

Current MHSOAC Evaluation Contracts and Deliverables:

California Institute for Behavioral Health Solutions (CiBHS)			
Innovative Program Evaluations - Inventory, Evaluation, and Training/Technical Assistance			
<p>MHSOAC Staff: Ashley Mills</p> <p>Active Dates: June 2013 – May 31, 2016</p> <p>Objectives: Perform an inventory and meta-level evaluation of the Innovative program evaluation activities that have been planned or carried out by counties. Based on information gleaned from this process, identify promising Innovation evaluation practices and needs for technical assistance at the county level. Develop and provide tools, training, and technical assistance to strengthen county ability to plan and conduct high quality Innovation evaluations. Identify policy recommendations related to the Innovation component. A contract amendment extended due dates, added funding, and revised deliverables to enable more extensive tools, training and technical assistance to counties.</p> <p>Status: The Contractor is compiling results from surveying counties on planned, in progress, and completed innovation programs. A full draft of the Inventory of County-level Innovation Evaluations (Deliverable 2) is due February 13, 2015 and the final is due February 27, 2015.</p>			
Deliverable	Due Date*	Deliverable Cost	Status
#1 Report of Proposed Inventory Method and Research/Evaluation Design	January 21, 2014	\$29,631	Completed
#2 Inventory of County-level Innovation Evaluations	February 27, 2015	\$98,771	Pending
#3 Report of Evaluation Results and Promising Practices	April 30, 2015	\$19,754	Pending
#4 Report of Technical Assistance to Counties	April 30, 2016	\$10,000	Pending

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January 2015



#5 Report of Innovation Evaluation Policy Recommendations	June 30, 2015	\$19,754	Pending
#6 Develop and Disseminate Tools and Resources to Counties	May 31, 2015	\$19,631	Pending
#7 Develop and Deliver a Modular Training Curriculum to Counties	April 30, 2016	\$50,000	Pending
Total Contract Amount		\$247,541	

Mental Health Data Alliance (MHDatA)

CSI Data Quality Improvement Effort

MHSOAC Staff: Keith Erselius

Active Dates: June 15, 2013 – June 30, 2015

Objective: To provide counties with increased access to accurate and timely data through strengthening of the Client and Service Information (CSI) system, which collects data on all clients served via the Community Services and Support (CSS) component of the MHSA. Highlights of this contract include the following:

- Develop county-level CSI data quality reports and disseminate those reports to the counties
- Create statewide CSI data quality report that includes best collection/reporting practices
- Develop, and disseminate to counties, a tool to help counties independently analyze their own CSI data
- Create an information sharing link between CSI and DCR systems

Status: MHDatA has received two new data pulls from the Department of Health Care Services in order for Deliverable 5 to contain the most relevant information possible.

Deliverable	Due Date*	Deliverable Cost	Status
#1 Statewide data quality best practices plan	January 3, 2014	\$58,000	Completed

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MHSOAC Evaluation Dashboard (updated 1/5/15)

January 2015



#2	County-level data quality reports with basic CSI client information	February 28, 2014	\$82,250	Completed
#3	CSI data submission file analysis tool	May 16, 2014	\$46,000	Completed
#4	Statewide CSI data quality report	August 1, 2014	\$76,250	Completed
#5	Create a link between the DCR and CSI in order to provide diagnosis, GAF scores, and service types for DCR clients served (including final reports)	December 15, 2014	\$88,000	Completed
#6	Provide reports on the effects of full service partnership programs on emergency mental health services for youth.	April 30, 2015	\$0	Pending
#7	CSI Submission File Analysis (SFA) Tool Enhancements	March 30, 2015	\$64,000	Pending
#8	FSP EPLD Templates Enhancements to Support CSI Tool	March 30, 2015	\$17,500	Pending
#9	Regional Trainings and Technical Assistance	June 30, 2015	\$68,500	Pending
Total Contract Amount			\$550,500	

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MHSOAC Evaluation Dashboard (updated 1/5/15)

January 2015



The Regents of the University of California, University of California, San Diego (IA)

Evaluation of Methods for Engaging and Serving Transition Age Youth (TAY)

MHSOAC Staff: Sheridan Merritt

Active Dates: May 1, 2014 to June 30, 2016

Objective: Identify, describe, and assess outreach/engagement strategies and services that have been or are being offered for TAY throughout the State, and promote continued identification and adoption of effective support (i.e., services, strategies, programs, systems) that promotes positive outcomes in TAY with mental health needs, including recovery and resilience.

