



Adopt Outline of Scope of Work for the Client Stakeholder Contract Request for Proposals

March 26, 2015



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Background

- In response to the Fiscal Year 2012-2013 state budget, and the closure of the Department of Mental Health, contracts, services and budgetary authority were redistributed.
- The Mental Health Services Oversight and Accountability Commission (MHSOAC) received funding and authority for the client stakeholder contract.
- The current client stakeholder contract was awarded through a Request for Proposals process
- The client stakeholder contract expires on March 31st and the Commission will seek proposals through the competitive bidding process.



Background, (cont.)

- The MHSOAC is developing a request for proposal, in order to utilize the funds for the client stakeholder contract which is due to expire at the end of this month, and to meet the statutory requirements for stakeholder participation.



Statutory Requirements

Welfare and Institutions Code:

- 5846 (c) States that the MHSOAC “shall ensure that the perspective and participation of diverse community members reflective of California population and others suffering from mental illness... is a significant factor in all of its decisions and recommendations.”
- 5892 (d) States that the Mental Health Services administrative fund “shall include funds to assist consumers and family members to ensure the appropriate state and county agencies give full consideration to concerns about quality, structure of service delivery, or access to services.”
- 5848 (a) States that counties shall “demonstrate a partnership with constituents and stakeholders throughout the process that includes meaningful stakeholder involvement, on mental health policy, program planning, and implementation, monitoring, quality improvement, evaluation and budget allocations.”



Client Stakeholder Contract: Overall Principles

- Outputs should tie to the Mental Health Services Act and the values of the MHSOAC.
- Outputs should be tied to the MHSOAC logic model.
- Outputs should predominantly make an impact on the mental health system instead of on the individual level.
- Provides for consumer outreach and support so that the perspective and participation of diverse community members reflective of California populations including those with lived experience, are a significant factor in the decisions and recommendations made by state agencies including the MHSOAC.
- Provides for consumer outreach and support to assist with a robust local stakeholder process.



Outline of Scope of Work

This RFP may include, but not be limited to the following types of action:

Statewide Network of Stakeholders:

- ❑ Statewide network of stakeholders with lived experience.
- ❑ Including individuals from diverse ethnic and racial backgrounds.
- ❑ Trained in the MHSOAC curriculum, “Effective and Meaningful Client Stakeholder Participation: A Training on guiding Principles in Community Planning Process”.
- ❑ Conduct trainings for stakeholders at the local level.



Outline of Scope of Work (cont.)

Collaborators:

- ❑ Apprise the MHSOAC of trends and issues.
- ❑ Work with the MHSOAC to “Tell the Story” of how Mental Health Services Act funding and services are making an impact.

Forums

- ❑ Support MHSOAC community forums by promoting local stakeholder participation.
- ❑ Conduct a pre-meeting orientation.

Focus Groups

- ❑ Recruit for MHSOAC focus group participation.



Outline of Scope of Work (cont.)

Training:

- ❑ Disseminate “Effective and Meaningful Client Stakeholder Participation: A Training on guiding Principles in Community Planning Process” curriculum.
- ❑ Enable local stakeholders to more effectively participate in local Community Planning processes.



Outline of Scope of Work (cont.)

Issue Resolution Process:

- ❑ Inventory Issue Resolution Process (State and local).
- ❑ Identify ways in which processes may be strengthened.
- ❑ Provide Technical Assistance (TA) to Counties on the process.



Outline of Scope of Work (cont.)

Regional Summits:

- ❑ Convene regional summits, (Northern California, and Southern California).
- ❑ Peer providers and consumer run organizations.
- ❑ Summits will allow for opportunities to share resources, network, highlight important issues, develop and share best practices



Outline of Scope of Work (cont.)

Mental Health Board Reports:

- ❑ Inventory local mental health board reports.
- ❑ Review, analyze and provide a report to the MHSOAC.



Outline of Scope of Work (cont.)

Website

- Statewide information on local community planning efforts, statewide and local resources, news, current events.

Outreach

- Diversify and further stakeholder participation.



Contractor Minimum Qualifications

The bidder must:

- Have evidence of capacity to provide statewide, county-level, and state-level participation;
- Be a non-profit organization;
- Have a governing board that is at least fifty-one percent (51%) mental health consumer; and,
- Have evidence of a capacity to engage diverse communities reflective of the California population that have been unserved, underserved, or inappropriately served in the mental health system.
- These minimum qualification were required in the prior RFP for the client stakeholder contract.



Proposed Motion

The MHSOAC approves the Draft Outline for Request for Proposals for the Client Stakeholder Contract.

