients for substance use disorders



Recommended Evaluation Priorities to Begin in FY 2015/16 (cont.)

5. Examine Factors that Lead to Prolonged Duration in Full Service Partnerships—*anticipate completion internally*
 - Determine factors associated with variation in FSP outcomes over time; identify populations that tend to remain in FSP longer, or those that exhibit more immediate or long term improvement

6. Literature Review of Best Practices in Peer Support, Employment, and Crisis Services—*anticipate completion internally*
 - Identify national best practices in peer support, employment, and crisis intervention services that are culturally relevant to California populations, and consider how these services can be informed/strengthened by best practices used nationally



Motion

- The MHISOAC approves the staff-recommended prioritized evaluations for FY 2015/16



Current Internal Evaluation Efforts

1. Tracking and Monitoring of MHSA Programs and Activities via Three-Year Plans, Annual Updates and Revenue and Expenditure Reports
2. MHSA Performance Monitoring
3. Collect, Summarize, and Publicize Outcomes from County Evaluations of the CSS Component
4. PEI Evaluation Strengthening; Collect Summarize, and Publicize Completed County PEI Evaluations
5. Assessment of Evidence-Based Practices for Children and Families
6. Determine Outcomes of Selected Clusters of PEI Programs



Current External Evaluation Contracts

1. Data Collection and Reporting Data Quality and Corrections Plan (*University Enterprises*)
2. Innovative Program Evaluations – Inventory, Evaluation, and Training/Technical Assistance (*California Institute for Behavioral Health Solutions*)
3. Client Services and Information System Data Quality Improvement Effort (*Mental Health Data Alliance*)
4. Evaluation of Methods for Engaging and Serving Transition Age Youth (*University of California, San Diego*)
5. Community Services and Supports Tracking, Monitoring, and Evaluation Systems (*University of California, San Diego*)
6. Full Service Partnership Classification Project (*Mental Health Data Alliance*)
7. Early Psychosis Program Costs, Outcomes, and Cost Savings Evaluation (*University of California, Davis*)
8. Recovery Orientation of Programs Evaluation (*University of California, San Diego*)
9. Development of a Feasibility Study Report or Advanced Planning Document to Evaluate the Department of Health Care Services Behavioral Health Data Systems (*Stewards of Change*)

