MHSOAC Evaluation Dashboard **(updated 3/18/15)**

March 2015

Mental Health Services
Oversight & Accountability Commission

Current MHSOAC Evaluation Contracts and Deliverables:

California Institute for Behavioral Health Solutions (CiBHS)

Innovative Program Evaluations - Inventory, Evaluation, and Training/Technical Assistance

MHSOAC Staff: Ashley Mills

Active Dates: June 2013 – May 31, 2016

Objectives: Perform an inventory and meta-level evaluation of the Innovative program evaluation activities that have been planned or carried out by counties. Based on information gleaned from this process, identify promising Innovation evaluation practices and needs for technical assistance at the county level. Develop and provide tools, training, and technical assistance to strengthen county ability to plan and conduct high quality Innovation evaluations. Identify policy recommendations related to the Innovation component. A contract amendment extended due dates, added funding, and revised deliverables to enable more extensive tools, training and technical assistance to counties.

Status: Contractor submitted the Inventory of County-level Innovations Evaluations (Deliverable #2, listed below) on February 27, 2015. This document is currently under internal review by MHSOAC staff.

Deliverable	Due Date*	Deliverable Cost	Status
#1 Report of Proposed Inventory Method and Research/Evaluation Design	January 21, 2014	$29,631	Completed
#2 Inventory of County-level Innovation Evaluations	February 27, 2015	$98,771	*Under Review*
#3 Report of Evaluation Results and Promising Practices	April 30, 2015	$19,754	Pending
#4 Report of Technical Assistance to Counties	April 30, 2016	$10,000	Pending
#5 Report of Innovation Evaluation Policy Recommendations	June 30, 2015	$19,754	Pending
#6 Develop and Disseminate Tools and Resources to Counties	May 31, 2015	$19,631	Pending
#7 Develop and Deliver a Modular Training Curriculum to Counties	April 30, 2016	$50,000	Pending
Total Contract Amount		$247,541	

* Reflects the date that the deliverable is due to the MHSOAC for an internal review for compliance and approval.

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Mental Health Services
Oversight & Accountability Commission

Mental Health Data Alliance (MHDATA)

CSI Data Quality Improvement Effort

MHSOAC Staff: TBD

Active Dates: June 15, 2013 – June 30, 2015
Objective: To provide counties with increased access to accurate and timely data by strengthening the Client and Service Information (CSI) system, which collects data on all clients served via the Community Services and Support (CSS) component of the Mental Health Services Act (MHSA). Highlights of this contract include the following:

- Develop County-level CSI data quality reports and disseminate those reports to the counties
- Create statewide CSI data quality report that includes best collection/reporting practices
- Develop, and disseminate to counties, a tool to help counties independently analyze their own CSI data
- Create an information sharing link between CSI and Data Collection Report (DCR) systems

Status: Contractor is in the process of producing reports for relevant audiences that describe evaluation efforts.

Deliverable	Due Date*	Deliverable Cost	Status
#1 Statewide Data Quality Best Practices Plan	January 3, 2014	$58,000	Completed
#2 County-level Data Quality Reports With Basic CSI Client Information	February 28, 2014	$82,250	Completed
#3 CSI Data Submission File Analysis Tool	May 16, 2014	$46,000	Completed
#4 Statewide CSI Data Quality Report	August 1, 2014	$76,250	Completed
#5 Create A Link Between the DCR and CSI In Order to Provide Diagnosis, Global Assessment of Functioning (GAF) Scores, and Service Types for DCR Clients Served (Including Final Reports)	December 15, 2014	$88,000	Completed
#6 Report On The Effects Of Full Service Partnership Programs On Emergency Mental Health Services for Youth.	April 30, 2015	$0	Pending
#7 CSI Submission File Analysis (SFA) Tool Enhancements	March 30, 2015	$64,000	Pending
#8 Full Service Partnership (FSP) Enhanced Partner-level Data (EPLD) Templates Enhancements to Support CSI Tool	March 30, 2015	$17,500	Pending
#9 Regional Trainings and Technical Assistance	June 30, 2015	$68,500	Pending
Total Contract Amount		$550,500	

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Mental Health Services
Oversight & Accountability Commission

The Regents of the University of California, University of California, San Diego (IA)

Evaluation of Methods for Engaging and Serving Transition Age Youth (TAY)

MHSOAC Staff: Sheridan Merritt

Active Dates: May 1, 2014 to June 30, 2016

Objective: Identify, describe, and assess outreach/engagement strategies and services that have been or are being offered for TAY throughout the State, and promote continued identification and adoption of effective support (i.e., services, strategies, programs, systems) that promotes positive outcomes in TAY with mental health needs, including recovery and resilience.

