

AGENDA ITEM: Presentation: Update On the Community Services and Supports (CSS) Tracking and Monitoring System Contract

ENCLOSURES: Power Point presentation

OTHER MATERIAL RELATED TO ITEM: None

BACKGROUND:

The purpose of this evaluation effort by the MHSOAC is to assess the CSS component of the MHSA and consider how all aspects of this system, including client outcomes, can best be tracked, monitored, and evaluated. The data collection and reporting system for the CSS component should ultimately enable providers, counties, and the State to understand the clinical and functional status of clients within individual CSS programs/services, and determine whether clients are in appropriate services. In essence, this system should provide client-level outcomes and data that speak to the appropriateness of a client's current level of care and characteristics of that care.

Community Services and Supports is the largest component of the MHSA. The CSS component includes client and family driven services that have a focus on wellness and integrated service experiences for clients and families, as well as serving un-served and underserved populations. The CSS component includes Full Service Partnerships (FSP), which are designed to provide comprehensive services to the highest-need clients in the system (e.g., those with severe mental illness/emotional disturbance who have histories of homelessness, incarceration, and/or institutionalization). In addition, the CSS component includes services for individuals with serious mental illness/emotional disturbance and their family members who may not qualify for FSP services.

The ultimate goal of this project will be to contribute to our ability to understand and improve upon the quality of services offered via the CSS component and the system that supports these services. This shall be achieved via development, piloting, and preliminary use of a data collection and reporting system that can/will track, monitor, and evaluate the full CSS component, including all clients served within this component and all services offered within this component.

ISSUE:

The contractor who was awarded this contract, Dr. Andrew Sarkin from the University of California, San Diego, will provide an overview of the current status of the project. A proposed data collection and reporting system for the CSS component has been devised via stakeholder input. The contractor is currently gearing up to pilot the proposed system in a group of volunteer counties.