

**Agenda Item 9A:
Final Report Identifying Promising
Community Program Planning
(CPP) Process Practices**

MHSOAC Staff Analysis



Purpose of Staff Analysis Paper

- Summarize evaluation findings
- Provide context surrounding the evaluation to further understanding and interpretation of results
- Highlight issues and limitations of the evaluation and Mental Health Services Oversight and Accountability Commission (MHSOAC) staff recommendations regarding next steps in this area, including how to address those limitations



Evaluation Findings: Identified Promising Principles

- Identified via Literature Review
 - Focus on strengths and aspirations
 - Be strategic
 - Develop partnerships
 - Build capacity
 - Be inclusive
 - Share responsibility and accountability
 - Plan for the long haul



Evaluation Findings: Identified Promising Principles (cont.)

■ Identified via Evaluation

- Use the Mental Health Services Act (MHSA) principles as a foundation to develop and conduct all Community Program Planning (CPP) activities
- Leverage existing resources
- Plan and prepare for each CPP activity in advance
- Be transparent
- Make the purpose, expectations, and impacts of stakeholder participation explicit
- Train stakeholders to meaningfully participate in CPP activities
- Use multiple methods of outreach
- Dedicate efforts to increase accessibility



Relevant Context

- Two contracts (Resource Development Associates (RDA)/Evaluators and Peers Envisioning and Engaging in Recovery Services (PEERS)/Client Stakeholders) connected to ensure highly participatory approach within CPP evaluation
- Lots of lessons learned about how best to engage stakeholders in MHISOAC research and evaluation efforts



Issues and Recommendations

- Issue #1: Limited data currently available on local CPP processes via Annual Updates.
- Recommendation: Strengthen routine data collection regarding CPP processes.
 - With stakeholders, begin to consider how to strengthen the State's ability to routinely collect relevant data on local CPP processes and associated outcomes.



Issues and Recommendations

- Issue #2: Evaluation resulted in broad principles that are not data driven and overly reliant on perceptions rather than associations with outcomes/goals.
- Recommendation: Conduct more rigorous evaluation of CPP processes to build on this effort.
 - Obtain data collected by RDA and further analyze.
 - Identify data driven practices that impact/promote positive outcomes, as possible.



Issues and Recommendations

- Issue #3: Current dissemination (i.e., curriculum and training) activities are geared toward a broad (client-focused) stakeholder audience.
 - There is still a need to provide counties support to promote CPP processes that help to achieve goals.
- Recommendation: Develop actionable support and recommendations for counties.



Issues and Recommendations

- Issue #4: Under-representation of members from un/underserved groups as evaluation participants.

- Recommendations: Identify ways to better promote opportunities to participate in MHSOAC-funded evaluations, especially to un/underserved communities.
 - With the MHSOAC Evaluation and Cultural and Linguistic Competence (CLCC) Committees consider new methods for engagement.



Issues and Recommendations

- Issue #5: Limitations and findings of current evaluation may highlight potential policy implications.
- Recommendations: Consider the implications of the evaluation findings and lessons learned to develop policy recommendations.
 - MHSOAC Evaluation Committee will next consider possible policy recommendations that could later be brought back to the Commission.



Comments or Questions?

- Thank you!