Status: First deliverable was submitted and approved in June 2014. The Contractor has completed data collection as of December 2014, including 39 key informant interviews with County representatives and approximately 180 survey responses from TAY program and service providers throughout the State. Contractor has submitted a series of draft documents including a journal article and a set of research briefs summarizing results of this phase of the project (as part of Deliverable #2). All documents are currently under review by MHSOAC staff.

Deliverable	Due Date*	Deliverable Cost	Status
#1 Report of Proposed Research Design	**June 1, 2014**	**$100,000**	**Completed**
#2 Report of Research Findings	**March 1, 2015**	**$150,000**	***Under Review***
#3 Report of Recommended Evaluation and Quality Improvement Methods	**May 1, 2015**	**$50,000**	**Pending**
#4 Identify, Develop, and Provide Technical Assistance to Counties (*this is a two part deliverable as noted in a and b below*)			
#4a Report describing proposed methods to provide technical assistance to counties in support of implementation, evaluation, and quality improvement efforts related to TAY programs and services.	**May 1, 2015**	**$50,000**	**Pending**
#4b Report describing provision of technical assistance to counties in support of implementation, evaluation, and quality improvement efforts related to TAY programs and services.	**March 1, 2016**	**$100,000**	**Pending**
#5 Report of TAY Policy Recommendations	**April 1, 2016**	**$50,000**	**Pending**
Total Contract Amount		**$500,000**	

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MHSOAC
Mental Health Services
Oversight & Accountability Commission

The Regents of the University of California, University of California, San Diego

Community Services and Supports (CSS) Tracking, Monitoring, and Evaluation System

MHSOAC Staff: TBD

Active Dates: May 15, 2014 – June 30, 2016

Objective: Development and implementation of a tracking, monitoring, and evaluation system for adults receiving services via CSS that allows for evaluation of those clients and services. The ultimate goal of this project will be to contribute to our ability to understand and improve upon the quality of services offered via the CSS component and the statewide system that supports these services.

- Pilot data and outcomes system with select counties and providers to evaluate the feasibility of expanding the system statewide
- Inform policy and practices regarding a data collection system that could potentially expand to all MHSA components

Status: Currently, the Contractor is working towards the completion of the first two deliverables and has been meeting with an Evaluation Advisory Group. A survey was widely distributed and provided the Contractor with feedback on data needs for the CSS component at the provider, county, and State levels.

Deliverable	Due Date*	Deliverable Cost	Status
#1 Report of Proposed Tracking, Monitoring, and Evaluation System for Adults Receiving Services within the CSS Component	**April 13, 2015**	**$144,639**	**Pending**
#2 Report of Proposed Implementation Plan to Pilot the Tracking, Monitoring, and Evaluation System in a Sample of Providers/Counties	**April 13, 2015**	**$104,458**	**Pending**
#3 Report of Proposed Research Design and Analytic Plan to Evaluate the Efficacy of CSS Services for Clients in Less Comprehensive Services than Full Service Partnerships	**April 6, 2015**	**$104,458**	**Pending**
#4 Report of Evaluation Results	**March 4, 2016**	**$203,554**	**Pending**
#5 Report of Policy and Practice Recommendations for How to Improve Upon Current CSS Services, Evaluations, and Systems	**March 4, 2016**	**$139,277**	**Pending**
Total Contract Amount		**$696,386**	

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MHSOAC
Mental Health Services
Oversight & Accountability Commission

Stewards of Change Consulting, LLC

Advanced Planning Document

MHSOAC Staff: Jeremy Klobas

Active Dates: November 2014 – Not to exceed June 30, 2015

Objective: The purpose of this evaluation effort is to assess current California public mental health and substance use data collection systems and ascertain what needs to be accomplished to ensure that the Department of Health Care Services (DHCS) as well as the Mental Health Services Oversight and Accountability Commission have the data needed to perform their statutory roles. This shall be accomplished through the provision of a Federal level Advanced Planning Document (APD) that will also serve as the State level Feasibility Study Report along with necessary attachments.

