

AGENDA ITEM: Presentation: Department of Health Care Services (DHCS) Client and Service Information (CSI) Data Modernization Project

ENCLOSURES: TBD

OTHER MATERIAL RELATED TO ITEM: None

BACKGROUND:

The Mental Health Services Oversight and Accountability Commission (MHSOAC) was established to oversee and account for the Mental Health Services Act (MHSA) and broader public community-based mental health system. The MHSOAC has the statutory authority to evaluate how public mental health funding is being used, what outcomes have resulted from those investments, and how services have been improved, including reducing disparities in access, reducing stigma, and ultimately improving quality of care.

To fulfill its oversight role the MHSOAC needs accurate and meaningful data in order to hold California’s public community based mental health system accountable as well as make informed recommendations to the legislature and Governor.

The MHSOAC as well as the California Department of Health Care Services (DHCS) are reliant upon data that comes from a variety of legacy Information Technology (IT) systems, currently owned by DHCS. These systems, including the Client and Service Information System (CSI) are in need of significant support.

The largest component of the Mental Health Services Act (MHSA) is the Community Services and Supports (CSS) component. Services are focused on community collaboration, cultural competence, client and family driven services and systems, wellness focus, which includes concepts of recovery and resilience, integrated service experiences for clients and families, as well as serving un-served and underserved populations. Housing is also a large part of the CSS component. WIC §5610 required Mental Health Plans (MHPs) to report data to the State for non-duplicative client-based information including all information necessary to meet federal Medicaid reporting requirements, as well as any other state requirements established by law.

Data from CSS clients is primarily collected via the CSI system, which is currently owned and maintained by the Department of Health Care Services (DHCS). The CSI system collects data regarding both MediCal and non-MediCal clients, and services provided in the County/City/MHP programs. In addition to CSI data collected and reported under county treatment programs, many counties elect to contract with private providers for the provision of mental health services on behalf of the county; these contracted providers must also submit data for the CSI.

ISSUE:

DHCS is in the process of modernizing the Client and Services Information (CSI) System. The CSI currently sits within a data migration zone since it is not in a structure that is compatible with DHCS’ greater data warehouse. As such, until its structure is modernized, none of the CSI data will be moved out of the data migration zone and into the data warehouse.

In order to address this issue, DHCS has prioritized modernization of the CSI and its IT infrastructure so that it can eventually be housed in the data warehouse. This process creates the

opportunity to potentially modify the data elements inherent to the CSI, as the entire system needs to be rebuilt. DHCS has requested that the MHSOAC collaboratively consider how and if any CSI data elements should be modified during the forthcoming modernization process. The MHSOAC Evaluation Committee will have the opportunity to consider and make recommendations regarding potential revisions to the CSI.

The Evaluation Committee will be given an overview of the DHCS CSI data modernization project at this meeting. Based on the current CSI data dictionaries, which will be shared with committee members after the meeting, they will be instructed to consider potential revisions to the system. Committee members will be asked to share ideas for potential revisions to the CSI data elements with MHSOAC staff prior to the October Evaluation Committee meeting, so that these ideas can be considered and prioritized at that time.