Status: The report of proposed research design was submitted and approved in June 2014. Evaluators completed data collection in December 2014 including 39 key informant interviews with county representatives and approximately 180 survey responses from TAY program and service providers throughout the state. Evaluators are currently completing data analysis and drafting report sections for deliverable #2-Report of Research Findings.

Deliverable	Due Date*	Deliverable Cost	Status
#1 Report of Proposed Research Design	June 1, 2014	\$100,000	Completed
#2 Report of Research Findings	March 1, 2015	\$150,000	Pending
#3 Report of Recommended Evaluation and Quality Improvement Methods	May 1, 2015	\$50,000	Pending
#4 Identify, Develop, and Provide Technical Assistance to Counties			
#4a Report Describing Proposed Methods to Complete Work Outlined in Exhibit A Section 3.C.vi	May 1, 2015	\$50,000	Pending
#4b Report Describing Completion of Work Outlined in Exhibit A Section 3.C.vi	March 1, 2016	\$100,000	Pending
#5 Report of TAY Policy Recommendations	April 1, 2016	\$50,000	Pending
Total Contract Amount		\$500,000	

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The Regents of the University of California, University of California, San Diego

Community Services and Supports (CSS) Tracking, Monitoring, and Evaluation System

MHSOAC Staff: Keith Erselius

Active Dates: May 15, 2014 – June 30, 2016

Objective: Development and implementation of a tracking, monitoring, and evaluation system for adults receiving services via CSS that allows for evaluation of those clients and services. The ultimate goal of this project will be to contribute to our ability to understand and improve upon the quality of services offered via the CSS component and the statewide system that supports these services.

- Pilot data and outcomes system with select counties and providers to evaluate the feasibility of expanding the system statewide
- Inform policy and practices regarding a data collection system that could potentially expand to all MHSOAC components

Status: Currently the contractor is working towards the completion of the first two deliverables and has begun meeting with an Evaluation Advisory Group. A survey has been widely distributed and the contractor is receiving a good response.

Deliverable	Due Date*	Deliverable Cost	Status
#1 Report of Proposed Tracking, Monitoring, and Evaluation System for Adults Receiving Services within the CSS Component	April 13, 2015	\$144,639	Pending
#2 Report of Proposed Implementation Plan to Pilot the Tracking, Monitoring, and Evaluation System in a Sample of Providers/Counties	April 13, 2015	\$104,458	Pending
#3 Report of Proposed Research Design and Analytic Plan to Evaluate the Efficacy of CSS Services for Clients in Less Comprehensive Services than Full Service Partnerships	April 6, 2015	\$104,458	Pending
#4 Report of Evaluation Results	March 4, 2016	\$203,554	Pending

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MHSOAC Evaluation Dashboard (updated 1/5/15)

January 2015



#5 Report of Policy and Practice Recommendations for How to Improve Upon Current CSS Services, Evaluations, and Systems	March 4, 2016	\$139,277	Pending
Total Contract Amount		\$696,386	

The Regents of the University of California, University of California, San Diego

Recovery Orientation of Programs Evaluation

MHSOAC Staff: Ashley Mills

Active Dates: January 1, 2015 – May 31, 2017

Objective: To identify, describe, and assess existing measures and methods of evaluating the recovery orientation of programs and services, conduct an evaluation of the recovery orientation of direct and indirect services/programs provided within the Community Services and Supports (CSS) component (focused on the adult system of care), and use results from the evaluation to provide recommendations to providers, counties, and the State for achievement/promotion of recovery orientation in programs/services, as well as recovery and wellness of the clients that are served via these programs/services.

Status: The Contractor is currently recruiting members for the Evaluation Advisory Group (EAG), scheduled to meet in person on Tuesday, February 10, 2015 and Tuesday, March 10, 2015.