Status: The Contractor has completed the first deliverable and is working with the MHSOAC and DHCS to complete their work.

Deliverable	Due Date*	Deliverable Cost	Status
#1 Report of Project Plan, Schedule/Timeline, and Entities/ Individuals Involved and Their Roles	**December 12, 2014**	**$49,000**	**Completed**
#2 Report of All County, State, and Federal Business Needs Requirements for Current Statewide Behavioral Health Data Collection and Reporting Systems	**May 29, 2015**	**$72,000**	**Pending**
#3 Report of All Current Public Behavioral Health Data Collection and Reporting Systems	**May 29, 2015**	**$30,000**	**Pending**
#4 Report Of Recommended Steps That Need To Be Taken In Order To Meet Current State And Federal Requirements For Behavioral Health	**May 29, 2015**	**$30,000**	**Pending**
#5 Reports Of Developed Strategies, Completed APD And Action Plan	**May 29, 2015**	**$119,000**	**Pending**
Total Contract Amount		**$300,000**	

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MHSOAC Evaluation Dashboard (updated 3/18/15)

March 2015

MHSOAC
Mental Health Services
Oversight & Accountability Commission

Mental Health Data Alliance (MHDATA)

Full Service Partnership (FSP) Classification Project

MHSOAC Staff: TBD

Active Dates: November 2014 – Not to exceed June 30, 2017

Objective: The purpose of this evaluation effort is to assess Full Service Partnerships (FSPs) on a statewide level in order to classify them in a meaningful and useful fashion that should ultimately enable clients, family members, providers, counties, and the State to further understand the diversity of FSPs across California.

Status: The Contractor has submitted their first deliverable and has been meeting with County representatives and other stakeholders to develop the preliminary classification system.

Deliverable	Due Date*	Deliverable Cost	Status
#1 Preliminary Statewide FSP Classification System Presentation Based on Focus Groups and/or Interviews.	**February 27, 2015**	**$52,650**	***Under Review***
#2 Report of Proposed Statewide FSP Classification System Based on Stakeholder Input	**June 29, 2015**	**$53,750**	**Pending**
#3 Report of Final Statewide FSP Classification System Based on Public Comment	**August 31, 2015**	**$11,225**	**Pending**
#4 Report of Online Statewide FSP Classification System Website Version 1.0 Design Specification	**November 20, 2015**	**$56,900**	**Pending**
#5 Online Statewide FSP Classification System Website Version 1.0	**May 02, 2016**	**$119,900**	**Pending**
#6 Online Statewide FSP Classification System Website Administrator Training and Technical Assistance Report	**August 01, 2016**	**$11,225**	**Pending**
#7 Online Statewide FSP Classification System Website User Training and Technical Assistance Report	**August 29, 2016**	**$11,225**	**Pending**
#8 Online Statewide FSP Classification System Website Hosting and Cost Report	**March 30, 2017**	**$10,438**	**Pending**
Total Contract Amount		**$327,313**	

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March 2015

MHSOAC
Mental Health Services
Oversight & Accountability Commission

The Regents of the University of California, University of California, San Diego

Recovery Orientation of Programs Evaluation

MHSOAC Staff: Ashley Mills

Active Dates: January 1, 2015 – May 31, 2017

Objective: To identify, describe, and assess existing measures and methods of evaluating the recovery orientation of programs and services, conduct an evaluation of the recovery orientation of direct and indirect services/programs provided within the Community Services and Supports (CSS) component (focused on the adult system of care), and use results from the evaluation to provide recommendations to providers, counties, and the State for achievement/promotion of recovery orientation in programs/services, as well as recovery and wellness of the clients that are served via these programs/services.

Status: The Contractor has formed the Evaluation Advisory Group (EAG), which consists of clients, family members, evaluators, county representatives, and MHSOAC Committee members. The Contractor met with the EAG on Tuesday, February 10, 2015 and will meet again on Tuesday, March 10, 2015 to discuss potential measures and predictors of recovery orientation.

