



INNOVATION PLAN APPROVAL SUMMARY

San Benito County Innovation

Name of Innovative Program: Health Care Integration (HCI)

Total Requested for Innovation: \$919,403

Duration of Innovative Programs: Three Years

Staff Recommends: APPROVAL

Review History

County Submitted Innovation Plan: November 21, 2014

Mental Health Services Oversight and Accountability Commission (MHSOAC) vote on Innovation Plan: February 26, 2015

Innovation Plan Summary

San Benito County is seeking MHSOAC approval for the following Innovative Program:

Health Care Integration

San Benito County Mental Health's Innovative Program makes a change to an existing mental health practice or approach with a focus on interagency collaboration, the Mental Health Services Act (MHSA) primary purpose for the Innovative Program. The county will adapt the Impact model, which was originally developed to improve outcomes for older adults with depression who are identified in primary care settings, to address the complex needs of persons with serious mental illness (SMI) and chronic health conditions. The traditional Impact model, which was designed to be delivered in a fully-staffed medical clinic, will be adapted for the small rural community of San Benito County that has difficulty hiring psychiatrists and nurses. San Benito County will adapt the Impact model to accommodate the skills and expertise of its workforce.

The County will develop a protocol to systematically identify, monitor, track and treat clients with both SMI and chronic physical health conditions, coordinating care with the client's health care and Behavioral Health providers. Once the client is identified, screened, and enrolled in the Health Care Integration (HCI) project, the client will also be enrolled in the Full Service Partnership (FSP) program. There will be a focus in both systems on promoting health and wellness, including the development of Wellness Recovery Action Plans,

a wraparound approach, and a variety of health and wellness activities. The collaborative team providing the services will include a mental health registered nurse, case manager, psychiatrist, and primary care provider. All services will be available in English and Spanish.

Evaluation:

The evaluation will assess:

- Effectiveness of the collaboration among team members and community health care providers using the Interagency Collaboration activities Scale (IACAS). This instrument measures perceptions of communication, collaboration, resource sharing, and improvement in client health outcomes over time.
- Individual client health outcomes, including a Risk-Resiliency Scale and a range of physical and behavioral health and recovery indicators
- Changes in staff's and clients' knowledge of chronic health conditions and wellness
- Health indicators as manifest in Individual Wellness Reports administered at admission and every six months.

The HCI evaluation process will collect information at admission, periodically throughout treatment, and at discharge.

On a system level, San Benito County will evaluate the effectiveness of the HCI model, to determine what works and how their learning can be applied to other small counties.