

MHSOAC Little Hoover Commission Task Force

Challenges:

1. Boards and Commissions are not sufficiently reviewing local plans.
2. Advisory bodies are not reflective of communities—interests/demographics.
3. Difficult to know what's working/not working.
4. Inadequate checks and balances.
5. Goals and criteria are often unclear and are not community driven.
6. Some plans are not consistent with law.
7. Variation in quality of plans.
8. Fear of retaliation for speaking up.
9. Issue Resolution Process is inadequate.
10. Low levels of trust.

Potential Solutions:

- ✓ Board training
- ✓ Performance review
- ✓ Identify community outcomes
- ✓ Leadership development
- ✓ Learning collaborative
- ✓ Training and Technical assistance
- ✓ Improved communication on program rational, impact, outcome in accessible terms.

Review/Rewrite planning rules/guidelines

Certification process for local process/local boards

Standard template

1. Enhancing quality of up front review and discussion.
2. Monitor at the plan level.
3. OAC as arbiter of challenges.

Community consultation process and decision making process does not consistently lead to responsive plans.

Proper knowledge base—expertise is not always in the room.

*How to engage at pre-planning stage?

Challenges and Solutions Related to the Little Hoover Commission Report Recommendations

1. Challenge: Boards and Commissions are not sufficiently reviewing local plans.
 - a. Solution: Board training.
2. Challenge: Advisory bodies not reflective of communities—interests/demographics.
 - a. Solution: Performance review.
3. Challenge: Difficult to know what is working and not working.
 - a. Solution: Identify community outcomes.
4. Challenge: Inadequate checks and balances.
 - a. Solution: Leadership development.
5. Challenge: Goals and criteria are often unclear and not community driven.
 - a. Solution: Training and technical assistance.
6. Challenge: Some plans not consistent with the law.
 - a. Solution: Review/rewrite planning rules/guidelines.
7. Challenge: Variation in quality of plans.
 - a. Solution: Training and technical assistance.
 - b. Solution: Learning collaborative.
 - c. Solution: Enhancing quality of up front review and discussion.
 - d. Solution: Monitor at the plan level.
8. Fear of retaliation for speaking up on plans.
9. Issue Resolution Process is inadequate.
 - a. Solution: OAC as arbiter of challenges, e.g., success with LULAC process.
 - b. Solution: Standard template.
10. Low levels of trust.
 - a. Solution: Improved communication on program rationale, impact, outcome in accessible terms.