Deliverable	Due Date*	Deliverable Cost	Status
#1 Report on Existing Measures of Recovery Orientation	**June 30, 2015**	**$50,000**	**Pending**
#2 Report of Proposed Research Design and Analytic Plan to Evaluate the Recovery Orientation of Programs and Services	**June 30, 2015**	**$100,000**	**Pending**
#3 Technical Report of Evaluation Results, Data, Stakeholder Materials, and Dissemination Plan	**June 30, 2016**	**$100,000**	**Pending**
#4 Resources for Evaluating Recovery Orientation and Dissemination Plan	**November 15, 2016**	**$100,000**	**Pending**
#5 Resources for Promoting Practices that Encourage Recovery Orientation and Dissemination Plan	**January 15, 2017**	**$100,000**	**Pending**
#6 Report of Policy and Practice Recommendations for Ensuring, Maintaining, and Strengthening the Recovery Orientation of Programs and Services	**March 30, 2017**	**$50,000**	**Pending**
Total Contract Amount		**$500,000**	

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MHSOAC
Mental Health Services
Oversight & Accountability Commission

The Regents of the University of California, University of California, Davis

Early Psychosis Evaluation

MHSOAC Staff: Ashley Mills

Active Dates: March 31, 2015 – December 31, 2016

Objective: To identify and analyze program costs (i.e., costs expended to implement the program), outcomes (e.g., decreased hospital visits), and costs associated with those outcomes (e.g., costs associated with hospitalization) related to providing early psychosis programs. This evaluation will use the data from the Early Diagnosis and Preventative Treatment of Psychosis Illness (SacEDAPT) program in Sacramento County to pilot a method to calculate the program costs, outcomes, and costs associated with those outcomes when providing the SacEDAPT program, and to identify appropriate sources of comparison data (e.g., costs and outcomes during the period preceding SacEDAPT implementation). The evaluation will also develop and implement a method for identifying and describing all early psychosis programs throughout the State, to include specifically, for example, the data elements that are collected by these programs and the various ways in which they are collected (i.e., via Electronic Health Records or EHRs); data elements will be used to provide insight regarding existing capacity to assess costs and outcomes for early psychosis programs statewide, as well as help to define methods for use during the Sacramento County pilot.

Status: The contract is currently under review by Contractor. The contract is anticipated to be fully executed by March 31, 2015.

Deliverable	Due Date*	Deliverable Cost	Status
#1 Summary Report of Descriptive Assessment of SacEDAPT Early Psychosis Program	April 15, 2015	$75,000	Pending
#2 Proposed Plan to Complete the Descriptive Assessment of Early Psychosis Programs Statewide	July 15, 2015	$35,000	Pending
#3 Summary Report of Descriptive Assessment of Early Psychosis Programs Statewide	November 30, 2015	$25,000	Pending
#4 Proposed Methodology for Analysis of Program Costs, Outcomes, and Changes in Costs Associated with those Outcomes in the SacEDAPT/Sacramento County Pilot	August 30, 2015	$20,000	Pending
#5 Report of Research Findings from Sacramento County Pilot	March 30, 2016	$20,000	Pending
#6 Proposed Statewide Evaluation Abstract	August 30, 2015	$20,000	Pending
#7 Proposed Statewide Evaluation Plan	June 30, 2016	$5,000	Pending
Total Contract Amount		$200,000	

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Ongoing MHSOAC Internal Evaluation Projects:

MHSOAC Evaluation Unit		
Tracking and Monitoring of Mental Health Services Act (MHSA) Programs and Activities via Plans, Updates, and Expenditure Reports		
MHSOAC Staff: TBD **Active Dates**: December 2013 – December 2015 **Objectives**: Develop and implement a system for extracting and utilizing information of interest for tracking and monitoring MHSA program activities and outcomes for fiscal year (FY) 2011/12 and FY 2012/13 from County Annual Updates, Three-Year Plans, and Annual Revenue and Expenditure Reports. Consider what additional information may be useful to capture via the reporting process. **Status**: A Database has been created in which County Annual Updates, Three-Year Plans, and Annual Revenue and Expenditure Reports information is being entered.		
Work Effort or Product	**Due Date**	**Status**
#1 Determine State needs for information that is currently provided within reports	**March 31, 2014**	**Completed**
#2 Develop system for extracting and cataloging State's data needs	**April 30, 2014**	**Completed**
#3 List of recommended data elements	**June 16, 2014**	**Completed**
#4 Complete construction of tables	**August 15, 2014**	**Completed**
#5 Test database functionality	**August 22, 2014**	**Completed**
#6 Complete construction of queries and forms	**TBD**	**Pending**
#7 Use system to extract and catalog data needed by State for FY 2012/13	**TBD**	**Pending**
#8 Data quality check	**TBD**	**Pending**