Deliverable	Due Date*	Deliverable Cost	Status
#1 Report on Existing Measures of Recovery Orientation	June 30, 2015	\$50,000	Pending
#2 Report of Proposed Research Design and Analytic Plan to Evaluate the Recovery Orientation of Programs and Services	June 30, 2015	\$100,000	Pending

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MHSOAC Evaluation Dashboard (updated 1/5/15)

January 2015



#3 Technical Report of Evaluation Results, Data, Stakeholder Materials, and Dissemination Plan	June 30, 2016	\$100,000	Pending
#4 Resources for Evaluating Recovery Orientation and Dissemination Plan	November 15, 2016	\$100,000	Pending
#5 Resources for Promoting Practices that Encourage Recovery Orientation and Dissemination Plan	January 15, 2017	\$100,000	Pending
#6 Report of Policy and Practice Recommendations for Ensuring, Maintaining, and Strengthening the Recovery Orientation of Programs and Services	March 30, 2017	\$50,000	Pending
Total Contract Amount		\$500,000	

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Ongoing MHSOAC Internal Evaluation Projects:

MHSOAC Evaluation Unit		
Tracking and Monitoring of Mental Health Services Act (MHSA) Programs and Activities via Plans, Updates, and Expenditure Reports		
<p>MHSOAC Staff: Keith Erselius</p> <p>Active Dates: December 2013 – December 2015</p> <p>Objectives: Develop and implement a system for extracting and utilizing information of interest for tracking and monitoring MHSA program activities and outcomes for FY 2011/12 and 2012/13 from Annual Updates, Three-Year Plans, and Annual Revenue and Expenditure Reports. Consider what additional information may be useful to capture via the reporting process.</p> <p>Status: A Database has been created in which Annual Update, Three-Year Plan, and Annual Revenue and Expenditure Report information is being entered.</p>		
Work Effort or Product	Due Date	Status
#1 Determine State needs for information that is currently provided within reports	March 31, 2014	Completed
#2 Develop system for extracting and cataloging State’s data needs	April 30, 2014	Completed
#3 List of recommended data elements	June 16, 2014	Completed
#4 Complete construction of tables	August 15, 2014	Completed
#5 Test database functionality	August 22, 2014	Completed
#6 Complete construction of queries and forms	TBD	Pending
#7 Use system to extract and catalog data needed by State for FY 2012/13	TBD	Pending
#8 Data quality check	TBD	Pending

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MHSOAC Evaluation Dashboard (updated 1/5/15)

January 2015



MHSOAC Evaluation Unit

Mental Health Services Act (MHSA) Performance Monitoring

MHSOAC Staff: Sheridan Merritt

Active Dates: On-Going

Objective: Implement a process and system for monitoring and reporting on individual- and system-level indicators designed to measure the impact of MHSA funded programs at the State and county level.

Status: The MHSA statewide evaluation recently completed by University of California, Los Angeles provided the foundation for a system of ongoing performance monitoring. In future years, this work will be performed internally by MHSOAC staff. The MHSOAC is currently in the process of expanding its internal data management capacity to support this effort. In November 2014, the Commission provided approval to enter into a contract with Statistical Analysis System (SAS) Institute Inc. to provide data hosting and analytic tools. MHSOAC staff are currently negotiating terms and conditions of this service contract. The MHSA Performance Indicator Task Force met for the first time in December 2014 and approved a process for modifying existing and adding new performance indicators. This group will continue to meet bi-monthly and provide a structured process to engage diverse stakeholders in the development, testing and implementation of new or revised performance indicators for the MHSA.

Work Effort or Product	Due Date	Status
#1 Secure HIPAA compliance for MHSOAC staff and information systems to allow for the secure storage and analysis of client-level data	December 1, 2014	Pending
#2 Develop process for adding additional client-, system- and community-level indicators (Step 2)	December 31, 2014	Completed
#3 Yearly report of Mental Health System Performance for FY 12/13	June 30, 2015	Pending
#4 Incorporate items from other workgroups in performance monitoring (Step 3)	June 30, 2015	Pending

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MHSOAC Evaluation Dashboard (updated 1/5/15)

January 2015



#5 Incorporate specific indicators for MHSA components beyond CSS (i.e. PEI, INN, TN WET) (Step 4)	TBD	Pending
#6 Incorporate community-level indicators in performance monitoring (Step 5)	TBD	Pending
#7 Incorporate additional general indicators (Step 6)	TBD	Pending
#8 Add indicators that measure change over time for individual consumers (Step 7)	TBD	Pending