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MHSOAC Evaluation Dashboard (updated 3/18/15)

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Mental Health Services
Oversight & Accountability Commission

MHSOAC Evaluation Unit

Mental Health Services Act (MHSA) Performance Monitoring

MHSOAC Staff: Sheridan Merritt

Active Dates: On-Going

Objective: Implement a process and system for monitoring and reporting on individual- and system-level indicators designed to measure the impact of MHSA funded programs at the State and county level.

Status: The MHSA statewide evaluation recently completed by University of California, Los Angeles, provided the foundation for a system of ongoing performance monitoring. In future years, this work will be performed internally by MHSOAC staff. The MHSOAC is currently in the process of expanding its internal data management capacity to support this effort. In November 2014, the Commission provided approval to enter into a contract with Statistical Analysis System (SAS) Institute Inc. to provide data hosting and analytic tools. MHSOAC staff are currently negotiating terms and conditions of this service contract. The MHSA Performance Indicator Task Force met for the first time in December 2014 and approved a process for modifying existing and adding new performance indicators. This group will continue to meet bi-monthly and provide a structured process to engage diverse stakeholders in the development, testing and implementation of new or revised performance indicators for the MHSA.

Work Effort or Product	Due Date	Status
#1 Secure Health Insurance Portability And Accountability Act (HIPAA) Compliance For MHSOAC Staff And Information Systems To Allow Secure Storage And Analysis Of Client-Level Data	**March 2015**	**Pending**
#2 Develop Process For Adding Additional Client, System, And Community-Level Indicators	**December 31, 2014**	**Completed**
#3 Yearly Report Of Mental Health System Performance For Fiscal Year (FY) 12/13	**January 1, 2016**	**Pending**
#4 Incorporate Items From Other Workgroups In Performance Monitoring	**January 1, 2016**	**Pending**
#5 Incorporate Specific Indicators For MHSA Components Beyond Community Services and Supports (CSS) (i.e. Prevention & Early Intervention (PEI), Innovations (INN), Workforce Education & Training (WET), And Capital Facilities And Technological Needs (CFTN))	**TBD**	**Pending**
#6 Incorporate Community-Level Indicators In Performance Monitoring	**TBD**	**Pending**
#7 Incorporate Additional General Indicators	**TBD**	**Pending**
#8 Add Indicators That Measure Change Over Time For Individual Consumers	**TBD**	**Pending**

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MHSOAC Evaluation Dashboard (updated 3/18/15)

March 2015

Mental Health Services
Oversight & Accountability Commission

MHSOAC Evaluation Unit

Collect, Summarize, and Publicize Outcomes From County Evaluations of the Community Services and Supports (CSS) Component

MHSOAC Staff: Ashley Mills, Carrie Masten

Active Dates: January 2014 – June 30, 2015

Objectives: Collect, summarize, and publicize evaluations that counties have completed on the CSS component. Focus on fiscal year (FY) 2011/12 and FY 2012/13.

Status: MHSOAC Staff developed a method to obtain information from counties about completed CSS evaluations. Staff solicited and incorporated input from counties on the survey methodology. Individualized data requests were disseminated to counties February 14, 2014. All completed surveys and reports of local evaluations were returned to the MHSOAC by June 30, 2014. Information from the surveys and reports is currently being compiled for analysis.

Work Effort or Product	Due Date	Status
#1 Develop Methodology To Collect Information From Counties On Completed Evaluations Of The CSS Component	**February 14, 2014**	**Completed**
#2 Collect Data/Information From Counties	**June 30, 2014**	**Completed**
#3 Conduct Review Of Data And Documents Received From Counties And Extract Relevant Information As Needed	**April 30, 2015**	**Pending**
#4 Written Report That Summarizes And Synthesizes County Evaluations Of The CSS Component Completed In FY 2011/12 And 2012/13	**June 30, 2015**	**Pending**

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March 2015

Mental Health Services
Oversight & Accountability Commission

MHSOAC Evaluation Unit

Prevention and Early Intervention (PEI) Evaluation Strengthening; Collect, Summarize, and Publicize Completed PEI Evaluations

MHSOAC Staff: Ashley Mills, Carrie Masten

Active Dates: January 2014 – August 30, 2015

Objectives: Determine status of county efforts to evaluate one PEI project; make recommendations as needed to ensure adequate evaluations. Focus on fiscal year (FY) 2012/13. Collect, summarize, and publicize PEI evaluations that counties have completed. Focus on FY 2012/13.