MHSOAC Evaluation Unit		
Collect, Summarize, and Publicize Outcomes From County Evaluations of the Community Services and Supports (CSS) Component		
<p>MHSOAC Staff: Ashley Mills, Carrie Masten</p> <p>Active Dates: January 2014 – June 2015</p> <p>Objectives: Collect, summarize, and publicize evaluations that counties have completed on the CSS component. Focus on fiscal years 2011/12 and 2012/13.</p> <p>Status: MHSOAC Staff developed a method to obtain information from counties about completed CSS evaluations. Staff solicited and incorporated input from counties on the survey methodology. Individualized data requests were disseminated to counties February 14, 2014. All completed surveys and reports of local evaluations were returned to the MHSOAC by June 30, 2014. Information from the surveys and reports is currently being compiled for analysis.</p>		
Work Effort or Product	Due Date	Status
#1 Develop methodology to collect information from counties on completed evaluations of the CSS component	February 15, 2014	Completed
#2 Collect data/information from counties	June 30, 2014	Completed

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MHSOAC Evaluation Dashboard (updated 1/5/15)

January 2015



#3 Conduct review of data and documents received from counties and extract relevant information as needed	February 27, 2015	Pending
#4 Written report that summarizes and synthesizes county evaluations of the CSS component completed in FY 2011/12 and 2012/13	April 30, 2015	Pending

MHSOAC Evaluation Unit		
Prevention and Early Intervention (PEI) evaluation strengthening; collect, summarize, and publicize completed PEI evaluations		
<p>MHSOAC Staff: Ashley Mills, Carrie Masten</p> <p>Active Dates: January 2014 – June 30, 2015</p> <p>Objectives:</p> <ul style="list-style-type: none"> Determine status of county efforts to evaluate one PEI project; make recommendations as needed to ensure adequate evaluations. Focus on fiscal year 2012/13. Collect, summarize, and publicize PEI evaluations that counties have completed. Focus on fiscal year 2012/13. <p>Status: The developed survey instruments were disseminated to the counties (Mental Health Directors and MHSA Coordinators) on February 14, 2014. All completed survey instruments and local evaluation reports were returned to the MHSOAC by June 30, 2014. Information is currently being compiled for analysis.</p>		
Work Effort or Product	Due Date	Status
#1 Develop methodology to collect information from counties on completed evaluations of the PEI component and evaluation methods used	February 15, 2014	Completed
#2 Collect data/information from counties on completed PEI evaluations and evaluation methods	June 30, 2014	Completed

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MHSOAC Evaluation Dashboard (updated 1/5/15)

January 2015



#3 Conduct review of data and documents received from counties and extract relevant information as needed	February 27, 2015	Pending
#4 Written report that summarizes and synthesizes county evaluations of the PEI component completed in FY 2012/13	April 30, 2015	Pending
#5 Written report that provides recommendations for how to help strengthen county PEI evaluations and implementation plan	June 30, 2015	Pending

Forthcoming MHSOAC Evaluation Contracts:

The Regents of the University of California, University of California, Davis
Early Psychosis Evaluation
<p>MHSOAC Staff: Ashley Mills</p> <p>Active Dates: ~January 31, 2015 - Not to exceed June 30, 2017</p> <p>Objective: To determine the program costs, outcomes, and costs associated with those outcomes when providing early psychosis programs. This evaluation will use the data from the Early Diagnosis and Preventative Treatment of Psychosis Illness (SacEDAPT) program in Sacramento County to pilot a method to calculate the program costs, outcomes, and costs associated with those outcomes when providing the SacEDAPT program. The evaluation will also develop and implement a method for identifying and describing all early psychosis programs throughout the State, to include specifically, for example, the data elements that are collected by these programs and the various ways in which they are collected (i.e., via Electronic Health Records or EHRs); data elements will be used to provide insight regarding capacity to assess program costs, outcomes, and costs associated with those outcomes for early psychosis programs statewide, as well as methods to use during the Sacramento County pilot. Ultimately, this project will build the foundation for a forthcoming statewide evaluation that aims to demonstrate the benefits</p>

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MHSOAC Evaluation Dashboard (updated 1/5/15)

January 2015



associated with providing treatment to individuals experiencing signs and symptoms of early psychosis, including benefits experienced by clients (e.g., improving quality of life) and society at large (e.g., potential cost savings).

Status: MHSOAC staff is working with the contractor to refine a scope of work, budget, and deliverables for this contract. The contract is anticipated to be executed by January 31, 2015.

Mental Health Data Alliance (MHDatA)

Full Service Partnership (FSP) Classification Project

MHSOAC Staff: Keith Erselius

Active Dates: November 2014 – Not to exceed June 30, 2017

Objective: The purpose of this evaluation effort is to assess Full Service Partnerships (FSPs) on a statewide level in order to classify them in a meaningful and useful fashion that should ultimately enable clients, family members, providers, counties, and the State to further understand the diversity of FSPs across California.

Status: At the August Commission meeting, Commissioners gave authorization for the Executive Director to execute a contract with the Mental Health Data Alliance (MHDatA). The Contract is currently active and making progress towards the first deliverable.

Work Effort or Product	Due Date	Status
#1 Preliminary Statewide FSP Classification System Presentation Based on Focus Groups and/or Interviews	February 27, 2015	Pending
#2 Report of Proposed Statewide FSP Classification System Based on Stakeholder Input	June 29, 2015	Pending

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MHSOAC Evaluation Dashboard (updated 1/5/15)

January 2015



#3 Report of Final Statewide FSP Classification System Based on Public Comment	August 31, 2015	Pending
#4 Report of Online Statewide FSP Classification System Website Version 1.0 Design Specification	November 20, 2015	Pending
#5 Online Statewide FSP Classification System Website Version 1.0	May 02, 2016	Pending
#6 Online Statewide FSP Classification System Website Administrator Training and Technical Assistance Report	August 01, 2016	Pending
#7 Online Statewide FSP Classification System Website User Training and Technical Assistance Report	August 29, 2016	Pending

Stewards of Change Consulting LLC

Feasibility Study Report or Advanced Planning Document

MHSOAC Staff: Keith Erselius

Active Dates: November 2014 – Not to exceed June 30, 2015

Objective: The purpose of this evaluation effort is to assess current California public mental health and substance use data collection systems and ascertain what needs to be accomplished to ensure that the Department of Health Care Services as well as the Mental Health Services Oversight and Accountability commission has the data they need to perform their respective statutory

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MHSOAC Evaluation Dashboard (updated 1/5/15)

January 2015



roles. This shall be accomplished through the provision of a State level Feasibility Study Report (FSR) or Federal level Advanced Planning Document that will also serve as the State level FSR along with necessary attachments.

Status: At the August Commission meeting, Commissioners gave authorization for the Executive Director to execute a contract with the Stewards of Change. The Contract is actively making progress and has completed the first deliverable.

Work Effort or Product	Due Date	Status
Deliverable 1: Report of project plan, schedule/timeline, and entities/ individuals involved and their roles.	December 12, 2014	Completed
Deliverable 2: Report of all County, State, and Federal business needs requirements for current statewide behavioral health data collection and reporting systems.	June 30, 2015	Pending
Deliverable 3: Report of all current public behavioral health data collection and reporting systems.	June 30, 2015	Pending
Deliverable 4: Report of recommended steps that need to be taken in order to meet current State and Federal requirements for behavioral health.	June 30, 2015	Pending
Deliverable 5: Reports of developed strategies, completed APD or FSR, and action plan.	June 30, 2015	Pending

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Contractor TBD via Request for Proposals (RFP)

Determine Effectiveness of Selected Mental Health Services Act Programs for Older Adults

MHSOAC Staff: Sheridan Merritt

Active Dates: ~May 1, 2015 to June 30, 2017

Objective: Through this effort, MHSOAC will evaluate the effectiveness of county-led programs to improve outcomes for older adults with mental health needs, support quality improvement efforts for existing programs, and identify best practices and promising programs for expansion to underserved communities.

Status: Evaluation planning began in early 2014. The scope of work was approved by the Commission in October 2014. The evaluation will be initiated in early 2015 with UCLA.