Status: The developed survey instruments were disseminated to the Counties (Mental Health Directors and MHSA Coordinators) on February 14, 2014. All completed survey instruments and local evaluation reports were returned to the MHSOAC by June 30, 2014. Information is currently being compiled for analysis.

Work Effort or Product	Due Date	Status
#1 Develop Methodology To Collect Information From Counties On Completed Evaluations Of The PEI Component And Evaluation Methods Used	**February 14, 2014**	**Completed**
#2 Collect Data/Information From Counties On Completed PEI Evaluations And Evaluation Methods	**June 30, 2014**	**Completed**
#3 Conduct Review Of Data And Documents Received From Counties And Extract Relevant Information As Needed	**April 30, 2015**	**Pending**
#4 Written Report That Summarizes And Synthesizes County Evaluations Of The PEI Component Completed In FY 2012/13	**June 30, 2015**	**Pending**
#5 Written Report That Provides Recommendations For How To Help Strengthen County PEI Evaluations And Implementation Plan	**September 30, 2015**	**Pending**

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MHSOAC Evaluation Dashboard (updated 3/18/15)

March 2015

MHSOAC
Mental Health Services
Oversight & Accountability Commission

MHSOAC Evaluation Unit

Evaluation of Prevention and Early Intervention Evidence-Based Practices for Children and their Families

MHSOAC Staff: Carrie Masten

Active Dates: February 2015 to January 2016

Objective: Evaluation of county-level implementation and evaluation of Prevention and Early Intervention (PEI) evidence-based practices (EBPs). Using data submitted by counties as part of the PEI Local Evaluation Survey, this evaluation will catalogue EBP implementation across California's counties (e.g., which EBPs are being implemented, which counties are implementing EBPs, etc.). In addition, county-level evaluation of EBPs will be investigated (e.g., to what extent have these EBPs been evaluated, which counties are successfully evaluating EBPs, what challenges have arisen, how effective were these evaluations, etc.).

Status: MHSOAC staff are finalizing plans for evaluation. Staff met with subject matter experts on February 24, 2015 to narrow the scope of the evaluation. Upon completion of Health Insurance Portability and Accountability Act (HIPAA) Certification, staff will begin preliminary review of available data and finalize scope of work.

Work Effort or Product	Due Date	Status
#1 Convene Panel Of Subject Matter Experts To Narrow Scope Of Evaluation	February 24, 2015	Completed
#2 Preliminary Review Of Local Evaluation Survey Data	June 30, 2015	Pending
#3 Finalize Scope Of Work	July 31, 2015	Pending
#4 Finalize Methods (Operational Definition Of EBP, Qualitative And Quantitative Data Analysis Plan)	August 30, 2015	Pending
#5 Data Analysis And Cataloguing Of Counties' EBP Implementation And Evaluation Activities	October 31, 2016	Pending
#6 Report On Methods And Findings From Data Analysis	December 15, 2016	Pending
#7 Develop Catalogue Of Counties' EBP Implementation And Evaluation	January 31, 2016	Pending

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MHSOAC
Mental Health Services
Oversight & Accountability Commission

Forthcoming MHSOAC Evaluation Contracts:

Contractor TBD via Interagency Agreement (IA)
Determine Effectiveness of Selected Mental Health Services Act Programs for Older Adults
MHSOAC Staff: Sheridan Merritt **Active Dates:** May 1, 2015 to June 30, 2017 **Objective:** The MHSOAC will evaluate the effectiveness of county-led programs to improve outcomes for older adults with mental health needs, support quality improvement efforts for existing programs, and identify best practices and promising programs for expansion to underserved communities. **Status:** Evaluation planning began in early 2014. The scope of work was approved by the Commission in October 2014. Evaluation unit staff are currently engaged in planning discussions with a potential evaluator from the University of California, Los Angeles.

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